



Gujarat disaster appeals
Page 13



Young at art! Page 13

Published by Barnet Council and delivered to all residents

HOUSE THAT!

2,000 better homes on the way

Around 2,000 older-style Council properties are to be turned into bright new family homes - thanks to ambitious plans to transform Barnet's largest council estate.

Using ideas put forward by people living on the Grahame Park Estate, the plans are also designed to boost local leisure facilities, commerce and transport.

Barnet Council has asked architects to come up with the plan by the summer. The architects will continue to consult with residents before putting forward their ideas, costings and suggestions for financing the programme.

Cllr Beverley Pearce, who is Barnet Council's Cabinet Member for Housing, said: "As the largest housing estate in Barnet, the Council recognises that Grahame Park is an area of specific need.

"In 1999, we carried out a 'Planning for Real' exercise, which involved asking residents for their views on how the estate could be improved.

"Late last year, Barnet Council secured £2.5 million from the Single Regeneration Budget to spend on the estate. This money has been ring-fenced for work to improve the life of young people and the health of all living on the estate."

Barnet Council is also working with residents living on the Stonegrove and Spur Road Estate to improve local living conditions. Tenants are being consulted on the choice of a developer to construct at least 200 new homes and refurbish existing properties.

Are you a fan of reading too?



Local children celebrated the Chinese *Festival of Lanterns* by taking part in a special story-telling session at Church End Library, Finchley. This is just one of a series of events staged recently to boost children's interest in reading and books - including World Book Day sessions at local libraries. For more turn to page 5.

In this Life

First class Mayles	2
Making sense of the census	4
More money for schools	6
What's on	10-11
Youth forum	16

Getting value for money – see centre pull-out

Cameras boost in the fight against crime

Barnet's fight against crime and the fear of crime has been given a further boost after the Council was given the go ahead to bid for a fourth CCTV scheme in the borough.

The Council has been invited by the government to develop final proposals for the installation of CCTV in North Finchley Town Centre.

The scheme, which would be worth over £470,000, has been shortlisted following an initial submission for government funding this year. Some of the money will be used to set up the borough's own CCTV control centre.

Cabinet Member for Community Development, Councillor Susette Palmer, said:

"This is great news and follows our successful bid for the CCTV schemes in Edgware, Golders Green and Grahame Park.

"We work very closely with the police to determine which areas will benefit from CCTV and use their crime figures when making our decision and submitting our bids.

"There are many benefits of CCTV. It obviously helps catch criminals and acts as a deterrent. It can make people feel safer and improve the life of traders. We are really hoping that this scheme will be approved for North Finchley town centre."

"Are we on the right road?"—ask bus bosses

Are our plans to improve two major bus routes serving Barnet just the ticket for local passengers?

That's the question posed by London's transport bosses when they unveiled a £60 million initiative, called **busPlus**, which includes making routes 32 and 134 run more efficiently.

Among planned improvements are the introduction of traffic signals which can recognise buses and let them through to speed up journey

times — and crackdowns on motorists who drive in bus lanes.

Other suggestions are more countdown systems at bus stops, next tell bus is due and changes to kerbs to allow passengers to benefit from the new low-floor buses.

Improved bus shelters with better seating are also possibilities along with improved street lighting along the routes.

To find out more about busPlus — and how you can have your say — call **0845 200 3580**.

Barnet Life is published by:

Barnet Council, The Town Hall,
The Burroughs, Hendon, NW4 4BG.

Editorial, design and production:

Barnet Council, Public Affairs Service.

Printed by: Sharman & Co., Peterborough.

Pre-press: Barnet Press Group.

Distribution: Lisa Horne, Barnet Press (020) 8203 5100

Delivery and comments:

If you have any suggestions or comments about Barnet Life, please telephone the 24-hour message line. The number is (020) 8359 2657. e-mail: pauline.varnals@barnet.gov.uk Please leave your name and a contact telephone number with your message.



It was an accident!

Sorry - but the last edition of Barnet Life gave the wrong telephone number for the Council's Accident Prevention Unit. The correct number is **020 8906 8028**. We apologise for any inconvenience caused.

First class Mayles is remembered



The Mayor of Barnet, Cllr. Gill Sargeant and Pam Usher (far right), Head of Cultural Services, present a long service award to Peter Mayles' wife Daphne and his daughter Amy.

Tributes have been paid to a librarian who worked for the borough for 44 years. Peter Mayles was due to receive a Long Service Award from the Mayor of Barnet, Gill Sargeant.

Sadly, he died suddenly at

the beginning of this year and his wife, Daphne, and daughter, Amy, received the award on his behalf.

Mr Mayles joined the Mill Hill Library Service in 1956 and, in his final post, was the branch administrator at Mill Hill Library.

He was one of 57 people who were rewarded for their long service to Barnet Council at the ceremony. The Mayor said Mr Mayles had enjoyed a long and happy career at Barnet's Library Service.

The full rollcall of those receiving their long service awards from the Mayor was:

Mrs Maria Giovanna, Domestic General Assistant; Miss Valerie Gilbert, Domestic Assistant; Mrs Catherine Owen, Assistant Cook; Peter Mayles, Branch Administrator; Mrs Valerie Ross, Library Adviser Children and Youth; Roger Newark, Emergency Planning Officer; Roy Aears, Mechanical Maintenance Engineer; Alan Connolly, Building Client; John Hauxwell, Practice Manager Architecture; Brian Barfoot, Pest Control and Youth Officer; Bernard Fitzpatrick, Principal Environmental Health Officer; Pramukh Patel, Vehicle Inspector; Richard Daviel, Chief Vehicle Controller; William Taylor, Assistant Fleet Controller; Elias Cousins, Specialist Sewerman; Gerald Harrison, Resident Caretaker; Mrs Christine Crisp, Assistant Quality Manager; Mrs Mala Pawar, Human

Resource Officer; Paul Fahey, Printer; Barry Kirkham, Neighbourhood Management Officer; Mrs Frances Hanham, Control Officer; Tony Godfrey, Head Teacher; Mrs Jill Head, Deputy Head Teacher; Miss Paula Morris, Teacher; Mr Robert Reid, Head of Sixth Form; Mrs Mary Weller, Deputy Headteacher; Miss Marianne Donner, Teacher; Catherine Jordan, Head Teacher; Mrs Emma Mordecai, Teacher; Ms Janet Willcock, Welfare Assistant; Ms Judith Beckett, teacher; Mrs Lorraine Bernhardt, Head of Infants; Denis Carey, Headteacher; Mrs Suzanne Czardomska, Senior Year Tutor; Mrs Margaret Thomas, Deputy Headteacher; Mrs Joan Harris, Teacher; Mrs Carlotta Jayapal, teacher; Mrs Susannah Meissner, Headteacher;

Mrs Halina Nicholls, Teacher; Mrs Kathleen O'Brien, caretaker; Mrs Joan Page, Learning Support Assistant; Mrs Margaret Trivias, Special Needs Coordinator; Ms Catherine Rogan, Teacher; Mrs Barbara Smith, Senior Science Technician; Mrs Shirley Smith, Mealtime Supervisor; Mrs Christine Newman, Teacher; Mrs Jean Brissenden, Peripatetic Supervisor; Mrs Ann Doyle, Kitchen Manager; Mrs Valerie Potter, Cook Chill Kitchen Manager; Mrs Ellen Rogers, Assistant Kitchen Manager; Mrs May Camplin, Kitchen Manager; Mrs Shirley Dixie, Cook Chill Kitchen Manager; Ms Patricia Marvell, General Inspector / Advisor; Ms Sylvia White, Co-ordinator STEPS

CORRECTION - Millennium Builders

Barnet Council wishes to apologise to Millennium Builders of Hatchard Road for an article in the last issue of Barnet Life on cowboy builders which mentioned a firm with the same name.

This may have inadvertently led readers to believe they were connected to Millennium Builders of Hatchard Road. This was not the case. The article was written using information available to the Council at the time, and with the intention and purpose of protecting the welfare and interests of Barnet residents.

No empty promise to Barnet landlords

Barnet Council is offering attractive tenancy contracts and payments to landlords who have empty properties with two or more bedrooms - through a scheme designed to cut the borough's housing shortage.

Under the scheme landlords who opt for two-year

contracts with Barnet tenants could qualify for a £1,500 non-returnable premium, depending on the size of the property, four weeks rent deposit and four weeks rent in advance.

A series of other contract options, including six month 'Assured Shorthold Tenancies' are also available - but these will not be eligible for the

premium payments.

For more information please contact the Private Sector Tenancy Officer at Barnet House, 1255 High Road, Whetstone, N20 0EJ.

Alternatively telephone 020 8359 4863 or fax 020 8359 4188

Giving young people the opportunity

Sixty Barnet teenagers are to get special help to improve their prospects this summer.

They will get personal advice and support from the Council's Youth Service as part of the Council's efforts to tackle child poverty and social exclusion.

Barnet has won a £60,000 grant from the Government to pay for the scheme, which is aimed at 16-year old school leavers who have no firm plans for training, education or employment.

They will be offered help to develop self-confidence and self-esteem, broaden their horizons and map out a 'pathway' that is likely to improve their prospects.

Youth work staff will develop individual action plans for school leavers and a key worker will be allocated to individuals for support in progressing their action plan.

Fifty young people from schools or who are known to be vulnerable by the youth service will be recruited. Up to 10 additional places in art, drama and engineering at Southampton University will be available for Looked After

Children.

The Council also operates three youth projects - Oasis Project, Drugs Team and Youth Offending Team - that focus on the needs of young people who are particularly vulnerable to under-achievement.

Oasis is a project for self-excluding Year 11 students drawn across the borough. Successes have been achieved over the last two years in both GCSE results and personal development among the most poorly motivated young people.

A number of 16 year-olds are referred to the Drugs Team or Youth Offending Team, and recruitment of these young people will be a priority.

Cabinet Member for Children, Councillor Anne Jarvis, said:

"This is a great step forward in our efforts to create opportunity for people who need it most.

"Our aim is that these 60 young people will be better placed and motivated to become involved in work, training or education."

The programme will begin its work at the start of this year's Summer term.



Just our cup of tea: modern homes are on the way for residents, like these at Aphorp Lodge, New Southgate

Apioneering partnership means older people in Barnet will get the best residential care facilities in the country.

The agreement between the Council, Ealing Family Housing Association and Freemantle Trust - which was launched this week - adds up to a multi-million pound saving for the Council.

The partnership establishes a new organisation called Barnet Community Homes, which will build six new homes, four day centres and up to 150 houses which will be rented to older

people.

Councillor Geof Cooke, Cabinet Member for Health and Social Services, said: "By any standards, this is excellent news for Barnet.

"It saves money and ensures the provision of first class facilities for older people, giving them a much improved quality of life."

The Council sought partners who would help provide more modern facilities and the best standards of care, while retaining the focus on public service.

The partnership will yield development opportunities so

that more housing can be provided in the future, when they are needed.

Meanwhile, the new homes will be phased in during the next four years, so that by 2005, older people in Barnet will be enjoying the best facilities in the country.

Special guest at the launch event was Marjorie Downing, a resident of Aphorp Lodge, New Southgate, who has worked for a year with a group planning the partnership and including relatives of older people and council officers.

Festival of Britain celebration

An exhibition marking 50 years since the start of the Festival of Britain opened at the London Borough of Barnet's Church Farmhouse Museum in Hendon.

At the centre of the exhibition is original artwork by Abram Games who designed the emblem for the festival. There is also a display about his life and work. The exhibition was officially

opened by the rector of the Royal College of Art, Professor Sir Christopher Frayling, who was a friend of Abram Games.

The free exhibition opened to the public on Saturday 31 March, making it the first celebration of the festival. It will run until June 3 2001.

The Festival of Britain ran from May to October 1951 and was part of a post-war plan by the new Labour government

to celebrate British industry and design. It became an opportunity for a country, which was still recovering from World War II, to celebrate its heritage, skills and hopes for the future.

Most of the events were held on London's South Bank site.

For further information about this exhibition, please call the Church Farmhouse Museum on 020 8203 0130.



4 COMMUNITY NEWS

Alan
Williams
Leader's view



Top marks for local school

Forty six schools in Barnet have won nearly half a million pounds as a reward for improving exam results. They will use the £473,350 to boost standards of education even further.

The Improvement and Excellence Awards go to schools in England and Wales which have made the biggest improvements in primary school Key Stage tests or GCSE results between 1997

and 2000.

The amount of each award is determined by the size of the schools. Schools which have recently come out of special measures automatically receive an Improvement Award.

Cllr Alison Moore is the Council's Cabinet Member for Education and said:

"We believe in creating opportunities for all of our children. I am delighted with this boost to our education service."

Making sense of the census

Local people are being urged to fill in census forms which are delivered to every household. You will be asked to fill in the form on or near Census Day itself - April 29 - and to post it back as soon as possible in the reply-paid envelope provided.

Why do we need a Census?

The answer is because the government, local councils and business cannot plan housing, schools, hospitals and supermarkets if they don't know where people live.

For example, the NHS and social services need to know how many old people there will be in Barnet in the next 10 years in order to build day-care centres and arrange meals-on-wheels.

This information just can't be gathered through any other single survey.

Is it easy to complete?

The census form contains about 40 questions and is quite easy to complete - most questions can be answered by a simple tick.

The census is nothing new

There has been one every ten years for the last 200 years or so. Neither is it some 'Big Brother' exercise or 'Snooper's Charter': there are very strict laws which guarantee the secrecy of the information supplied on the Census form.

More information about Census 2001 is available at the census website at www.statistics.gov.uk which can be accessed from the front page of Barnet Online at www.barnet.gov.uk

It's the law

Because the census is so important for everybody's future, everyone is required by law to complete a form and post it back.

Your enumerator should be able to answer any queries you may have about the form - but there will also be a telephone/textphone/ email helpline in operation from 1 April to 31 May. Special help will also be available for people with disabilities.

Although in England the census form must be completed in English, the questions will also be translated into the 24 most-commonly spoken ethnic minority languages.



Creating opportunity for all - forty six schools will reap the benefits of a £473,350 award.



One consistent theme jumps out from the pages of this issue of Barnet Life: the attempts that the Council is making to create new opportunities for people living, working and investing in the borough.

What is particularly encouraging is the range of people benefiting from initiatives being encouraged or spearheaded by the Council - irrespective of their age or backgrounds.

At one end of the age spectrum, for example, older people are set to benefit from a major injection of resources into local residential homes - which are to be comprehensively re-modernised over the coming few years.

At the other end, young people are to have an opportunity to get involved in a new Youth Forum. This will enable them to have a louder voice when it comes to influencing decisions on the topics that affect them the most - from access to jobs and education to bullying and racism.

Then there are other plans designed to offer residents the chance to boost their living conditions dramatically.

These include the front page item on improvements to thousands of local homes, our plans to breathe new life into Cricklewood and the idea of introducing new Neighbourhood Wardens to tackle graffiti, anti-social behaviour and petty crime.

These three schemes are perfect examples of residents saying what's important to them, in the latter case in the recent budget consultation - and the Council taking steps to meet their needs.

A constant strand running through all of these initiatives is partnership - not only with residents, but also with a wide range of other parties who are keen to play a role in improving the standard of life in the borough.

I can assure local people that residents' involvement and partnership will continue to be watchwords in the Council's quest to make Barnet a great place to live and work today and in the future.

Burnt Oak to sport new centre

A multi-million pound sports and youth centre is to be built in Burnt Oak based on ideas put together by hundreds of local residents.

Barnet Council has committed £2.5 million to the centre. Another half a million has been secured from the Single Regeneration Budget and the Sports' Council is currently considering a bid from the Council for another £1 million.

The centre will be built at Watling Avenue. This is in an area which has been identified by Barnet Council as being most in need of sports facilities.

