

# Barnet LIFE

SEPTEMBER/OCTOBER 2000

ISSUE No. 1

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04/09/2000 2000 Barnet Community Awards  
 Barnet Council's Trading Standards are warning residents to be on the look out for dishonest traders who call at the door and offer to do work for cheap.

04/09/2000 Colindale Land to become Millennium Green  
 Work started recently (August 21) on transforming a derelict site in Barnet Council's priority regeneration area into a green space to celebrate the millennium.

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**Barnet Council newspaper**

# TALLY HO'S A GO- GO...

# Countdown to 2002



Steve and Elaine Symmonds from Community Focus celebrate the news.

**Y**ES, it's true! The Tally Ho Arts Centre really is on its way. Councillors gave the go-ahead following a three-hour debate at an extraordinary council-in-committee.

The multi-million plus flagship development in North Finchley includes shops, housing, a health and fitness suite and an improved bus station.

Bulldozers are expected to move in during October and the whole complex is expected to be complete in 2002. It means that Barnet will have a regular high-class arts venue.

We've needed one for many years, as

has been shown through consultations and at one-off arts festivals and events.

The news was celebrated by Barnet Council's delighted community partners who include Barnet College, the Bull Theatre and Community Focus - a group for people with disabilities. All are set to make good use of the new facilities. Community Focus are to have their own suite of rooms in the Centre.

(More on page 5).

in your

# Barnet LIFE

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Please leave your name and a contact telephone  
number with your message.



## New on the syllabus - DRIVING SKILLS

THESE three schoolgirls have been swapping their school desk for a steering wheel and dashboard. They are part of a revolutionary Barnet Council project to give 15 and 16 year olds an alternative education.

At 16, Kathryn Williams, Vicky Gower and Almaz Teclab (pictured left to right) are not legally old enough to drive on the open road so they have been having weekly lessons using a driving simulator and taking computer courses in car control and risk awareness.

They then put their new found skills to the test in a real car at the Accident Prevention Centre in Daws Lane, Mill Hill.

Accompanied by a qualified driving instructor, they took it in turns to drive between traffic cones and drive blindfolded while another student directed them.

Six pupils have been taking the course run by the Oasis Project and British School of Motoring (BSM) which started in March.

Cllr Susette Palmer, Cabinet Member for Community Development, said: 'It is a project designed to give young people a good grounding in risk awareness and road safety issues, so that when they learn to drive they will hopefully become more competent and considerate drivers.'



## Walkin' tall, talkin' green

IT is not very often that Barnet Mayor Gill Sargeant meets people in a more elevated position than hers. But at the launch of Barnet's fourth Environment Week she did just that when she came face to face with stilt walkers at the Spires Shopping Centre, High Barnet.

They were among many colourful and exciting attractions during Environment Week, which ran from July 8 to 16.

Cllr Allan Turner, Cabinet Member for the Environment, was also at the launch fair promoting a revised strategy for Local Agenda 21, to include social and economic concerns as well as environmental issues. The new strategy was agreed by councillors on August 8 after consultation and has been renamed 'Changing Our Lives - Barnet's Local Agenda 21.'

Thirty-five events took place during Environment Week, themed 'New Century, New Start.'

Residents of Childs Hill and Cricklewood are re-launching their revised local Agenda 21 (LA21) at a public meeting to be held on September 20 at 7pm at Carey Hall, Claremont Road, Cricklewood.

The aim is to generate new interest in, and support for, LA21 now that it has broadened to include community and quality of life issues. Past successes of the Childs Hill and Cricklewood partnership include the new Millennium Green at Claremont Road. More ideas like this are needed. All local residents, businesses and community groups are invited to the meeting on September 20. For further details call (020) 8359 4662.



## TOTALLY POTTY

**G**ERRARD Roots (pictured left), curator of the Church Farmhouse Museum, could be excused for thinking he was going totally 'potty' recently.

It was all because of an exhibition featuring hundreds of antique tea and salt and pepper pots at the Greyhound Hill, museum, Hendon.

Totally Potty was a display of weird and wonderful designs ranging from character cruet sets to motor bike teapots. The display was put on by Diana James, whose great grandfather who founded The Mazawattee Tea Company in the 1860s.

## ArtsWeek gets off to a flying start

**A**RTS WEEK - which will eventually be held at Tally Ho Corner - was a considerable success, even before the Arts Centre has been built.

Hundreds attended the first ever Artszone - which included stage combat, salsa and African dance, MC and DJ workshops, lantern making, cast making, public art and painting.

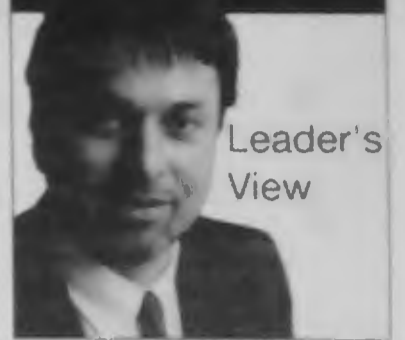
Among the highlights during the rest of the week was the East Barnet Festival with a funfair, arts tent, sports fair and dance stage, kids theatre, cinema, exhibitions and plays.