Plans include a multi-purpose hall with four badminton courts, a fitness centre, a large floodlit all-weather court and two junior-size football pitches and four tennis courts which can also be used as basketball courts.

The top floor will house a youth centre with another large hall. When the youth club is not using the hall it will offer activities for other members of the community such as exercise classes, dance lessons and martial arts workshops.

More than 400 people who live in Burnt Oak were asked for their views on what the centre should provide and how it should be built. The Council was particularly keen to hear the views of women, people from ethnic minorities and single-parent families who are often not catered for at sports centres.

Other residents said they wanted the centre to feel safe and the car park is to be built close to the entrance with outside lighting and open spaces to make visitors feel secure.



Kickstart for sport in Burnt Oak

Martial arts workshops will be among the activities on offer at the Sports and Youth Centre in Watling Avenue.

Children take 'First Steps' to reading

Pupils from ten Barnet schools are being encouraged to read their favourite books with their parents.

The five to seven year olds are taking part in a national programme called First Steps which was launched at Hendon Library. Eight libraries in the borough are taking part in the scheme which aims to

make reading more fun for children and their parents.

Cllr Susette Palmer, who is the Council's Cabinet Member for Community Development, said: "Reading can often seem like a chore.

"The idea behind First Steps is to engage children by making reading fun in different ways. The programme also wants to alert parents to things which can put

children off reading.

"At the launch, parents and carers learnt different techniques for encouraging children to understand new and difficult words.

"First Steps encourages parents to take an interest in their children's choices of books. That is critical in developing children's self-confidence."



Out for the count. Dracula is required reading for these St. Catherine's School pupils. They were taking part in a World Book Day event with author Ann Junsmanat at Chipping Barnet Library.

Watchdogs on trail of cheats

Tackling fraud and catching rogue traders who cheat on customers should be the number one priority for Barnet Council's consumer watchdogs, according to a recent survey of local residents.

The telephone and questionnaire survey conducted to test local opinion on the Trading Standards Service, asked consumers to rank in order of importance five key tasks its officers perform.

Ranked number one was fraud and persistent trading offences. Second was dealing

with consumer queries and complaints, while educating business to avoid malpractice was third and routine inspection of business premises came fourth. Arranging public events and talks was fifth on the list of priorities.

Some suggestions the service is now considering include:

- Making more information available about previous complaints against traders
- Easier access to consumer guidance - for example by way of pre-recorded standard guidance and online

complaint forms

- Backing honest traders by accreditation schemes

Specific trade sectors suggested for more attention from the service were garages, second hand car dealers, home improvements and repairs and distance selling - including the Internet.

The Trading Standards team is now studying the final report to ensure that it is given full weight in its forward planning - and will be posting both the report and its response on www.barnet.gov.uk/tradingstandards

Carving out a career?

Budding builders are being offered an opportunity to learn their trade - and get a job - under a local training scheme.

Applicants must be 18 years or over, unemployed and live in Barnet or Brent to qualify for a place on the Construction Training initiative - run by the Notting Hill Housing Trust in partnership with the two local

councils and other housing associations.

Arrangements are made for trainees to attend college from September to get an NVQ Level 1 & 2 in their chosen trade.

They will then be matched up with a contractor on a housing association site, where they will get a paid job and day release at a college to complete their NVQ. The Notting Hill Housing Trust will provide back-up support,

guidance and even, in some cases, contribute towards childcare. All expenses and materials are also provided.

For more information about the scheme, or an informal chat, call Lisa Benjamin on 020 8357 4678 - or write to the Notting Hill Housing Trust, Grove House, 27 Hammersmith Grove, London, W6 0LJ. Places on the scheme are limited so don't delay your call.

Boost for schools

Four schools in the borough are being revamped - as part of a £5.6 million modernisation programme spearheaded by Barnet Council.

Deansbrook Junior, in Hale Drive, Mill Hill, welcomed Schools Standards Minister Estelle Morris to open the first part of a £1,400,000 scheme - including a

new entrance, computer room and offices.

Further work is to start there on eight new classrooms, changing rooms and toilets. Old blocks are being demolished to make way for the improvements which include a new playground.

Awards for revamps were also given to three other junior and infants schools: £1,135,535 for Northside, in Albert Street, North

Finchley; £179,846 for Monkfrith, at Knoll Drive, Southgate; and £2,935,285 for Queenswell, in Sweets Way, Whetstone.

Meanwhile, two Barnet schools have been singled out for praise by the Government's education watchdog, Ofsted.

In the annual Chief Inspector's report, Dollis Junior, in Pursley Road, Mill Hill, and The Annunciation RC Infant School, in

Thirleby Road, Burnt Oak, "performed well in national tests and exams and had outstanding inspection reports."

Staff and pupils at St Paul's C of E Primary School in The Avenue, Friern Barnet, also received a gold star from the Ofsted report for a range of work. Inspectors said that 96 per cent of lessons were satisfactory or good.

Smoke alarm warning

Fire Brigade chiefs were again warning of the dangers of homes being without working smoke alarms after a recent fatal fire at a house in South Harrow.

This was one of a spate of deaths in house fires where no alarms had been fitted, or batteries had been removed, prompting the London Brigade's fire safety officer Max Hood to warn: "I cannot emphasise too much the value of fitting smoke alarms - but they have to be fitted in the right place in the home."

"The battery should also be tested once a month and not removed unless it is to replace it with a new one, which should be done once a year."

"Smoke alarms are proven life savers and it is possible that the outcome of last month's tragedies could well have been different had the alarms been working."

Logging into the future

Barnet has won £450,000 to create a one-stop community website - to help local people find their way around the Town Hall and local community services.

Computers, mobile phones or digital televisions can all be used to access the new website once it is up and running.

Information about a wide range of public, private and voluntary services in the borough will be available, including a pilot

programme on digital tv to see how useful this will prove to be for disadvantaged groups, including young people and people with learning difficulties.

This pilot scheme will be closely monitored through independent research and the results will be shared nationally.

An exciting new partnership was set up by Barnet Council to bid for funding from the Government's Invest to Save programme - and the team will now be brought together to form

a partnership board to manage the new high-tech service.

Partners include the Health Authority, Prospects Careers service, Voluntary Services Council, digital TV service provider NTL and Newsquest, who will supply an exciting news and entertainment service for the homepage.

As it develops, the portal will be accessible through a wider range of access methods and devices, enabling residents to choose the one most suited to

their needs.

Council Leader, Cllr Alan Williams, commented: "The Council is continually looking at ways to modernise the way it does business, and I am delighted the Government has recognised this."

"This project is an exciting opportunity to open up services to local people using the latest technology - providing the information and services people need, without them having to shop around dozens of different web sites."

Remembering the good old, bad old days

A new book offering a fascinating trip down memory lane and an interesting insight into 20th century life - has been written by residents of a local sheltered housing scheme.

A Century of Memories tells the story of people like Alice May Thomas, born into a family of 18 children in 1907, and Florence Esther Cope, now over 100 and the oldest resident at Gadsbury Close where the stories were recorded.

Esther describes her grandmother's time as a housekeeper for the Duke of Westminster and the Duke of

amazement when he tested her to find that she, a poor child, was brighter than his own two sons who had failed their exams at Eton.

Then there's the completely different world of Mukhtar Rana, a political refugee and former MP in Pakistan. Once imprisoned for his civil liberties work, he comments: "The wonderful thing is that in Britain, I can speak out and have access to all kinds of knowledge and research which I can use for the welfare of other human beings."

Each of the 37 contributors - whether it's Jack Manning, Mabel Lloyd, Hettie Cissie Wootten or

Jim Fennell - portray a world far away from play-stations, fast cars and disposable income.

Each has a page to summarise their lives, painting an overall picture of social and economic history of England and, in some cases, overseas.

Their fathers worked as everything from miners to ice delivery men, or railway 'tubers', mechanics, tailors - and women were sacked if they got married.

There are recollections of dancing at the Hammersmith Palais, white weddings for £25 where a good time was had by all, enduring love for hardworking mothers who didn't live to old

age, and for some the grinding effect of growing up in slums and poverty.

The emotional devastation caused by the Second World War is brought home by a broken love affair where a brutally injured soldier recovers, but is stopped from marrying his sweetheart by her parents. Almost throwaway lines describe how roofs and front doors were destroyed by bombing.

Florence with 'Century of Memories' editor, Julie Gunning



Who'll sweep up the awards?

Barnet's band of street cleaners will come under public scrutiny - as residents and businesses are invited to nominate the borough's "Cleaner of the Month".

The new award - designed to recognise the contribution made by local cleaners and offer incentives for good work - has been organised by the Council's cleansing department.

Dave Ward, Cleansing Operations Manager, explains: "Cleaning the streets can be a thankless task."

In recognition of that, and to give the workforce some positive



encouragement, we have come up with this scheme to offer a £25 gift token each month to the cleaner we receive the most positive comments and nominations about."

Members of the public, Councillors, cleansing supervisors and Council staff are amongst the people who can put forward names, by completing nomination forms available from libraries, or directly from Dave Ward on 020 8359 5137.

High-flying Hendon



Hendon's RAF Museum has scooped a top public service award for the second time. The prestigious Government Charter Mark was delivered in style when a Wessex helicopter from No 72 squadron RAF flew in to hand over the award. The Museum choice of the squadron to make their special delivery was a move designed to link past and present. The recently restored Battle of Britain Spitfire now on display at the museum was flown by crews from 72 squadron.

Talking 'bout regeneration

HOORAY FOR CRICKLEWOOD!

Major steps are being taken to boost Barnet through a range of exciting regeneration projects - which are seeing millions of pounds of private and public money injected into the area. In future issues Barnet Life will be throwing the spotlight on the new jobs, homes, leisure, shopping and other attractions being brought to the borough - and the people who are benefiting from these. We start here with a look at plans for a new-look Cricklewood and Hendon, intended to bring 2000 new homes, three large hotels, shops, sports and recreation facilities and offices to the area.

The Council has spelled out its vision for the redevelopment and rejuvenation of Cricklewood and West Hendon.

It has set out a brief to encourage employment, improve leisure facilities, provide housing and, above all, improve the quality of life for local people. It wants to promote the redevelopment of this site as a flagship regeneration project, making the best use of the land available and the important transport links enjoyed by the area.

It's expected that a planning application will be submitted shortly for an area of Cricklewood and West Hendon covering just over a square mile. The regeneration brief forms a blueprint

for how the Council sees the use of land and development and will also provide the framework within which any planning application will be decided.

Cabinet Member for Development and Regeneration Councillor Monroe Palmer said:

'This is the start of a new and exciting era for Cricklewood and West Hendon. Our vision for the area is clear - to create a new centre for London that will not only mean a rebirth of the site itself but also support the growth of north London as a place people want to live, work and do business in. We also want to ensure that local residents benefit from the redevelopment of the area, which is why we are urging as many people as possible to

have their say on the proposals.'

Consultation letters and a summary of the regeneration brief have been sent out to local community organisations, businesses, and a range of other groups who are interested in the regeneration of the area.

The Council expects any new development to integrate with existing residential areas in Cricklewood and West Hendon. The Council's objectives for the regeneration of the area are set out in the summary document under six themes. These build on the Council's existing policy for the area outlined in the Unitary Development Plan 2001, which is currently subject of a separate extensive public consultation exercise.



WATCH THIS SPACE

Six steps to the future

- **Economic regeneration:** encouraging inward investment, local job opportunities and investment in skills.
- **Improving quality of life in the area:** through, for example, linked open spaces and parks, leisure, social provision and improvements to the Cricklewood and West Hendon Broadways.
- **Transport:** improving transport links, including better pedestrian and cycle routes and making better use of the railway.
- **Housing:** the provision of housing, including affordable and keyworker housing and some home working units.
- **Masterplanning** to link Brent Cross to the Cricklewood area using innovative design to support an urban renaissance of the area.
- **Involving** the community in an active way.

All go at Tally Ho

Preparatory work on the £44 million town centre regeneration scheme at Tally Ho Corner is continuing throughout the spring - so that contractors can start excavations on the main site and begin laying concrete foundations by mid-summer.

Telephone, gas and power

cables have now been diverted under the High Road and Ballards Lane, and the next major task is to build a new access chamber at Kingsway and High Road to a deep sewer which crosses the site.

The scheme will include Barnet's first purpose-built arts centre, to include a 400-seat main theatre, 150-seat studio

theatre and an art gallery.

There will also be an atrium foyer with a café, educational areas for Barnet College, workshops and an education suite.

The scheme includes a variety of shops with a Marks and Spencer store and the development of 157 flats.

A new bus interchange is

also to be built, and in preparation for the development, pick-up points and standing areas for buses are to be moved from Nether Street to temporary locations this summer.

The scheme is being developed on behalf of a partnership between Barnet Council, Barnet College, The

Bull Arts Centre and Community Focus. Development partners in the scheme are Wilcon Homes and Chiltern Investments.

Staff and expertise from the Bull Arts Centre, at Chipping Barnet, is to be used by Tally Ho Arts Centre Trust to run the new arts complex and widen public accessibility to the arts.

8 SPECIAL FEATURE

Lifexclusive

Everybody

New Neighbour

In a recent consultation, residents said YES to a Neighbourhood Warden Service. Here we explain what it is.



The Neighbourhood Warden Service – helping to make Barnet a cleaner, safer place to live.

RAISING THE STANDARD

This summary of Barnet's Best Value Performance Plan explains how the Council is working hard to ensure continuous improvements to local services, so that it can provide what most residents want from their local authority - efficiency and value-for-money.

The supplement focuses on how services have been performing and how far we have achieved standards set in last year's plan.

You'll also get an insight into measures introduced to maintain high quality services - while at the same time ensuring they are what local people need, want and have shown a willingness to pay for.

Turning to the future, there is also a summary of the Council's main aims, its vision for Barnet and how you can have your say in that future.

If you'd like a copy of the full plan, or wish to comment on it, see the back page of this supplement for more information.

Top quality schools, decent housing and safe streets are always high priorities for local residents - closely followed by a wide range of other community services, from bin collections to well stocked local libraries.

and responsive to residents' wishes - are beginning to be felt throughout Barnet.

The programme is helping the Council become more accountable through regular consultations with local people. It also obliges the authority to compare its performance with the top performing authorities, to open itself up to competition from other quality service providers and to set targets for continuous improvements.

It's not only front-line services like education, social services, housing, transport and the environment that are affected. Virtually every aspect of the Council's operations is being examined during the course of a comprehensive five-year service review.

As a result, Council-run services will have to match high

efficiency, cost and quality standards - and be closely monitored - with all the associated benefits for local people.

Cllr Nathaniel Rudolf, Cabinet Member for Best Value and Performance, explains:

"Barnet can be proud of the positive way it is improving local services with the help of all who live or work in the borough. That same team spirit will help us build on our success in the year ahead."

Chief Executive, Leo Boland, adds: "I am glad that the independent auditors who inspected our Best Value programme felt the Council had responded well to the demands of the process. We are determined to keep up the momentum we have created - and will ensure that local people continue to be kept in touch with the progress of measures designed to improve our performance."



PREVENTING CRIME

Feeling safe at home and on local streets are top priorities for local people, so these residents of Rectory Close were delighted when the Council installed a new fence and gate under its popular Perimeter Programme.

They say the fence blends in well with the surroundings and makes them feel more secure. And it has stopped children using the area as a playground.

Safety is also being boosted across the borough thanks to a range of other security measures - including better lighting, entry phones and door entry systems. Together they help to prevent crime and make life harder for criminals.

Don't just take our word for it!

Here's what the respected Local Government Improvement Programme had to say about steps being taken to improve Council services in Barnet through the Best Value programme.

"Barnet is a forward looking authority, willing to embrace change, putting the needs of local people and business first. Barnet works with the community to get things done."

Getting Best Value in Barnet

The borough's Best Value programme is a means of ensuring that what's on offer from the Council in Barnet compares with the best available anywhere in the country.

The benefits of Best Value - a national initiative introduced a year ago to make local government more cost-effective

Turn to the centre pages to see how public services are continuing to get better in Barnet

AND OUR PLANS FOR THE FUTURE

On these pages you can see how standards of performance have been changing in a range of Council services over the past three years, how your money was spent in the last financial year - and how the Council is trying to ensure you are getting

value for money.

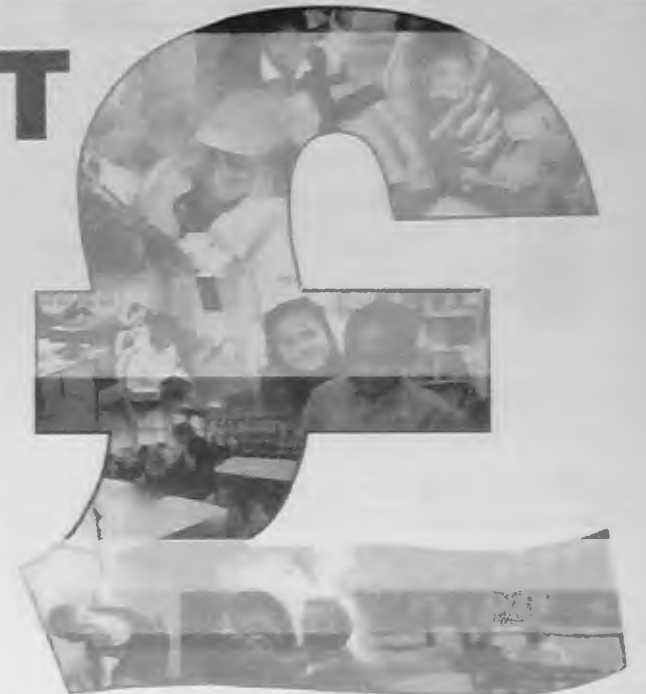
We then go on to look at some of the Council's main aims and its vision for the future - and how these and other developments are to be financed over the coming financial year.

MONEY WELL SPENT

This is how the Council spent money on Council services over the past financial year.

Here's how the Council plans to pay for services to be provided over the coming financial year.

	ORIGINAL BUDGET 2000/01 £s in Millions	FORECAST OUTTURN 2000/01 £s in Millions	PROPOSED BUDGET 2001/02 £s in Millions	
12% CENTRAL SERVICES	£34,135	£34,709	£35,100	(11%)
8% CULTURAL, ENVIRONMENTAL & PLANNING SERVICES	£23,188	£22,344	£25,100	(8%)
48% EDUCATION SERVICES	£144,026	£143,819	£151,500	(50%)
5% HIGHWAYS, ROADS & TRANSPORT SERVICES	£14,211	£14,211	£14,000	(4%)
3% HOUSING SERVICES	£9,697	£9,697	£10,900	(3%)
24% SOCIAL SERVICES	£70,527	£72,821	£75,700	(24%)
TOTAL	£295,784	£297,601	£312,300	



Getting value for your money

Our main aim is to move the Council closer to the people - by becoming more accountable, by listening to what you want, by setting realistic targets for public services, by bearing in mind efficiency, cost and quality and by monitoring our progress.

The Council has put in place a wide range of measures designed to ensure that local taxpayers get the best possible return for every penny spent on local services.

With this in mind, a programme of efficiency savings has been introduced which will save in the region of £5 million in the next financial year.

This is one of the fruits of the Council's

maximum efficiency savings - which commits it to 'Producing maximum output for any given set of resource inputs, or using minimum inputs for the minimum defined quality and quantity of

service provided.'

In this way, the Council believes it can achieve continuous improvement in services - and guarantee the three-e's of efficiency, effectiveness and economy.

Turning aims into action

The Council is on the way to turning the vision outlined here into reality.

- In infant schools, class sizes for all five, six and seven-year-olds have been reduced to 30 or less.
- We are on target to promote the creation of at least 4,000 new jobs in five years - with the cooperation of local employers.
- Safety of local homes and streets has been boosted by the introduction of perimeter protection, improved lighting, CCTV and door entry schemes.
- We continue to guarantee top quality Council services and we pay a £10 rebate if we fail to maintain our quality guarantees on many of our services.
- Giving everyone a chance to have a say on how we spend this money, for example, annual budget consultations.

Our aims

These are the values underpinning a vision of Barnet in the future which has been developed with local residents and has seven key elements:

- a modern borough
- an active borough
- an equal borough
- a healthy borough
- a quality borough
- a skilled borough
- a thriving borough

Best Value Reviews currently in progress with completion by July 2001

Welfare Rights, Modernising Access to Services, Personnel, Payroll, Leisure and Recreation, Information System, Home Ownership, Policy Unit, Services for Children and Families, Law and Probity, Committee Services and Administration, Housing Enabling Role, Economic Development and Property Management

Reviews to start July 2001 and finish by July 2002

Finance Services, Asset Management, Planning and Building Control, Youth Service, Early Years and Play Service, Transport, Traffic and Parking, Purchasing and Procurement

Reviews to start in July 2002 and finish by 2003

Residential Care for Older People, Street Based services, Cultural Services, Neighbourhood Renewal

Reviews to start in July 2004 and finish by 2005

Building and Construction, Housing Needs and Resources, Services for Children and Families, Public Health.

THE STORY SO FAR

HERE'S HOW KEY SERVICES HAVE BEEN PERFORMING IN RECENT YEARS

Children and Families

Ref	Indicator	Our Performance	1999/00		2000/01		2001/02
			Estimate	Top Quartile	Estimate	Target	Target
BV 43a	Percentage of statements of special educational need prepared within 18 weeks excluding those affected by "exceptions to the rule" under the SEN Code of Practice.	K12b The % of statements prepared within 18 weeks excluding those involving other agencies, 85.10% K12c The % of statements prepared within 18 weeks including those involving other agencies 51.80%	70%	96%	80%	70%	90%

Commentary
The statements are increasing steadily with no matching increase in resources. We will restructure SEN support and assessment services to deliver earlier support thus reducing the number of children requiring statements.

Ref	Indicator	Our Performance	1999/00		2000/01		2001/02
			Estimate	Top Quartile	Estimate	Target	Target
BV 43b	Percentage of statements of special educational need prepared within 18 weeks including those affected by "exceptions to the rule" under the SEN Code of Practice.	K12b The % of statements prepared within 18 weeks excluding those involving other agencies, 85.10% K12c The % of statements prepared within 18 weeks including those involving other agencies 51.80%	40%	67%	34%	40%	50%

Commentary
Delays mainly due to late receipt of paediatric medical/therapy advice. We will work with NHS colleagues to encourage them to prioritise this work.

Community Care

Ref	Indicator	Our Performance	1999/00		2000/01		2001/02
			Estimate	Top Quartile	Estimate	Target	Target
BV 58	Percentage of people receiving a statement of their needs and how they will be met	78%	75%	89%	80%	85%	89%

Commentary
Barnet's performance has improved considerably over the last three years from 21% in 97/98 to 69% in 98/99 and a further 9% improvement to 78% last year. Performance is only 2% below the 80% threshold and improved performance is expected to continue.

Cultural Services

Ref	Indicator	Our Performance	1999/00		2000/01		2001/02
			Estimate	Top Quartile	Estimate	Target	Target
BV 117	The number of physical visits per head of population to public libraries.	N/A	N/A	N/A	7.1 (2,400,000)	10.3 (3,500,000)	8.2

Commentary
This is the old M2. Based on two week surveys in May and October. Reported previously by number of visits to libraries, now required as per head of population. This figure is declining nationally. One reason offered is the greater use of internet access information directly or via the library database but not "in person". For example, a customer no longer needs to visit the library to check if an item is in stock, they can log onto the catalogue via the internet. Planning is under way on how to monitor these "virtual visitations".

Development & Regeneration

Ref	Indicator	Our Performance	1999/00		2000/01		2001/02
			Estimate	Top Quartile	Estimate	Target	Target
BV 109	Percentage of applications determined within 8 weeks.	Householders - 61% Non-h/holder - 51%	H/holders - 61% Non-h/holder - 60%	H/holder - 62% Non-h/holder - 53%	50%	60%	65%

Commentary
New indicator - previously split between householders and non-householders. Performance has been affected by a significant increase in the number of planning applications received (up 25% on last year), a number of complex applications to deal with (eg Wortel, Arts Centre, Edgware Town Centre applications, Copthall), significant turnover of senior staff and consequent need to reallocate work while vacancies filled. Urgent management action is being taken to improve performance, which will include reviewing practices and procedures, and allocation of work between groups of staff.

Early Years and Play

Ref	Indicator	Our Performance	1999/00		2000/01		2001/02
			Estimate	Top Quartile	Estimate	Target	Target
BV 30	Percentage of 3 year olds who have access to good quality free early years education place in the voluntary, private or maintained sectors	N/A	N/A	N/A	57%	57%	100%

Commentary
3 year olds will be able to access nursery placements through the three-year old nursery grants widely available from April 2001. This has been expanded following demand analysis.

Turning aims into action (continued)

- We have formed a Residential Care Home Partnership which will completely remodernise all of Barnet's residential homes by 2005.
- A profile of poverty, health and deprivation has been produced to help guide future decision-making and prioritisation of resources.
- A Youth Charter has been developed so that all sections of the community can have their say.
- We are able to tackle racially offensive graffiti on Council buildings or road-ways within 48 hours of being notified.
- A new scheme allows looked-after children to access play schemes at Council facilities.
- A Corporate Equalities Group has been set up that will allow all employees, user groups and communities in Barnet to actively join in equalities work.
- A partnership has been formed with Royal Mail to increase democratic awareness and the availability of postal voting.

Education: Raising Standards and Achievements

Ref	Indicator	Our Performance	1999/00		2000/01		2001/02
			Estimate	Top Quartile	Estimate	Target	Target
BV 37	Average GCSE points score of pupils in schools maintained by the authority completing Year 11.	44.1%	43.7%	39%	44.7%	44.9%	46.0%

Commentary
Average point scores were new in 1999/2000 and schools achieved above the estimate and remained in the top quartile.

Ref	Indicator	Our Performance	1999/00		2000/01		2001/02
			Estimate	Top Quartile	Estimate	Target	Target
BV 38	Proportion of pupils in schools maintained by the authority in the previous summer achieving 5 or more GCSEs at grades A* - C or equivalent.	56.9%	50%	48%	58.2%	60%	61%

Commentary
Barnet schools achieved above the estimate in 1999/2000 and remains in the top quartile of schools nationally. Schools will be challenged to set higher targets and maintain or exceed current achievements.

Environment

Ref	Indicator	Our Performance	1999/00		2000/01		2001/02
			Estimate	Top Quartile	Estimate	Target	Target
BV 88	Number of collections missed per 100,000 collections of household waste. (i) May to September (ii) October to March + April	631.47 472.85	278 140	244 156.03	Less than 2250	Overall 40	

Commentary
We did not estimate this in our last year Plan. Missed bins rates show a marked improvement. Current monthly performance is approximately 30 misses per 100,000 collections, which would place us in the top quartile.

Highways

Ref	Indicator	Our Performance	1999/00		2000/01		2001/02
			Estimate	Top Quartile	Estimate	Target	Target
BV 98	Percentage of streetlights not working as planned.	0.51%	0.6%	0.49%	1%	0.6%	0.5%

Commentary
Poor performance in scouting and fixing repairs by our contractor have now been addressed.

Recipe for success in Renee's dream kitchen

Amongst people who have benefited from millions of pounds of investment in local housing is Renee Farrell. The kitchen at her home on the Grahame Park Estate has had a complete makeover thanks to a new Council quality assurance scheme designed to upgrade tenants' homes.

The scheme was developed following a Best Value review, to give tenants much more of a say in work carried out on their kitchens or bathrooms in partnership with contractors.

Another tenant's kitchen refurbished



The approach, which has also trimmed costs, has won praise from the Government-sponsored Movement for Innovation.

It has also got a big thumbs-up from Renee - who said: "It's fantastic. My whole kitchen has been done to the design and colours I wanted. I've got new units, it's fully tiled and a new floor matches the overall colour scheme."

Housing

Ref	Indicator	Our Performance	1999/00		2000/01		2001/02
			Estimate	Top Quartile	Estimate	Target	Target
BV 72	The percentage of urgent repairs completed within Government time limits.	91%	95%	91%	96%	95%	97%

Commentary

This reflects the average target set for urgent repairs by the Council's Scrutiny Commission following the Best Value Review of Housing repairs and maintenance. We will use recommendations made in the Review to maintain performance including the restructuring of the repairs service.

Neighbourhood Management

Ref	Indicator	Our Performance	1999/00		2000/01		2001/02
			Estimate	Top Quartile	Estimate	Target	Target
BV 105	Damage to road and pavements.	100%	100%	100%	100%	100%	100%

Commentary

The level of performance is above London average, and in the top quartile. We aim to maintain this level of performance through the continued improvement of response times of our Rapid Response Teams and Out of Hours emergency repair team as directed by the Neighbourhood Management Officers.

An inspector calls

The Council has welcomed inspections by a range of outside independent bodies, in a bid to boost its effectiveness. This helps us to focus on services and act on their recommendations.

As a result of recommendation by our external auditors, we produced our First Community Plan and refused our Corporate Plan to reflect this.

Inspectors from the Audit Commission found that our repairs and maintenance team delivers fair service to tenants and leaseholders. They found our day-to-day repairs to be good and valued by most residents. The Inspectors also looked at the refuse collection, street cleansing and recycling service. They noted signs of improvement in street cleanliness and the start of a decline in missed refuse collections.

They found that it's a fair service, unlikely to improve in the short term.

A report by education watchdog OFSTED found that Barnet schools generally performed well. Test

and exam results were well above the national average. The borough's schools had more strengths than weaknesses. Moves to meet needs and raise achievement have since been implemented.

Another inspection, by SSI, said there was a need for Barnet to review aspects of its adoption service. This has led to an action plan which is introducing new and improved procedures.

Problems noted by the Benefit Fraud Inspectorate, including measures to adequately prevent and deter fraud, were tackled by the Council in December.

An inspection by a team of independent experts saw Barnet as a forward-looking authority, willing to embrace change and modernise the way its works. Barnet had put the needs of local people and businesses first, said the inspection, but still needed to raise the borough's profile and clearly communicate its vision for the future. In response, the Council has promised to look at suggestions for improvements.

Αν θέλετε περισσότερες πληροφορίες για αυτή την έκδοση, παρακαλούμε ελάτε σε επαφή μαζί μας στο (020) 8359 6114 κάθε Δευτέρα από τις 2.00 μ.μ. έως τις 4.00 μ.μ.

Bu yayınlı ilgilili daha geniş bilgi edinmek isterseniz, hafta içinde çarşamba günleri öğleden önce saat 10.00 ile 12.00 arasında (020) 8359 6114 numaraya telefon edip bizi arayabilirsiniz.

આ વડાશ્રીના આશયમાં આ મહત્વના અહેવાલોની કોપી તમારે મોકલવાની જરૂર છે. આ અહેવાલોની કોપી તમારે 10:00 વાગ્યા પછી 12:00 વાગ્યા સુધી આ ટેલિફોન નંબર પર સંપર્ક કરીને (020) 8359 6114 નંબર પર મોકલવાની જરૂર છે.

假若你需更關於這出版物的更多資訊，請於星期四上午 10:00 至中午 12:00 時 (020) 8359 6114 與我們聯絡。

اگر آپ اس اشاعت کے بارے میں مزید معلومات حاصل کرنا چاہتے ہیں تو براہ کرم کسی بھی شکل میں (020) 8359 6114 پر کال کر کے اس سہولت سے رابطہ کیجئے۔

Hadaad u baahan tahay war intaa dheer oo ku saabsan adeeg-gar-tadiin naga soo wac telefonkan (020) 8359 6114 Arbaca kasta laga bi'aabo 2.30 galaonimo ilaayo 4.30 galaonimo

اگر شما به معلومات بیشتر در باره این نشریه ضرورت دارید لطفاً به روزهای جمعه از ساعت 10 صبح الی 12 ظهر به تلفون نمبر (020) 8359 6114 ارتباط بگیریید.

आपनि यति एई प्रकाशना सम्बन्धे आक्रोश तथा जानकारी प्राप्त गर्न चाहने सहाकर्ता आमाको सहायता (020) 8359 6114 नम्बरमा प्रति कालमा सुकाल 10टा देखि दुपहर 12टा पर्यन्त सम्पर्क गर्न सक्नुहुनेछ।

KEEPING YOU IN THE PICTURE

The Council appreciates the need to work closely with people living and working in Barnet. A recent London-wide survey revealed that 61% of local people are satisfied with our work, compared with an average satisfaction rate of 46% across all London boroughs.

We shall continue to consult widely on important local issues, and have brought out this special supplement to give you a taste of the work currently going on to monitor and improve our service to residents through the Best Value Performance Plan.

Please fill out and return to your local library or Council premises.

Barnet's Best Value Performance Plan was easy to read

agree disagree no opinion

The amount of information contained in the Plan was

about right too much not enough

The publication looked attractive

agree disagree no opinion

The figures and chart were easy to understand

agree disagree no opinion

Did you agree with the plans for next year

agree disagree no opinion

If you disagree, please give your reason(s)

Satisfaction Surveys

The government required every local authority to carry out a number of surveys related to Best Value Performance Indicators. Please see below some of the results from the general user satisfaction survey.

Further details can be obtained from the full Best Value Performance Plan - see section titled 'to find out more'.

A systematic random sample of 2,200 London Borough of Barnet residents was drawn from the Electoral Register, ensuring that number of respondents living in each ward was proportionate to the London Borough of Barnet population.

HOUSEHOLD WASTE COLLECTION

Please indicate whether you are satisfied or dissatisfied with...
The Waste Collection Service overall

Base: All valid responses

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	It does not apply	
	Base	%	%	%	%	%	
London Borough of Barnet (735)	27	52	14	5	2	NA	
BVPI Pilot National Pilot	(2,885)	34	49	11	5	1	NA
BVPI London part of Nat. Pilot	(299)	18	51	18	11	2	NA

Confidence interval: ±4%

LOCAL AUTHORITY'S CULTURAL AND RECREATIONAL ACTIVITIES

Please indicate how satisfied or dissatisfied you are with...
Parks/ open spaces play areas and other community recreation facilities and activities

Base: All valid responses

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	
	Base	%	%	%	%	
London Borough of Barnet (698)	24	50	16	6	3	
BVPI Pilot (Total)	(2,668)	18	47	21	8	5
BVPI Pilot (LBC)	(280)	16	52	17	9	5

Confidence interval: ±4%

How satisfied are you, overall, with your local authority's ... Local Authority Education Service

Base: All valid responses

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	
	Base	%	%	%	%	
London Borough of Barnet (617)	9	32	49	8	3	
BVPI Pilot (Total)	(2,374)	11	37	41	7	4
BVPI Pilot (LBC)	(242)	8	31	44	7	10

Confidence interval: ±4%

How satisfied are you, overall, with your local authority's ... Housing Service

Base: All valid responses

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	
	Base	%	%	%	%	
London Borough of Barnet (599)	8	18	61	6	7	
BVPI Pilot (Total)	(2,335)	7	19	58	9	7
BVPI Pilot (LBC)	(233)	4	15	54	9	17

Confidence interval: ±4%

Taking everything into account, how satisfied or dissatisfied are you with the way the authority runs things?

Base: All valid responses

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	
	Base	%	%	%	%	
London Borough of Barnet (754)	6	55	25	12	2	
BVPI Pilot (Total)	(2,837)	6	47	27	15	5
BVPI Pilot (LBC)	(298)	7	39	27	20	7

Confidence interval: ±4%

A copy of the full plan is available at your local library and all main Council buildings or access it on www.barnet.gov.uk
Telephone: 0208 359 2009

y needs good neighbours

rhooD Wardens in crime clampdown

Nearly 60 per cent of tax payers in Barnet, who responded to a Council survey, said they were in favour of paying an extra 14p a week on average for a Neighbourhood Warden Service. From this summer, the Wardens will patrol town centres and housing estates in order to deter criminals. They will work with the community to prevent crimes and report to the police and Barnet Council so we can crack down on crime.

Research carried out by the Council, before setting the budget, revealed that crime is the problem most Barnet people want tackled. When the police carried out a trial and dedicated extra officers to the Grahame Park Estate, to increase visibility, crime there was cut by half.

After the Wardens are recruited by Barnet Council and trained they should be on the streets by June. There will be more recruits in the autumn. Up to 30 Wardens will be recruited.

The Council has made a

successful bid for Government money to pilot the service on the Grahame Park Estate. The service will be rolled out to town centres in the borough. The Council's close work with the police has revealed that the most crime is carried out in town centres.

Barnet Council's Cabinet Member for the Environment, Councillor Allan Turner, said: "Neighbourhood Wardens will make a major contribution to the Council's campaign to make Barnet a better and safer place to live and work."

The Wardens will be introduced to town centres

in North Finchley, Edgware, Burnt Oak, West Hendon, Hendon Central, Golders Green, Cricklewood, East Finchley, Finchley Central and High Barnet. The Wardens will work in some places which already have CCTV cameras.

The Leader of Barnet Council, Councillor Alan Williams, said: "Although Barnet is one of the safest boroughs in London, there are areas where crime rates are high. People who live and

work in the borough are very concerned about crime.

"The police are helping us work on this service which will benefit the whole community. It has been tried and tested across England and Wales."

In the first year of the Neighbourhood Warden Service in Darlington, the town's wardens were voted the authority's most popular service in a survey of 10,000 residents.

In Barnet, the Wardens will work with residents and traders' associations, Neighbourhood Watch and voluntary organisations to cut graffiti, vandalism and petty crimes. They will visit vulnerable people to give them reassurance and support. They will also take part in community events.

As the eyes and ears of the borough, the Wardens will provide the police and Council with intelligence on youth crime, truancy, racial tensions, criminal activity and anti-social behaviour.

The Wardens will work in pairs during the day and night. They will patrol regular beats and liaise with police officers on those beats. They

"It's a service that will help put people's minds at rest"

*Cllr. Alan Williams,
Leader of Barnet Council*

will be supported by a mobile Neighbourhood Warden Unit and wear distinctive uniforms.

Cllr Monroe Palmer, the Council's Cabinet Member for Regeneration said: "Neighbourhood Wardens will not just help in the fight against crime. They will contribute to our efforts to regenerate town centres, creating a better environment for businesses and their customers."

"Neighbourhood Wardens will make a major contribution to the Council's campaign to make Barnet a better and safer place to live and work"

*Cllr. Allan Turner,
Cabinet Member for
Environment*

CONTACTS

Contacts for the Neighbourhood Warden Service are:

Paul Lamb
020-8359 4412
Clare Wallis
020-8359 4752

Get free, expert consumer advice in your neighbourhood

There's a new, convenient way for residents to get free consumer advice in Barnet.

The Council has introduced weekly advice surgeries at Stag House in Edgware and The Old Town Hall, Friern Barnet so that expert, impartial help from Trading Standards officers is more easily accessible.

The new service will particularly benefit disabled people, elderly residents and others who may find it difficult to travel to the Trading Standards office at Barnet House.

To give accurate and effective advice and support Trading Standards officers usually need to view all the relevant paperwork and correspondence. Now resi-

dents can bring this information to the advice surgery and officers will be able to give on-the-spot help with their consumer problems. No appointment is necessary.

Cabinet Member for Environment Councillor Allan Turner said:

"It's very important that consumers know their rights. This excellent initiative means that the most vulnerable members of our community have a better opportunity to get the impartial help and advice they need from Trading Standards officers."

Please telephone Trading Standards on 020 8359 4912 if you wish to book an appointment to attend one of the above advice surgeries or to find out the dates of future surgeries.

The advice surgeries in April and May are on:

Wednesday	18 April	9am-1pm	The Old Town Hall, Friern Barnet Lane
Thursday	19 April	1pm-5pm	Stag House, Burnt Oak Broadway
Thursday	26 April	1pm-5pm	Stag House, Burnt Oak Broadway
Wednesday	2 May	9am-1pm	The Old Town Hall, Friern Barnet Lane
Thursday	3 May	1pm-5pm.	Stag House, Burnt Oak Broadway
Thursday	10 May	1pm-5pm	Stag House, Burnt Oak Broadway
Wednesday	16 May	9am-1pm	The Old Town Hall, Friern Barnet Lane
Thursday	17 May	1pm-5pm.	Stag House, Burnt Oak Broadway
Thursday	24 May	1pm-5pm	Stag House, Burnt Oak Broadway
Wednesday	30 May	9am-1pm	The Old Town Hall, Friern Barnet Lane
Thursday	31 May	1pm-5pm	Stag House, Burnt Oak Broadway

10 EVENTS AND MEETINGS

Lifevents

If you would like your event advertised in these pages, please contact Susan Segar on 020 8359 2165



BERT JANSCH'S groundbreaking guitar playing and dark, passionate voice have enthralled audiences since the mid-sixties. Formerly of the legendary **Pentangle**, Jansch has recorded 21 albums over 35 years and is still as active and innovative as ever. Cited by legions of artists as a major influence, Jimmy Page, Neil Young (who declared him greater than Hendrix) and, more recently **Noel Gallagher and Jarvis Cocker** have all paid homage to this hugely revered master. His latest album 'Toy Balloon' featured collaborations with **Johnny Marr and Bernard Butler** and was critically acclaimed worldwide. He was recently awarded a lifetime achievement award at the BBC Radio 2 Folk Awards. A rare opportunity to see one of British music's true legends in the flesh. 'Jansch's influence on contemporary music is incalculable' *Time Out*



MIKE MARAN embarked on his career as a rock star in the 1970s opening shows for Uriah Heep, ELO, Wizzard, Medicine Head, Emerson, Lake and Palmer and Steeleye Span. Today, his feet are planted firmly in theatre to which he brings a wealth of musical experience. His production 'Surely You're Joking Mr Feynman' was a major contribution to the public understanding of science. His production of 'Captain Corelli's Mandolin' has attracted widespread critical acclaim and huge audiences selling out every theatre in which it has performed, including The Bull last year.

FESTIVALS

28 May
Barnet Carnival. Includes Fun Fair, Honda Motocross Display Team, helicopter rides, sports parachute team. Byng Road Playing Fields. For details phone 01727 841223.

3 June
Watling Festival. Montrose Park. For details phone 020 8959 8595 or email festival@waitrose.com

2-9 June
4th Mill Hill Music Festival held in schools, halls and pubs all week and in Mill Hill Park on Saturdays. For more details phone 020 8959 5013.
2 June. 3pm Jazz in Mill Hill Park; 6pm The Foundation and other bands at the Adam and Eve Pub on The Ridgeway; 7.45pm United Church Choirs, Vivaldi's 'Gloria' with Edgware Symphony Orchestra. John Keble Church, Deans Lane. Details. 01923 256186.
3 June. 3pm
Walton/Owens/Liebeck Piano Trio. Belmont School Chapel, 7.45pm Cavendish Singers, Belmont School Chapel.
4 June. 7.45pm Campbell Burnap. Jazz at Hartley Hall, Flower Lane.

5 June. 2.30pm Knaves of Herts Barbershop Group, Cottage Homes Estate, Hammers Lane; 7.45pm Hendon Salvation Army Band at Cophall School; 7.45pm Sheena Davies Jazz Group at St Joseph's College, Lawrence Street.
6 June. 7.30pm Piano recital by Martin Cousin in the Studio Theatre, Mill Hill School, The Ridgeway, 7.45pm Kyra Gospel Choir, Mill Hill East Community Church, Salcombe Gardens.
7 June. 7.45pm Gregori Schechtel and his Klezmer Group at Cophall School.
7 & 8 June. 7.45pm 'Guys and Dolls' by Mill Hill Amateur Operatic Society, Hartley Hall, Flower Lane.
8 June. 7.45pm Irish Evening at St. James's Church Hall, Hale Lane.
9 June. Afternoon jazz in the park by Mill Hill County High School Jazz Band; 7pm Paul Young and Los Pacaminos, Mill Hill Rugby Club, Page Street; 7.30pm London Pro Arte Choir sing Haydn's 'Creation' at John Keble Church. Details 020 8906 4151.

24 June
East Finchley Festival. Details 07710 309908. Cherry Tree Woods (near East Finchley Tube)

6-8 July
Grahame Park Festival centres on The Concourse and Community Centre with discos for all ages, children's concert, barbecue, food and fashion stalls. For details phone 020 8205 9865.

THEATRE.THE BULL

68 High Street, Barnet, EN5 5SJ. Tel. 020 8449 0048

19 April, 8pm
'Titter Not'. First Chance Productions. Paul Harris presents the life of comedian Frankie Howerd, taking us from his army days, through the highs and lows of his career and finally to his Memorial Service (contains nudity). £9/£7 conc.

26 April, 8pm
'Sweet Bobabola'. Hoipolloi Theatre's brand new hilarious show about alien bakers on a mission to take over the world. £9/£7 conc.

10 May, 8pm
'Designs for Living'. Ruby Tuesday Productions. Claire Dowie's intriguing new play about three friends. (sexually explicit). £9/£7 conc.

11-12 May, 8pm
'Caravan'. Half Moon. Sonia Castang's new comedy

shows what happens when families fall apart and then get re-built. £7/£5 conc.

24 May, 8pm
'My Husband is a Spaceman'. Kazuko Hohki presents her new multi-media solo show telling the story of Keiko, a Japanese office girl. Funny and touching directed by David Woods. £9/£7 conc.

25 May, 8pm
'Animal Farm' Edinburgh Preview. Guy Masterson Productions. Elizabeth Wort makes this compelling story accessible to all, adult and child alike, political or apolitical. £9/£7 conc

14 June, 8pm
'Didn't You Used to be R.D. Laing?' Mike Maran Productions. With a live jazz score, based on the music of Chick Corea and Chopin, Maran retells the life and work of a rebel and a legend. £9/£7 conc.

MUSIC.THE BULL

21 April, 8pm
'Liveworks'. In association with Earthworks Studios, an evening of new, young talent. The line-up includes live bands interspersed with funky DJs promising a high energy night. Also 15 June, 8pm. In

advance £8/£6 conc. On the door £9.

29 April, 8pm
Zimbabwe's **Black Umfolosi** the Folk a capella group. £12/£10 conc.

3 May, 8pm
'Plainsong' - Iain Matthews and Andy Roberts join forces to form a folk rock group £10/£8 conc.

3 June, 8pm
Hank Wangford and The Lost Cowboys British country music. £10/£8 conc.

8 June, 8pm
Jah Wobble and Deep Space Jah Wobble - a fusion of dub reggae and South East Asian styles. £12/£10 conc.

10 June, 8pm
'Meninas'. **Monica Vasconcelos'** new quartet performs both Brazilian classics and new compositions. £9/£7 conc.

17 June, 8pm
Bert Jansch's groundbreaking guitar playing and dark, passionate voice have enthralled audiences since the mid-sixties. £10/£8 conc.

COMEDY.THE BULL

16 June, 8pm
'Cover Yourself'. **Pez en raya**. Spanish physical comedy directed by Pepolykus. £9/£7 conc.

SPOKEN WORD.THE BULL

20 April, 8pm
John Cooper Clarke's high energy performance. He stormed into popular culture in the early 80s with his volatile cocktail of rock and poetry informed by the punk aesthetic. £9/£7 conc.

DANCE.THE BULL

27 April, 8pm
'Subitango' the beautiful and passionate dance and music of Tango Argentino performed by UKs dance couple Mina and Geraldo and the ensemble, Tango Siempre with the jazz influenced sounds of Astor Piazzolla. £9/£7 conc

7 June, 8pm
'Tilewa'. **Badojo Arts**. Britain's contemporary African dance company's vibrant new work under the direction of Nigeria's choreographer Peter Badojo. £8/£6 conc.

9 June, 8pm
Pushpiata Dance Company. **'Chitrangada'** the musical play composed by the Indian Nobel Laureate Rabindranath Tagore. Directed by Priya Pawar. £8/£6 conc.

19-23 June, 8pm
'Northern Exposure Dance Week'. Companies and choreographers from the UK, USA, Switzerland, Spain and Finland with a week of dance, film and theatre. £6/£4 conc. (two or more tickets £1 reduction)

GALLERY & FOYER

Until 26 April
The Apthorp Fund for Young Artists. Award winning young artists in Barnet, Haringey, Brent, Harrow and Enfield exhibit new work employing a diverse range of media.

2-24 May
'Gone Two Speed' Geoff and Peter Nursey exhibit a series of paintings, mainly figurative and landscape, in their different styles.

31 May-3 July
'Excavations'. Sossan Luqman combines painting, drawing, embroidery and text with a found object conveying information about our personal and social history.

31 May-19 June
Barnet Borough Arts Council's **Annual Embroidery Competition and Exhibition**. A selection of varied and original textiles including patchwork and quilting. For details please contact BBAC c/o All Saints Arts Centre, 122 Oakleigh Road North, N20 9EZ.

LITTLE BULL

Following shows £3.95 in advance, £4.25 on the day (subject to availability)
22 April, 3pm

'Elmer the Elephant'. Blunderbus present a new play about friendship. Ages 3-7.

29 April, 3pm
'The Strawberry Clown Show'. A gently hilarious performance with audience participation. Ages 3-7.

6 May, 3pm
CTC. **'Gingerbread'**. Mrs Maggs tells us her story as she shapes and bakes a gingerbread man. Live performers, puppets, music, storytelling. Ages 5-7.

13 May, 3pm
Punchinello. **'The Tale of Tom Thumb'**. A re-telling of this classic tale. Lots of audience participation. Live performers, puppets. Ages 3-7.

20 May, 3pm
Hand to Mouth. **'The Emperor's New Clothes'**. A new version of the classic tale using illusion, puppetry and music. Ages 4-9

27 May, 3pm
'Mole in a Hole'. Theatre lolo. Story about missing your best friend, the riches of the natural world and the power of imagination. Music, puppets, live performers. Ages 4-7.

28 May-1 June, 11am-4pm
Half term workshops. 'Take to the Streets!' As part of the forthcoming Streets Ahead Festival.

Kazzum will be working with children aged 5-8 to create an art installation in the Gallery to be exhibited in July. £7 a day, advance booking essential.

3 June, 3pm
'Billy Goats Gruff/Jack and the Beanstalk'. Clydebuilt Puppet Theatre. A double bill. Ages 3-7.

10 June, 3pm
Kazzum. **'The Flying Chestycocks attempt Star Wars'** A wacky re-telling of the famous movie from two hilarious clowns. Ages 3-103!

17 June, 3pm & 4.30pm.
Theatre Venture **'On the Box'**. Follow the adventures of a girl who gets lost inside her television. A fantastical, funny show. Live performers, music, video, audience participation. Ages 5-7.

28 April, 7.45pm
Hendon Music Society presents pianist Noriko Ogawa. Programme - Chopin: 2 Mazurkas from Op 30, Schumann:

Davidsbundlertanze; Toru Takemitsu: Rain Tree Sketch II; Mussorgsky: Pictures at an Exhibition. Trinity Church, Hodford Road, Golders Green, NW11. Tickets £10. Senior citizens & registered unemployed £8. Ages 8-22 yrs in full-time education free but conditions apply. Apply

15 April, 6.30pm
Barnet Parish Church Recital. Easter Festival of Lessons and Carols. Alan Parish (organ) conducted by Terence Atkins. Wood Street, Barnet. For details phone 020 8449 3894.

21 April, 7pm
The Confections. An evening of music, dance and laughter. St Mary's Church Hall, 279 High Road, East Finchley, N2. For details phone 020 8445 7907.

22 April, 7.45pm
Mill Hill Music Club. Vilnius String Quartet with Muza Rubackyie. play Schubert String Quartet in E flat, and also first UK performance of chamber version of Beethoven's Concerto No. 4. Also 20 May. The Smetana Trio play Beethoven, Breiner and Dvorek. Elliott Concert Hall, Harrow Arts Centre, Uxbridge Road, Hatch End. For details phone 020 8959 3866

20 June, 3pm
Kazzum. **'The Flying Chestycocks attempt Star Wars'** A wacky re-telling of the famous movie from two hilarious clowns. Ages 3-103!

17 June, 3pm & 4.30pm.
Theatre Venture **'On the Box'**. Follow the adventures of a girl who gets lost inside her television. A fantastical, funny show. Live performers, music, video, audience participation. Ages 5-7.

28 April, 7.45pm
Hendon Music Society presents pianist Noriko Ogawa. Programme - Chopin: 2 Mazurkas from Op 30, Schumann:

Davidsbundlertanze; Toru Takemitsu: Rain Tree Sketch II; Mussorgsky: Pictures at an Exhibition. Trinity Church, Hodford Road, Golders Green, NW11. Tickets £10. Senior citizens & registered unemployed £8. Ages 8-22 yrs in full-time education free but conditions apply. Apply

Contact details: Chairman, Don Allen, tel. 020 8361 9518/Hon. Secretary, Ivan Ward, tel. 020 8361 9050
17 April. **'More nostalgia' - Neville Jones**; 1 May. **'More of my music' - Ivan Ward**; 15 May. **'The art of the performer' - David Moldon**; 29 May. **'A bit of everything' - Valerie Cowan**; 12 June. **'Keyboard kapers' - Don Allen**.

12 May, 7.30pm
Barnet Parish Church Recitals. The Kohn Ensemble play Beethoven and Bach. Also 9 June, Organ Recital by Paul Ayres. Wood Street. Details phone 020 8449 3894.

15-19 May
Manor Light Opera present 'The Mikado' by Gilbert and Sullivan. Ruddoli Steiner Theatre, Park Road, NW1. For details phone 020 8346 3244.

10 June
Barnet Symphony Orchestra. Brahms Piano Concerto No.1 with Karl Letchmeyer. Saint-Saens Symphony No.3. St John's Church, Friern Barnet, N11. For details phone 020 8205 2418

16-23 June, 7.30pm
Proms at St. Jude's Central Square, NW11. Details on www.stjudes.org.uk or phone 8458 4793.

16 June. Covent Garden Chamber Orchestra conducted by Robert Max play Schubert's 9th Symphony and Beethoven's "Emperor" piano concerto, soloist James Kirby.

17 June. Alyth Choral Society and St. Jude's and Free Church choirs conducted by Oliver Rundell with soloists from the Royal Academy perform Haydn's "Creation"

19 June. Consillium Orchestra conducted by Orlando Joplin with Erica Geldsetzer (violin) and Erich Gruenberg (viola). Mozart's Symphonica Concertante and Schopenhauer's "Nachts"

20 June. Alon Goldstein, pianist.

21 June. Jazz night with George Fogel.

22 June. Barnet Schools Wind Orchestra conductor James Williams.

23 June. Traditional last night of The Proms with Finchley Chamber Orchestra including Elgar's Cello Concerto (soloist Alice Neary) conducted by David Lardi. Free lunchtime concerts at 12.30pm.

22 April
Finchley Antiques Appreciation Group. Visit to Ascott, Leighton Buzzard. For details phone 020 8353 0821.

16 May, 7.30pm
Finchley Art Society. Demonstration using acrylics by John Chalkley. Land or seascape in watercolour. Carey Room, Trinity Church, N12. For details phone 020 8445 4116/4765.

16 May 7.30pm
Finchley Art Society. Demonstration using acrylics by John Chalkley. Land or seascape in watercolour. Carey Room, Trinity Church, N12. For details phone 020 8445 4116/4765.

22 April
Finchley Antiques Appreciation Group. Visit to Ascott, Leighton Buzzard. For details phone 020 8353 0821.

16 May 7.30pm
Finchley Art Society. Demonstration using acrylics by John Chalkley. Land or seascape in watercolour. Carey Room, Trinity Church, N12. For details phone 020 8445 4116/4765.

22 April
Finchley Antiques Appreciation Group. Visit to Ascott, Leighton Buzzard. For details phone 020 8353 0821.

16 May 7.30pm
Finchley Art Society. Demonstration using acrylics by John Chalkley. Land or seascape in watercolour. Carey Room, Trinity Church, N12. For details phone 020 8445 4116/4765.

22 April
Finchley Antiques Appreciation Group. Visit to Ascott, Leighton Buzzard. For details phone 020 8353 0821.

16 May 7.30pm
Finchley Art Society. Demonstration using acrylics by John Chalkley. Land or seascape in watercolour. Carey Room, Trinity Church, N12. For details phone 020 8445 4116/4765.

22 April
Finchley Antiques Appreciation Group. Visit to Ascott, Leighton Buzzard. For details phone 020 8353 0821.

16 May 7.30pm
Finchley Art Society. Demonstration using acrylics by John Chalkley. Land or seascape in watercolour. Carey Room, Trinity Church, N12. For details phone 020 8445 4116/4765.

22 April
Finchley Antiques Appreciation Group. Visit to Ascott, Leighton Buzzard. For details phone 020 8353 0821.

with cheque and SAE to Hendon Music Society, 3 Southfields, Hendon, NW4 4LX

4 May & 1 June, 8.30pm
Bringing Folk Music into the 21st Century The Barnet Folk Club (est. 1990) creates a relaxed atmosphere for local musicians to play unplugged folk music, traditional or contemporary. The Bull, 68 High Street, Barnet. Phone JJ Dunne on 020 8441 3620 for details.

5 May, 8pm
Jazz, Rap and Soul evening with the 'Fat Man Kicks Caf' band. Old Barn, Tarring Road, East Finchley, N2. Tickets £5 on the door. Further details phone 020 8444 8461.

12 May, 7.30pm
Barnet Parish Church Recitals. The Kohn Ensemble play Beethoven and Bach. Also 9 June, Organ Recital by Paul Ayres. Wood Street. Details phone 020 8449 3894.

15-19 May
Manor Light Opera present 'The Mikado' by Gilbert and Sullivan. Ruddoli Steiner Theatre, Park Road, NW1. For details phone 020 8346 3244.

10 June
Barnet Symphony Orchestra. Brahms Piano Concerto No.1 with Karl Letchmeyer. Saint-Saens Symphony No.3. St John's Church, Friern Barnet, N11. For details phone 020 8205 2418

16-23 June, 7.30pm
Proms at St. Jude's Central Square, NW11. Details on www.stjudes.org.uk or phone 8458 4793.

16 June. Covent Garden Chamber Orchestra conducted by Robert Max play Schubert's 9th Symphony and Beethoven's "Emperor" piano concerto, soloist James Kirby.

17 June. Alyth Choral Society and St. Jude's and Free Church choirs conducted by Oliver Rundell with soloists from the Royal Academy perform Haydn's "Creation"

19 June. Consillium Orchestra conducted by Orlando Joplin with Erica Geldsetzer (violin) and Erich Gruenberg (viola). Mozart's Symphonica Concertante and Schopenhauer's "Nachts"

20 June. Alon Goldstein, pianist.

21 June. Jazz night with George Fogel.

22 June. Barnet Schools Wind Orchestra conductor James Williams.

23 June. Traditional last night of The Proms with Finchley Chamber Orchestra including Elgar's Cello Concerto (soloist Alice Neary) conducted by David Lardi. Free lunchtime concerts at 12.30pm.

22 April
Finchley Antiques Appreciation Group. Visit to Ascott, Leighton Buzzard. For details phone 020 8353 0821.

16 May 7.30pm
Finchley Art Society. Demonstration using acrylics by John Chalkley. Land or seascape in watercolour. Carey Room, Trinity Church, N12. For details phone 020 8445 4116/4765.

22 April
Finchley Antiques Appreciation Group. Visit to Ascott, Leighton Buzzard. For details phone 020 8353 0821.

16 May 7.30pm
Finchley Art Society. Demonstration using acrylics by John Chalkley. Land or seascape in watercolour. Carey Room, Trinity Church, N12. For details phone 020 8445 4116/4765.

22 April
Finchley Antiques Appreciation Group. Visit to Ascott, Leighton Buzzard. For details phone 020 8353 0821.

16 May 7.30pm
Finchley Art Society. Demonstration using acrylics by John Chalkley. Land or seascape in watercolour. Carey Room, Trinity Church, N12. For details phone 020 8445 4116/4765.

22 April
Finchley Antiques Appreciation Group. Visit to Ascott, Leighton Buzzard. For details phone 020 8353 0821.

16 May 7.30pm
Finchley Art Society. Demonstration using acrylics by John Chalkley. Land or seascape in watercolour. Carey Room, Trinity Church, N12. For details phone 020 8445 4116/4765.

22 April
Finchley Antiques Appreciation Group. Visit to Ascott, Leighton Buzzard. For details phone 020 8353 0821.

16 May 7.30pm
Finchley Art Society. Demonstration using acrylics by John Chalkley. Land or seascape in watercolour. Carey Room, Trinity Church, N12. For details phone 020 8445 4116/4765.

22 April
Finchley Antiques Appreciation Group. Visit to Ascott, Leighton Buzzard. For details phone 020 8353 0821.

16 May 7.30pm
Finchley Art Society. Demonstration using acrylics by John Chalkley. Land or seascape in watercolour. Carey Room, Trinity Church, N12. For details phone 020 8445 4116/4765.

Rithmik Music Project works with 9-25s teaching garage and jungle. Chances to perform at festivals and concerts. For more details phone 020 8202 5533.

Youth Music Centre for ages 3 to adults. Ensembles, quartets, orchestras (incl. parents' orchestra). Hampstead Garden Suburb Institute, NW11. Voice production classes. For details phone 020 8343 1940.

Alyth Choral Society welcomes new singers. Tuesdays 8.15pm at Leo Baeck Centre, Alyth Gardens, Finchley Road, NW11. 020 8958 9726

THEATRE

23-29 April
Incognito Theatre present 'Racing Demon'. A play by David Hare studying internal dissension in the Church of England on matters of doctrine and practice plus its conflict and compromises with government. Witty and entertaining it details the struggles of four clergymen to make sense of their mission in South London.

23-27 April, Incognito Theatre (behind the clinic), Holly Park Road, N11; 28 April (8pm) & 29 April (6.30pm) St Mary's Church, Church Hill Road, East Barnet. Tickets adults £7, aged 14 and under £5. For further information phone 020 8449 3473, e-mail ITGTickets@IncognitoTheatre.com or website www.IncognitoTheatre.com

17-19 May
The Garden Suburb Theatre presents 'Death of a Salesman' by Arthur Miller. Institute Theatre, NW11. For details phone 020 7723 6609.

22-26 May, 7.30pm & 26 May matinee
Finchley & Friern Barnet Opera Society present 'Chess' by Tim Rice and Benny Anderson/Bjorn Ulvaeus. Millfield Theatre, Silver Street, Edmonton. For details phone 020 8482 6923

9 May, 7.45pm
Barnet and District Local History Society. 'The Draper's Tale. William Gardiner of Hertford.' by Alan Greening. Also, 13 June, 'The King Arthur Cross' by Geoff Gilling, Wyburn Room, Wesley Hall, Stapylton Road, Barnet. £1 visitors (subscription (minimum) £5 individuals, £7 family). For details phone 020 8449 6153.

31 May, 8pm
'Cherry Tree Wood' by Anne LeLaguna. Chair for the Finchley Society Drawing Room, Avenue House, East End Road, N3. For details phone 020 8883 2633.

April 17 (Tues) • Welsh Harp JCC 7.20pm - Barnet Policy Development Committee
April 18 (Wed) • Policy and Implementation Committee
• Planning and Environment Scrutiny Commission
April 19 (Thurs) • Special Policy and Implementation Committee
April 23 (Mon) • Recreation, Leisure and Arts Scrutiny Commission
• Education and Children Scrutiny Committee
April 24 (Tues) • Golders Green Area Forum - 6.30pm - St Michael's Church Hall, The Riding, Off Golders Green Road, NW11
• Whetstone Area Forum -

April 17 (Tues) • Welsh Harp JCC 7.20pm - Barnet Policy Development Committee
April 18 (Wed) • Policy and Implementation Committee
• Planning and Environment Scrutiny Commission
April 19 (Thurs) • Special Policy and Implementation Committee
April 23 (Mon) • Recreation, Leisure and Arts Scrutiny Commission
• Education and Children Scrutiny Committee
April 24 (Tues) • Golders Green Area Forum - 6.30pm - St Michael's Church Hall, The Riding, Off Golders Green Road, NW11
• Whetstone Area Forum -

April 17 (Tues) • Welsh Harp JCC 7.20pm - Barnet Policy Development Committee
April 18 (Wed) • Policy and Implementation Committee
• Planning and Environment Scrutiny Commission
April 19 (Thurs) • Special Policy and Implementation Committee
April 23 (Mon) • Recreation, Leisure and Arts Scrutiny Commission
• Education and Children Scrutiny Committee
April 24 (Tues) • Golders Green Area Forum - 6.30pm - St Michael's Church Hall, The Riding, Off Golders Green Road, NW11
• Whetstone Area Forum -

April 17 (Tues) • Welsh Harp JCC 7.20pm - Barnet Policy Development Committee
April 18 (Wed) • Policy and Implementation Committee
• Planning and Environment Scrutiny Commission
April 19 (Thurs) • Special Policy and Implementation Committee
April 23 (Mon) • Recreation, Leisure and Arts Scrutiny Commission
• Education and Children Scrutiny Committee
April 24 (Tues) • Golders Green Area Forum - 6.30pm - St Michael's Church Hall, The Riding, Off Golders Green Road, NW11
• Whetstone Area Forum -

April 17 (Tues) • Welsh Harp JCC 7.20pm - Barnet Policy Development Committee
April 18 (Wed) • Policy and Implementation Committee
• Planning and Environment Scrutiny Commission
April 19 (Thurs) • Special Policy and Implementation Committee
April 23 (Mon) • Recreation, Leisure and Arts Scrutiny Commission
• Education and Children Scrutiny Committee
April 24 (Tues) • Golders Green Area Forum - 6.30pm - St Michael's Church Hall, The Riding, Off Golders Green Road, NW11
• Whetstone Area Forum -

KayBee Antiques and Collectors Fair monthly. Lots of stalls. The Hyde Room, Chipping Barnet Library, Stapylton Road 25p admission, accompanied children free. Further details phone 020 8343 3861

MUSEUMS

Until 3 June
Exhibition **'The Festival of Britain'. Fifty years on** Open Monday-Thursday 10am-12.30pm & 1.30pm-5pm; Friday closed, Saturday 10am-1pm & 2pm-5.30pm, Sunday 2pm-5.30pm. Church Farmhouse Museum, Greyhound Hill, Hendon, NW4. Free admission. For more information phone 020 8203 0130.

Barnet Museum, 31 Wood Street, Barnet. From 17 April, Exhibition **'Summer Holidays'**. Open 2.30-4.30pm Tuesdays, Wednesdays, Thursdays, Saturdays and 10am-12noon Saturdays. For information phone 020 8440 8066.

14 May
Veterans Day at Royal Air Force Museum. Grahame Park Way, NW9. Free entry to veterans of all three services and one guest. Call 020 8358 4849 to pre-register.

28 May-1 June
'Search and Rescue'. Children's half term activities at Royal Air Force Museum, Grahame Park Way, NW9. Sit in a life raft or co-ordinate a rescue and learn about the RAF's role in search and rescue. For further information phone 020 8205 2266.

The Jewish Museum. 'What Remains. The Jewish East End Then and Now'. Exhibition of photographs by Sam Tanner shows a rich cultural heritage. 80 East End Road, N3. For details phone 020 8349 1143

TALKS

9 May, 7.45pm
Barnet and District Local History Society. 'The Draper's Tale. William Gardiner of Hertford.' by Alan Greening. Also, 13 June, 'The King Arthur Cross' by Geoff Gilling, Wyburn Room, Wesley Hall, Stapylton Road, Barnet. £1 visitors (subscription (minimum) £5 individuals, £7 family). For details phone 020 8449 6153.

31 May, 8pm
'Cherry Tree Wood' by Anne LeLaguna. Chair for the Finchley Society Drawing Room, Avenue House, East End Road, N3. For details phone 020 8883 2633.

April 17 (Tues) • Welsh Harp JCC 7.20pm - Barnet Policy Development Committee
April 18 (Wed) • Policy and Implementation Committee
• Planning and Environment Scrutiny Commission
April 19 (Thurs) • Special Policy and Implementation Committee
April 23 (Mon) • Recreation, Leisure and Arts Scrutiny Commission
• Education and Children Scrutiny Committee
April 24 (Tues) • Golders Green Area Forum - 6.30pm - St Michael's Church Hall, The Riding, Off Golders Green Road, NW11
• Whetstone Area Forum -

April 17 (Tues) • Welsh Harp JCC 7.20pm - Barnet Policy Development Committee
April 18 (Wed) • Policy and Implementation Committee
• Planning and Environment Scrutiny Commission
April 19 (Thurs) • Special Policy and Implementation Committee
April 23 (Mon) • Recreation, Leisure and Arts Scrutiny Commission
• Education and Children Scrutiny Committee
April 24 (Tues) • Golders Green Area Forum - 6.30pm - St Michael's Church Hall, The Riding, Off Golders Green Road, NW11
• Whetstone Area Forum -

April 17 (Tues) • Welsh Harp JCC 7.20pm - Barnet Policy Development Committee
April 18 (Wed) • Policy and Implementation Committee
• Planning and Environment Scrutiny Commission
April 19 (Thurs) • Special Policy and Implementation Committee
April 23 (Mon) • Recreation, Leisure and Arts Scrutiny Commission
• Education and Children Scrutiny Committee
April 24 (Tues) • Golders Green Area Forum - 6.30pm - St Michael's Church Hall, The Riding, Off Golders Green Road, NW11
• Whetstone Area Forum -

April 17 (Tues) • Welsh Harp JCC 7.20pm - Barnet Policy Development Committee
April 18 (Wed) • Policy and Implementation Committee
• Planning and Environment Scrutiny Commission
April 19 (Thurs) • Special Policy and Implementation Committee
April 23 (Mon) • Recreation, Leisure and Arts Scrutiny Commission
• Education and Children Scrutiny Committee
April 24 (Tues) • Golders Green Area Forum - 6.30pm - St Michael's Church Hall, The Riding, Off Golders Green Road, NW11
• Whetstone Area Forum -

GARDENS

New Barnet Amateur Gardeners' and Floral Art Society. 5 May, 10am-12noon. Plant Sale, 57 Northumberland Road, New Barnet. Admission 50p
12 April, 8pm, Mrs Patricia Liechti 'Campden Cottage - The Development of a Garden' and 10 May, 8pm, Mrs Anne Birch 'In the wee small hours of the morning' (Floral Art) and 14 June, 8pm, Mr Kenneth Akers 'Display in the Cool Greenhouse' Lyonsdown Hall, Lyonsdown Road, New Barnet. Members £1 50, visitors £2

12-13 May, 2-6pm
Highwood Ash garden open for National Gardens Scheme. Three and a quarter acres with rose garden, shrub and herbaceous borders, lake with waterfall and terrace with raised herb bed. Homemade teas, bedding plants for sale in aid of the North London Hospice, Highwood Ash, Highwood Hill, NW7. Admission £2, child 50p

LIBRARY BOOK SALES

17-21 April. Osidge Library, Brunswick Park Road, N11. Tel. 020 8368 0532.

22-29 April. Hendon Library, The Burroughs, NW4. Tel. 020 8359 2629.

24-28 April. North Finchley Library, Ravensdale Avenue, N12 9HP. Tel. 020 8445 4081.

1-5 May. East Finchley Library, 226 High Road, N2. Tel. 020 8883 2664.

17-19 May. Edgware Library, Hale Lane, Edgware. Tel. 020 8359 2626.

22-26 May. South Friern Library, Colney Hatch Lane, N10. Tel. 020 8883 6513

29 May-2 June (excluding 31 May). Totteridge Library, 109 Totteridge Lane, N20 8DZ. Tel. 020 8445 5288.

5-9 June. Church End Library, 24 Hendon Lane, N3 1TR. Tel. 020 8346 5711

15. 16 & 19 June. Mill Hill Library, Hartley Avenue, NW7 2HX. Tel. 020 8959 5066.

MEETINGS OF COUNCIL, COMMITTEES, PUBLIC MEETINGS, etc

Normally meetings will commence at 7pm and will be held at The Town Hall, Hendon unless otherwise stated. Other arrangements operate for Area Forums and Area Sub-Committees. To find out details for one near you ring (020) 8359 2018

April 17 (Tues) • Welsh Harp JCC 7.20pm - Barnet Policy Development Committee
April 18 (Wed) • Policy and Implementation Committee
• Planning and Environment Scrutiny Commission
April 19 (Thurs) • Special Policy and Implementation Committee
April 23 (Mon) • Recreation, Leisure and Arts Scrutiny Commission
• Education and Children Scrutiny Committee
April 24 (Tues) • Golders Green Area Forum - 6.30pm - St Michael's Church Hall, The Riding, Off Golders Green Road, NW11
• Whetstone Area Forum -

April 17 (Tues) • Welsh Harp JCC 7.20pm - Barnet Policy Development Committee
April 18 (Wed) • Policy and Implementation Committee
• Planning and Environment Scrutiny Commission
April 19 (Thurs) • Special Policy and Implementation Committee
April 23 (Mon) • Recreation, Leisure and Arts Scrutiny Commission
• Education and Children Scrutiny Committee
April 24 (Tues) • Golders Green Area Forum - 6.30pm - St Michael's Church Hall, The Riding, Off Golders Green Road, NW11
• Whetstone Area Forum -

April 17 (Tues) • Welsh Harp JCC 7.20pm - Barnet Policy Development Committee
April 18 (Wed) • Policy and Implementation Committee
• Planning and Environment Scrutiny Commission
April 19 (Thurs) • Special Policy and Implementation Committee
April 23 (Mon) • Recreation, Leisure and Arts Scrutiny Commission
• Education and Children Scrutiny Committee
April 24 (Tues) • Golders Green Area Forum - 6.30pm - St Michael's Church Hall, The Riding, Off Golders Green Road, NW11
• Whetstone Area Forum -

April 17 (Tues) • Welsh Harp JCC 7.20pm - Barnet Policy Development Committee
April 18 (Wed) • Policy and Implementation Committee
• Planning and Environment Scrutiny Commission
April 19 (Thurs) • Special Policy and Implementation Committee
April 23 (Mon) • Recreation, Leisure and Arts Scrutiny Commission
• Education and Children Scrutiny Committee
April 24 (Tues) • Golders Green Area Forum - 6.30pm - St Michael's Church Hall, The Riding, Off Golders Green Road, NW11
• Whetstone Area Forum -

6.30pm - Church Hill School Burlington Rise, East

Days in the Life

Extraordinary tales about Barnet folk

Royal treatment for Barnet teacher



A lifetime of battling against injustice won local teacher, Mike Terry, recognition – and a well-earned OBE.

Barnet teacher Mike Terry has received the OBE from the Queen at Buckingham Palace.

The head of physics at Cophall School learned of the award in the New Year honours for his work on human rights.

For 20 years he was executive secretary of the Anti-Apartheid Movement in Britain, until it was dissolved on the election of Nelson Mandela as South Africa's President in 1994.

It was as a young physics student doing voluntary work in Zimbabwe that Mr Terry's interest in race issues and injustice was aroused.

After arriving back at his home in Finchley, he became a full time official in the movement and campaigned in Britain to bring about the end of apartheid.

His work included being managing director of a

company which staged the two big Mandela concerts at Wembley: one in 1988 campaigning for the black leader's release from prison, and the second two years later when Nelson Mandela was himself at Wembley. The concerts were broadcast across the world.

With the end of apartheid, Mr Terry retrained as a teacher and joined the staff at Cophall five years ago. He was appointed head of physics at the girls' comprehensive school a year later.

Mr Terry, whose mother accompanied him at the ceremony in Buckingham Palace, said later: "The award is an acknowledgment by the Government that the anti-apartheid movement was legitimate and justified. History showed us to be right."

The 52-year-old teacher, who lives at Torrington Park, North Finchley, was one of two former officials who then

went on to a reception in London given by the South African High Commissioner, Ms Cheryl Carolus.

Also there were family, friends and colleagues from Cophall School.

The award has not ended Mr Terry's work on racial issues. In his spare time, he is secretary of a committee, which is overseeing archives at the Bodleian Library, Oxford, in order to preserve the movement's written and oral history.

He is also pounding the streets of Barnet, preparing for the first time to run in the London Marathon this April.

Staff, pupils and parents at Cophall are helping sponsor his run in aid of two projects: a mobile science education centre for rural areas of South Africa and an Aids clinic. How's the training going? "I've covered a lot of miles in recent weeks," he smiled. "And, so far, I've lost five stone."

Give a little time make a BIG difference!

Become a Barnet Link carer providing short breaks, on a regular basis, to a disabled child.

Have fun and make a real difference to the lives of disabled children and their families, from a few hours a week to a weekend a month.



WE NEED ALL SORTS OF PEOPLE!

Men and women, single or with a partner, gay or straight, with or without children, working, retired or unemployed.

You don't need any particular experience or qualifications. We will provide you with training and support and pay an allowance of **up to £86.00 a day.**

BARNET
LONDON BOROUGH

Call Barnet Link for more information

(020) 8359 4249 (020) 8359 4227 (020) 8359 4295

Young at art!

There's a chance to see the world through the eyes of Barnet's award-winning young artists in an exciting travelling exhibition.

The exhibition travels around Barnet and other parts of north London from March right through until July, supported by the Aphorp Fund for Young Artists.

The fund is a competition that aims to encourage trained young artists from Barnet and surrounding boroughs in pursuit of a professional career.

This year the Trust made ten awards ranging from £300 to £3,000.

One artist whose career took off after having her work displayed in the Aphorp exhibition is 27-year old Sophia Rizvi from Hendon. She has entered the competition three years running and recently won £2,500 for her work 'Fall III' inspired by waterfalls in Iceland.

Sophie described the difference the competition has made to her career. "Winning the award meant I could give up a part-time job that I hated and concentrate on painting full time which is what I wanted. The prize also takes art to an audience that probably wouldn't go to an art gallery."

Another success story is



Emma Wood, from Finchley. In four years she went from struggling on income support to exhibiting her work internationally. With the £2,000 Emma was able to fund a solo exhibition, print catalogues and frame work that could be sent to other exhibitions.

Their success is largely due to the philanthropy of the Milly Aphorp Charitable Trust and Barnet Council which decided to purchase the work of young visual artists in 1993.

In 1999 the boroughs of Brent, Enfield, Harrow and Haringey were also invited to join the scheme to spread the net wider and attract more artists.



Picture of Happiness
Sophia Rizvi from Hendon,
who won £2,500 for her work
'Fall III'

'Bed No 1' (left) painted by Jan Williamson, who attended Glasgow School of Art, netted £3,000 the highest award of this year's competition.

Anyone wanting to find out more about the work of the trust can either contact the Barnet Arts Office on 020 8359 3152 or consult the Barnet Council website on www.barnet.gov.uk/cultural. If you'd like to see the exhibition, it can be viewed at:

The Bull Arts Centre, Barnet	until 26 April
Willesden Green Library, Brent	1-26 May
Gallery Fore, Edmonton	6-23 June
Bruce Castle Museum, Haringey	4-29 July

Tackling horror of devastation, destruction and despair

The devastation wreaked by the recent earthquake in Gujarat, India has prompted a Barnet MP, councillors, and Council staff to launch appeal funds for the victims.

Speaking at the launch of one local fund Cllr Arun Ghosh said: "This truly is a tragedy on an unparalleled scale. There are whole villages that have been completely flattened. Thousands have lost their lives or have been injured and thousands more have been left homeless.

"They are desperately in need of money, food, clothing and temporary shelter."

Just a week after the images of destruction were sent round the world Cllr Arun Ghosh and Cllr Kanti Patel launched the major appeal at the Multicultural Centre in Algernon Road.

In the worst earthquake in Indian history since the 1950s, over 30,000 people were estimated to have lost their lives with another 70,000 injured and 600,000 left homeless. In one of the worst cities to be affected, Bhuj, 95% of buildings were left

uninhabitable.

Funds are still urgently needed to rebuild amenities such as running water and electricity and to restore food supplies.

The local politicians have joined forces with the Red Cross to distribute donations to the victims. Cheques should be made payable to the Red Cross and sent to Councillor Arun Ghosh, London Borough of Barnet, Members Room, Town Hall, The Burroughs, Hendon, London NW4 4BG.

In a separate appeal, a group of Council workers are also working hard to relieve the suffering of the tragedy. The Council's Kirit Patel, is coordinating this appeal after answering a plea for help from his local temple. The Shree Swaminarayan Temple in Golders Green, alongside its sister temple in Bolton, has already raised £125,000 and has asked worshippers to raise more money at work and through collections on street corners.

The Temple has promised to cover all administrative costs and all the funds raised will go to

those in need. Cheques should be made payable to the "Shree Swaminarayna Gadi Earthquake Relief Fund" Alternatively, donations can be made by phoning the Credit Card hotline number on 020 8458 5356, or

through any high street bank quoting the following account details - Bank: National Westminster Bank A/C No 47916214 Sort Code 60-10-34. If anyone requires a receipt they should send their paying

in/cheque stubs with their e-mail or postal address to Shree Swaminarayan Temple, Finchley Road, Golders Green, London NW11 8LX.

photo: courtesy Press Association



CONTACTING YOUR LOCAL COUNCILLOR

(at Bank Holidays, surgery times may change. Please ring beforehand to check)
(Con = Conservative, Lab = Labour, LibDem = Liberal Democrat)

ARKLEY WARD

ANITA CAMPBELL (Lab)

Tel: (020) 8440 2703.
e-mail: cllr.a.campbell@barnet.gov.uk
Surgery: 1st and 3rd Saturday every month at Chipping Barnet Library, 3 Stapylton Road, Barnet EN5 4QT, 2-3pm
NO APPOINTMENT NECESSARY

PAULINE COAKLEY WEBB (Lab)

Tel and fax: (020) 8361 2357.
e-mail: cllr.p.coakleywebb@barnet.gov.uk
Surgery: 1st and 3rd Saturday every month at Chipping Barnet Library, 3 Stapylton Road, Barnet EN5 4QT, 2-3pm
NO APPOINTMENT NECESSARY

PAM COLEMAN (Lab)

Tel: (020) 8449 6254.
e-mail: cllr.pam.coleman@barnet.gov.uk
Surgery: 1st and 3rd Saturday every month at Chipping Barnet Library, 3 Stapylton Road, Barnet EN5 4QT, 2-3pm
NO APPOINTMENT NECESSARY

BRUNSWICK PARK WARD

GEOFF COOKE (Lab)

Tel: (020) 8446 5773. Fax: (020) 8446 8315.
e-mail: cllr.g.cooke@barnet.gov.uk
Surgery: Tuesdays at New Southgate and Friern Barnet Social Club, 31 Oakleigh Road South, New Southgate, London N11, 7-8pm.
Also: Saturdays at Labour Party Office, 104 East Barnet Road, New Barnet, EN4 8RE, 10.30am-12 noon.
NO APPOINTMENT NECESSARY

LYNNE HILLAN (Con)

Home Tel: (020) 8445 5101.
Work Tel: (020) 8365 4004.
Work Fax: (020) 8365 4001.
e-mail: cllr.l.hillan@barnet.gov.uk
Surgery: 2nd Saturday every month at Osidge Library, Brunswick Park Road, London N11 1EY, 10.30am-12 noon.
NO APPOINTMENT NECESSARY

ANDREAS TAMBOURIDES (Con)

Tel and fax: (020) 8368 5417.
e-mail: cllr.a.tambourides@barnet.gov.uk
Surgery: 2nd Saturday every month at Osidge Library, Brunswick Park Road, London N11 1EY, 10.30am-12 noon
NO APPOINTMENT NECESSARY

BURNT OAK WARD

LINDA McFADYEN (Lab)

Tel: (020) 8364 8782.
e-mail: cllr.l.mcfadyen@barnet.gov.uk
Surgery: Saturdays at Burnt Oak Library, Watling Avenue, Burnt Oak, Middx, 10.30am-12 noon.
NO APPOINTMENT NECESSARY

ALLAN TURNER (Lab)

Tel: (020) 8952 2106.
e-mail: cllr.a.turner@barnet.gov.uk
Surgery: Saturdays at Burnt Oak Library, Watling Avenue, Burnt Oak, Middx, 10.30am-12 noon.

ACAR WILLIAMS (Lab)

LEADER OF THE COUNCIL (LABOUR GROUP LEADER)

Tel: (020) 8906 0576.
e-mail: cllr.a.williams@barnet.gov.uk
Surgery: Saturdays at Burnt Oak Library, Watling Avenue, Burnt Oak, Middx, 10.30am-12 noon.
NO APPOINTMENT NECESSARY

CHILDS HILL WARD

JACK COHEN (LibDem)

Tel and fax: (020) 8446 7940.
e-mail: cllr.j.cohen@barnet.gov.uk
website: www.childshilllibdems.org.uk
Surgery: 1st Thursday every month at Childs Hill Library, Cricklewood Lane, London NW2, 7-8pm. Also: 2nd Tuesday every month at Kent Hall, Westcroft Way, London NW2, 4-5pm.
NO APPOINTMENT NECESSARY

MONROE PALMER (LibDem)

LIBERAL DEMOCRAT GROUP LEADER

Tel: (020) 8455 5140
Fax: (020) 8731 7670
e-mail: cllr.m.palmer@barnet.gov.uk
website: www.childshilllibdems.org.uk
Surgery: 1st Thursday every month at Childs Hill Library, Cricklewood Lane, London NW2, 7-8pm. Also: 2nd Tuesday every month at Kent Hall, Westcroft Way, London NW2, 4-5pm.
NO APPOINTMENT NECESSARY

SUSETTE PALMER (LibDem)

Tel: (020) 8455 5140
Fax: (020) 8731 7670.
e-mail: cllr.s.palmer@barnet.gov.uk
website: www.childshilllibdems.org.uk
Surgery: 1st Thursday every month at Childs Hill Library, Cricklewood Lane, London NW2, 7-8pm. Also: 2nd Tuesday every month at Kent Hall, Westcroft Way, London NW2, 4-5pm.
NO APPOINTMENT NECESSARY

COLINDALE WARD

DANISH CHOPRA (Lab)

Tel and fax: (020) 8449 3231.
e-mail: cllr.d.chopra@barnet.gov.uk
Surgery: Saturdays at Grahame Park Library, The Concourse, Colindale, NW9 5XL, 10-11am.
NO APPOINTMENT NECESSARY

NATHANIEL RUDOLF (Lab)

Tel: (020) 8444 2761.
e-mail: cllr.n.rudolf@barnet.gov.uk
Surgery: Saturdays at Grahame Park Library, The Concourse, Colindale, NW9 5XL, 10-11am.
NO APPOINTMENT NECESSARY

GILL SARGEANT (Lab)

MAYOR
Tel: (020) 8455 1070.
e-mail: cllr.g.sargeant@barnet.gov.uk
Surgery: Saturdays at Grahame Park Library, The Concourse, Colindale, NW9 5XL, 10-11am.
NO APPOINTMENT NECESSARY

EAST BARNET WARD

USHA CHOPRA (Lab)

Tel and fax: (020) 8449 3231.
e-mail: cllr.u.chopra@barnet.gov.uk
Surgery: Saturdays at Labour Party Office, 104 East Barnet Road, New Barnet, EN4 8RE, 10.30am-12 noon.
NO APPOINTMENT NECESSARY

OLWEN EVANS (Con)

Tel and fax: (020) 8368 1986.
Surgery: 1st Saturday every month at The Community Centre, Victoria Road, New Barnet, 10.30am-12 noon.
Also: 3rd Saturday every month at East Barnet Library, 85 Brookhill Road, East Barnet, EN4 8SG, 10.30am-12 noon
NO APPOINTMENT NECESSARY

ANNE JARVIS (Lab)

Tel and fax: (020) 8449 9001.
104 East Barnet Road, New Barnet, Office
EN4 8RE, 10.30am-12 noon.
NO APPOINTMENT NECESSARY

EAST FINCHLEY WARD

HELEN GORDON (Lab)

Tel and fax: (020) 8444 2761.
e-mail: cllr.h.gordon@barnet.gov.uk
Surgery: Saturdays at East Finchley Neighbourhood Centre, Church Lane, East Finchley, N2, 10-11.30am.
NO APPOINTMENT NECESSARY

ALISON MOORE (Lab)

Tel: (020) 8343 0306.
Fax: (020) 8349 2953.
e-mail: cllr.a.moore@barnet.gov.uk
Surgery: Saturdays at East Finchley Neighbourhood Centre, Church Lane, East Finchley, N2, 10-11.30am.
NO APPOINTMENT NECESSARY

PHIL YEOMAN (Lab)

DEPUTY LEADER OF THE LABOUR GROUP

Tel: (020) 8444 9216
e-mail: cllr.p.yeoman@barnet.gov.uk
Surgery: Saturdays at East Finchley Neighbourhood Centre, Church Lane, East Finchley, N2, 10-11.30am
NO APPOINTMENT NECESSARY

EDGWARE WARD

MALCOLM LESTER (Con)

Tel: (020) 8203 3144.
Surgery: every Tuesday at Edgware Library, Hale Lane, Edgware HA8 8NN, 6-7pm.
NO APPOINTMENT NECESSARY

JOAN SCANNELL (Con)

Tel: (020) 8959 5921.
e-mail: cllr.j.scannell@barnet.gov.uk
Surgery: every Tuesday at Edgware Library, Hale Lane, Edgware HA8 8NN, 6-7pm.
NO APPOINTMENT NECESSARY

ANTHONY SPENCER (Con)

Tel: (020) 8958 4867
Fax: (020) 8905 4796
e-mail: cllr.a.spencer@barnet.gov.uk
Surgery: every Tuesday at Edgware Library, Hale Lane, Edgware HA8 8NN, 6-7pm.
NO APPOINTMENT NECESSARY

FINCHLEY WARD

MICHAEL FREER (Con)

Tel: (020) 8349 2540 Fax: (020) 8371 8244.
e-mail: cllr.m.freer@barnet.gov.uk
Surgery: 1st Wednesday every month at Avenue House, East End Road, Finchley, N3, 7.30-8.30pm.
NO APPOINTMENT NECESSARY

EVA GREENSPAN (Con)

Tel and fax: (020) 8203 1598
e-mail: cllr.e.greenspan@barnet.gov.uk
Surgery: 1st Wednesday every month at Avenue House, East End Road, Finchley, N3, 7.30-8.30pm.
NO APPOINTMENT NECESSARY

LESLIE SUSSMAN (Con)

Tel and fax: (020) 8346 6775.
Surgery: 1st Wednesday every month at Avenue House, East End Road, Finchley, N3, 7.30-8.30pm
NO APPOINTMENT NECESSARY

FRIERN BARNET WARD

JAMES CHAPMAN (Con)

Tel: (020) 8361 6232.
e-mail: cllr.j.chapman@barnet.gov.uk
Surgery: 2nd Saturday every month at Friern Barnet Library, Friern Barnet Road, N11, 10.30am - 12 noon.
NO APPOINTMENT NECESSARY

BRIAN SALINGER (Con)

Tel: (020) 8368 1329.
Work Fax: (020) 8368 1105.
Mobile Telephone: 07956 337878.
e-mail: bsalinger@aol.com
Surgery: 2nd Saturday every month at Friern Barnet Library, Friern Barnet Road, N11, 10.30am-12 noon.
NO APPOINTMENT NECESSARY

JOHN TIPLADY (Con)

Tel: (020) 8445 5734.
e-mail: cllr.j.tiplady@barnet.gov.uk
Surgery: 2nd Saturday every month at Friern Barnet Library, Friern Barnet Road, N11, 10.30am-12 noon.
NO APPOINTMENT NECESSARY

GARDEN SUBURB WARD

VANESSA GEARSON (Con)

Tel and fax: (020) 8455 8759.
Surgery: 4th Monday every month at Fellowship House, Willifield Way, London NW11, 7.30-9pm.
NO APPOINTMENT NECESSARY

JOHN MARSHALL (Con)

Tel: (020) 8445 2597
e-mail: cllr.j.marshall@barnet.gov.uk
Surgery: 4th Monday every month at Fellowship House, Willifield Way, London NW11, 7.30-9pm
NO APPOINTMENT NECESSARY

JAZMIN NAGHAR (Con)

Tel: (020) 8458 2466.
Fax: (020) 8458 5457.
Surgery: 4th Monday every month at Fellowship House, Willifield Way, London NW11, 7.30-9pm.
NO APPOINTMENT NECESSARY

GOLDERS GREEN WARD

MELVIN COHEN (Con)

Tel: (020) 8343 7382
Work Fax: (020) 8445 0979.
e-mail: cllr.m.cohen@barnet.gov.uk
Surgery: 2nd Sunday every month at Golders Green Library, 2.15-3.15pm. Fourth Sunday every month at Hendon Sports Centre, 11.15am-12.15pm.
NO APPOINTMENT NECESSARY

ABA DUNNER (Con)

Tel: (020) 8455 9960.
Work Tel: (020) 8731 9025.
e-mail: cllr.a.dunner@barnet.gov.uk
Surgery: 2nd Sunday every month at Golders Green Library, 2.15-3.15pm. Fourth Sunday every month at Hendon Sports Centre, 11.15am-12.15pm.
NO APPOINTMENT NECESSARY

CHRISTOPHER HARRIS (Con)

Tel and fax: (020) 8731 8303
e-mail: ringold@london.web.net
Surgery: 2nd Sunday every month at Golders Green Library, 2.15-3.15pm. Fourth Sunday every month at Hendon Sports Centre, 11.15am-12.15pm.
NO APPOINTMENT NECESSARY

HADLEY WARD

KATIA DAVID (Con)

Tel: (020) 8361 9805.
e-mail: cllr.k.david@barnet.gov.uk
Surgery: 3rd Saturday every month at Chipping Barnet Conservative Association, 163 High Street, Barnet, EN5 5SU, 2.30-3.30pm.
Tel: (020) 8449 7345.
Fax: (020) 8449 7346.
NO APPOINTMENT NECESSARY

KANTI PATEL (Con)

Tel: (020) 8446 6639.
e-mail: cllr.k.patel@barnet.gov.uk
Surgery: 3rd Saturday every month at Chipping Barnet Conservative Association, 163 High Street, Barnet, EN5 5SU, 2.30-3.30pm
Tel: (020) 8449 7345
Fax: (020) 8449 7346
NO APPOINTMENT NECESSARY

WENDY PRENTICE (Con)

Tel: (020) 8364 9249
e-mail: cllr.w.prentice@barnet.gov.uk
Mobile: 0802 763634
Surgery: 3rd Saturday every month at Chipping Barnet Conservative Association, 163 High Street, Barnet, EN5 5SU, 2.30-3.30pm.
Tel: (020) 8449 7345
Fax: (020) 8449 7346
NO APPOINTMENT NECESSARY

HALE WARD

STEVEN BLOMER (Lab)

Home Tel: (020) 8959 7878.
e-mail: cllr.s.blomer@barnet.gov.uk
Surgery: 1st and 3rd Thursday every month 3.45-4.45pm, 2nd and 4th Saturday every month 1-2.30pm at Mill Hill Library, Hartley Avenue, NW7 2HX,
NO APPOINTMENT NECESSARY

BRIAN GORDON (Con)

Tel: (020) 8381 3339 (daytime)
Fax: (020) 8381 3336
Mobile: 07931 300679
Surgery: Last Thursday in every month at Hendon Conservative Association, 2 Apex Parade, Selva Lane, London, NW7, 8.15-9.15pm
Tel: (020) 8381 3339
NO APPOINTMENT NECESSARY

RUTH NYMAN (Lab)

Tel and fax: (020) 8906 1418
e-mail: cllr.r.nyman@barnet.gov.uk
Surgery: 1st and 3rd Thursday every month 3.45-4.45pm. 2nd and 4th Saturday every month 1-2.30pm at Mill Hill Library, Hartley Avenue, NW7 2HX,
NO APPOINTMENT NECESSARY

HENDON WARD

MAUREEN BRAUN (Con)

Tel and fax: (020) 8203 1876.
e-mail: cllr.m.braun@barnet.gov.uk
Surgery: 1st Monday every month at Hendon Library, The Burroughs, London NW4 4BQ, 6.45-7.45pm
NO APPOINTMENT NECESSARY

ANTHONY FINN (Con)

DEPUTY LEADER OF THE CONSERVATIVE GROUP
Tel: (020) 8202 9689
Work Tel: (020) 7328 3272
Work Fax: (020) 7328 2140.
e-mail: cllr.a.finn@barnet.gov.uk
Surgery: 1st Monday every month at Hendon Library, The Burroughs, London NW4 4BQ, 6.45-7.45pm.
NO APPOINTMENT NECESSARY

ANDREW SHERLING (Con)

Tel and fax: (020) 8361 6198.
e-mail: cllr.a.sherling@barnet.gov.uk
Surgery: 1st Monday every month at Hendon Library, The Burroughs, London NW4 4BQ, 6.45-7.45pm.
NO APPOINTMENT NECESSARY

MILL HILL WARD

WAYNE CASEY (LibDem)

DEPUTY LEADER OF THE LIBERAL DEMOCRAT GROUP
Tel: (020) 8906 8189.
Fax: (020) 8959 6261
e-mail: cllr.w.casey@barnet.gov.uk
Surgery: Saturdays at Mill Hill Library, Hartley Avenue, London NW7 2HX, 10am-12 noon.
NO APPOINTMENT NECESSARY

JEREMY DAVIES (LibDem)

Tel and fax: (020) 8959 6261
e-mail: cllr.j.davies@barnet.gov.uk
Surgery: Saturdays at Mill Hill Library, Hartley Avenue, London NW7 2HX, 10am-12 noon
NO APPOINTMENT NECESSARY

SEAN HOOKER (LibDem)

Tel: (020) 8364 9309
e-mail: cllr.s.hooker@barnet.gov.uk
Surgery: Saturdays at Mill Hill Library, Hartley Avenue, Mill Hill, London NW7 2HX, 10am-12 noon.
NO APPOINTMENT NECESSARY

ST PAUL'S WARD

KITTY LYONS (Lab)

Tel: (020) 8346 6843
Fax: (020) 8349 9075
e-mail: cllr.k.lyons@barnet.gov.uk
Surgery: Saturdays at 331 Ballards Lane, North Finchley, N12 10am - 11.30am.
NO APPOINTMENT NECESSARY

KATHY MCGUIRK (Lab)

Tel: (020) 8346 8255.
Work Tel and fax: (020) 8883 0411
e-mail: cllr.k.mcguirk@barnet.gov.uk
Surgery: Saturdays at 331 Ballards Lane, North Finchley, N12 10am - 11.30am.
NO APPOINTMENT NECESSARY

JIM TIERNEY (Lab)

Tel: (020) 8346 3359
 e-mail: cllr.j.tierney@barnet.gov.uk
 Surgery: Saturdays at 331 Ballards Lane, North Finchley, N12 10am - 11.30am
 NO APPOINTMENT NECESSARY

TOTTERIDGE WARD

BRIAN COLEMAN (Con)
 GREATER LONDON ASSEMBLY MEMBER FOR BARNET & CAMDEN

Tel: (020) 8349 2024
 Work Tel: (020) 7983 4367
 e-mail: cllr.b.coleman@barnet.gov.uk
 Next surgeries are 21 April, 10.30am-12 noon at Totteridge Library, 109 Totteridge Lane, London N20 8DZ, (020) 8445 5288 and 19 May, 10.30am-12 noon at North Finchley Library, Ravensdale Avenue, N12 9HP, (020) 8445 4081.

NO APPOINTMENT NECESSARY or contact 163 High Street, Barnet (020) 8449 7345

KEVIN EDSON (Con)

Tel: (020) 8446 8343.
 Next surgeries are 21 April, 10.30am-12 noon at Totteridge Library, 109 Totteridge Lane, London N20 8DZ, (020) 8445 5288 and 19 May, 10.30am-12 noon at North Finchley Library, Ravensdale Avenue, N12 9HP, (020) 8445 4081.

NO APPOINTMENT NECESSARY, or contact 163 High Street, Barnet (020) 8449 7345

VICTOR LYON (Con)

CONSERVATIVE GROUP LEADER

Tel: (020) 8446 4423.
 e-mail: cllr.v.lyon@barnet.gov.uk Next surgeries are 21 April, 10.30am-12 noon at Totteridge Library, 109 Totteridge Lane, London N20 8DZ, (020) 8445 5288 and 19 May, 10.30am-12 noon at North Finchley Library, Ravensdale Avenue, N12 9HP, (020) 8445 4081.

NO APPOINTMENT NECESSARY, or contact 163 High Street, Barnet (020) 8449 7345

WEST HENDON WARD

ARUN GHOSH (Lab)

Tel and fax: (020) 8202 6841.
 e-mail: cllr.a.ghosh@barnet.gov.uk
 Surgery: Saturdays at West Hendon Community Centre, Marsh Drive, West Hendon, NW9, 10.30am-12 noon.
 NO APPOINTMENT NECESSARY

AGNES SLOCOMBE (Lab)

Tel: (020) 8202 4074.
 e-mail: cllr.a.slocombe@barnet.gov.uk
 Surgery: Saturdays at West Hendon Community Centre, Marsh Drive, West Hendon, NW9, 10.30am-12 noon.
 NO APPOINTMENT NECESSARY.

ANSUYA SODHA (Lab)

DEPUTY MAYOR
 Tel and fax: (020) 8906 1083
 e-mail: cllr.a.sodha@barnet.gov.uk
 Surgery: Saturdays at West Hendon Community Centre, Marsh Drive, West Hendon, NW9, 10.30am-12 noon.
 NO APPOINTMENT NECESSARY.

WOODHOUSE WARD

BEVERLEY PEARCE (Lab)

Tel: (020) 8440 0918.
 e-mail: cllr.b.pearce@barnet.gov.uk
 Surgery: Saturdays at 331 Ballards Lane, North Finchley, N12, 10am - 11.30am.
 NO APPOINTMENT NECESSARY.

BARRY RAWLINGS (Lab)

Tel. and fax: (020) 8343 7259.
 e-mail: cllr.b.rawlings@barnet.gov.uk
 Surgery: Saturdays at 331 Ballards Lane, North Finchley, N12, 10am - 11.30am.
 NO APPOINTMENT NECESSARY.

PAUL ROGERS (Lab)

Tel. and fax: (020) 8368 1427.
 Mobile: 07957 376552
 e-mail: cllr.p.rogers@barnet.gov.uk
 Surgery: Saturdays at 331 Ballards Lane, North Finchley, N12, 10am - 11.30am.
 NO APPOINTMENT NECESSARY.

Your MPs

CHIPPING BARNET

Sir Sydney Chapman

Office: 163 High Street, Barnet EN5 5SU Tel: (020) 8449 7345

FINCHLEY & GOLDERS GREEN

Dr Rudi Vis

Office: 38 Church Lane, East Finchley N2 8DT Tel: (020) 8883 0411

HENDON

Andrew Dismore

Office: Red Rose Shop, 63 Watling Ave, Burnt Oak HA8 0LD
 Tel: (020) 8952 5771

GREATER LONDON ASSEMBLY

MEMBER FOR BARNET AND CAMDEN

Councillor Brian Coleman

43 Marsham Street, London SW1 3PY Tel: (020) 7983 4367

Counselled on your Council

Your views on the future shape of Barnet Council are now being collated from questionnaires that have been available in recent weeks throughout the borough.

The consultation, which is part of the government's drive to modernise local government, focused on three options.

These are whether to have:

- A Council leader and cabinet
- A mayor and cabinet, or
- A mayor and Council manager.

The options have also been the subject of consultations with representatives of disability

groups, black and minority ethnic communities, voluntary organisations and council housing tenants.

Views were also sought through Barnet Civic Forum and Barnet Citizens' Panel before the consultations ended on March 23.

The next step is for councillors to consider all the views expressed and make a decision on the sort of political management they consider best for Barnet.

The Council intends to submit its proposals to the government in May and to go ahead with its preferred solution later that month.

Barnet Council welcomes new traders

- Ever thought of setting up business on your own?
- Try your hand at market trading:
 - low overheads, friendly environment, established market.
- Special half-price introductory offer

Current vacancies for:

- wood/haberdashery
- towels/linen
- toys
- children's wear
- household/hardware
- menswear
- secondhand goods

Ring Peter or Andy on 020 8449 7345

Watling Market, Burnt Oak

CAR PARK NEXT TO BURNT OAK TUBE STATION

CREATING OPPORTUNITY



Forum's for us

say local young people

Barnet's young people will have a new opportunity to tackle bullying, racism, and a wide range of other burning issues, with the launch of a new Youth Forum.

Designed to give a voice to 11-21 year-olds who live, study, work or belong to a group in Barnet - and enable them to influence local decision-makers - the forum will also act as a link between key local agencies.

The police, social services, arts groups and the Council's leisure service are just some of the organisations keen to get a clearer picture of young people's views - and improve communication and consultation.

Alison Kira of Barnet Action 4

Youth explains: "Both the police and the youth service wanted to establish a youth forum, which would help them incorporate young people's opinions into new policies and services.

"It will be quite independent of the big agencies - and it is important to stress that this is very much a two way process. The forum has been established to allow young people a voice and provide a venue for consultation."

She adds: "The concept of a youth forum fits in with other initiatives such as citizenship and the community plan for policing. It represents a real chance for young people to be consulted and influence a range of issues and services which affect them."

The conference gives young people the chance to discuss nine issues they have identified as important.

Racism, bullying, vandalism and crime, how society views young people, policing, health education, drugs and alcohol and leisure are all covered.

Barnet Action 4 Youth also hopes the Youth Forum will lead to the setting up of action groups to deal with the needs of young people in individual areas. Alison Kira continues: "The Forum itself will deal with issues that affect the whole borough - but where an area has particular needs, we hope an action group will deal with it and then feed views into the decision makers."

As a first step to establishing



an identity for the Youth Forum three young people from the OASIS project, an alternative education programme, have designed the branding for the

conference (pictured above).

The Forum is a partnership project managed by Crime Concern and financially supported by Barnet Council.

Hope for young homeless

Help is at hand for local young homeless people - in the shape of a new 'Foyer' that will help them find work by breaking the no-home no-job vicious circle.

The Foyer - which provides training, accommodation and work opportunities for local homeless people aged 18-25 - has been developed jointly by Barnet Council, Network Housing Association, Barnet College and the Safe Start Foundation.

It forms part of a £10 million regeneration scheme initiated by Barnet Council, which includes other housing, a sheltered scheme for elderly residents and a community centre.

Due to be opened in late spring in Claremont Road, Childs Hill, the Foyer will offer accommodation for a year at a time to 24 single young people in eight "cluster" flats.

These provide study bedrooms, shared bathrooms, kitchens and dining rooms, training rooms and access to information technology, meeting rooms, a café, and offices.

Whilst living in the Foyer young people get access to the following services:

- Life and social skills training,
- Pre and post recruitment training,
- Job search and job preparation training,
- Access to career guidance and NVQ or other vocational training,
- Work experience and job sampling placement,
- Volunteering and self employment opportunities, mentoring,
- Help with moving on to permanent accommodation elsewhere.

They also have the benefits of supported housing management and 24-hour staff cover and access to the community centre, which is being built close to the Foyer.

Each resident is also helped to draw up their own "action plan to independence" and given help on achieving it.

The Foyer will help address the needs of young people in the borough, who want to bridge the gap between living at home and fending for themselves.

Unemployment, coupled with a shortage of cash, often means young people are unable to raise a deposit to get a private rented home - and so cannot give an employer the vital address they need to look credible.

Foyers have already worked successfully in other parts of the UK, where more than 60 have been established. They were inspired by the success of the French model, which began in the 50s and now boasts a network of 450 foyers offering 50,000 bed spaces.

Whether French or British, the aim remains the same - to provide transitional accommodation linked to training and employment so as to give a hand up to people when they need it most.

Day to day management of the project will be handled by Safe Start Foundation, which has a strong track record of tackling homelessness and skill shortages - and helping young people build the skills and confidence they need to get a job and keep it.

New 'Foyer' will offer young homeless more than a roof over their heads.



photo: John Birdsall

NEWS ROUND-UP

Cinderella goes to The Bull

Church Hill School, East Barnet, has reached its fundraising target to pay for a new computer suite.

Five performances of Cinderella at The Bull Theatre helped school and parents to raise £3,000 which will be matched by the Government to provide the new computer facility.

No bullying here

Young pupils at Ravenscroft Lane School, Barnet Lane, will find help at hand from more senior students - if they need it - in an initiative to prevent bullying.

The Mental Health Foundation is organising training under a peer support programme - to make life easier for youngsters and to develop a sense of responsibility among older children.

Hearing unit to expand

Barnet Council is to spend nearly a quarter of a million pounds on extending and improving its hearing impairment unit which is attached to Summerside Primary School in North Finchley.

This will mean that more children, who live in the borough and have hearing difficulties, will be able to attend mainstream classes at the school with support from the unit. They will not have to travel out of Barnet to other units.

The investment is part of the Council's commitment to children in Barnet who have special education needs. Barnet is a leading Council in giving children with hearing problems the chance to study alongside their peers who do not have these difficulties.