Poets, Sarah Maguire and Lemn Sissay, regular contributors to BBC Radio arts programme were at the Bull as were the Funjabis with their story of Charlie Funjabi.

Music and dance included jazz at The Bothy with the Theo Travis Quartet and contemporary music from Sounds Positive.

A showcase performance of Barnet's most talented young performers took place at Queen Elizabeth Girls School.

## Alan Williams



**W**ELCOME to your new look Community News - or Barnet Life as we must get used to calling it!

As you will see, the council's flagship publication now has a totally new look and includes more in-depth news and a host of entertaining regular features.

Barnet Life will be used to consider and debate the issues that matter to you.

Not only are we determined to make it more readable and look good, we are also determined to ensure that our distribution improves so that everyone who wants to has the chance to read it.

To supplement door-to-door delivery, we have been experimenting with special newspaper dispensers at key sites around the borough.

We also want to know what you think of Barnet Life and welcome any suggestions which you can make. The address or telephone number are at the foot of the opposite page.

We are determined that Barnet Life will be the voice of Barnet as a whole and that it will be a modern voice for the 21st Century.

## Barnet's Plight recognised

In this issue, you can read how Barnet Council has secured £2.5 million from the Government towards the £5.6 million regeneration of Grahame Park.

The significance cannot be overstated. In the past, central government has always viewed Barnet as an affluent leafy London suburb.

They have ignored that sitting side-by-side with wealth is dire poverty. A quarter of all children in Colindale come from households claiming Income Support. The area also has the highest number of teenage pregnancies and lone parents in Barnet.

Now, finally, help is on its way and the money can be used to improve health, access to services, assistance with employment and for youngsters.

Our hope is that this is not the last time that deprived parts of Barnet receive this kind of help. It will ensure the future for many people in this borough.

# Curry chefs are hot stuff!

**M**OHAMMED Toffazul, celebrates Barnet's Curry Chef of the Year with his boss Abdul Rahman at The Taste of Nawab restaurant in Muswell Hill. They beat off stiff competition to take the award, with a delicious dish called Abdul's Salmon Bhuna, pilau rice and a side dish named Abdul's Subjee.

The competition, organised by Barnet Council on behalf of the Chartered Institute of Environmental Health, took place at Compton School, Summers Lane, Finchley. Contestants were allowed 45 minutes to prepare their meal.

The three contestants chopped, stirred and fried as the heat got higher and higher, aware that they were being marked on their technique, presentation and food hygiene practices as well as the final taste and texture.

It was a close call, but the judges, who included Mayor of Barnet, Councillor Gill Sargeant, finally declared Mohammed from Taste of Nawab the winner.

He will now go on to represent Barnet in the regional heat. The winner of that will then compete in the national final to be held in September 2000 at the Harrogate International Centre.





### Abandoned car blitz in Grahame Park

A RECENT blitz on abandoned cars in Grahame Park was widely welcomed by local residents.

Neighbourhood Management officers removed more than 20 vehicles in a joint operation with police and the Driver and Vehicle Licensing Agency (DVLA).

The move also resulted in the DVLA

reporting several untaxed vehicles and the police pursuing various vehicle offences. The operation follows similar tough action on the West Hendon estate in May.

Last year Neighbourhood Management officers removed a total of 2,300 abandoned vehicles following complaints from residents and that figure looks set to increase this year.

This follows a dramatic slump in the scrap value of cars. Three years ago the council removed just 378 vehicles.

Abandoned and untaxed vehicles can be reported by telephoning (020) 8359 4600 or 4490. If you want to get rid of your own vehicles call (020) 359 4490. The service costs £30, plus an administration charge and ownership must be proven.

# Put your X where your mouth is

DID you know that only four out of five adults bother to register to vote in Barnet?

Now Barnet Council is determined to tackle this democratic deficit by getting a further 15,000 on the register by the time it is published in February next year.

That would take the number eligible to vote from the current 83 per cent to 88 per cent - one the highest figures in London.

But as Alison Clarke, Head of Barnet Council's Executive Office, says: 'This is still lower than the days before the poll tax. That was when people stopped registering.'

The campaign to encourage voters to register will kick off

during Local Democracy Week, which this year runs from September 11 to 16.

Local Democracy Week aims to get more people to take part in the decisions about their community and to explain how the council works.

In previous years, it has been highly successful in Barnet with roadshows and events involving youth.

This year's theme is Tomorrow's World concentrating on getting young people interested in democracy.

Alison Clarke said:

'The most difficult groups to get registered are the under 25s and people from ethnic minorities. We will particularly be targeting them.'

Posters will be displayed at councillor surgeries during Local Democracy Week and badges urging voters to register will be handed out at Barnet's Mobile Action Point which will be getting the message across during Local Democracy Week.

The other major event during the week will be the launch of the Community Plan. Local community leaders and businesses have come up with a plan for how the borough should develop in the coming years. That is featured in a special pull-out in this issue of Barnet Life.

## Our Shop is well worth the visit!

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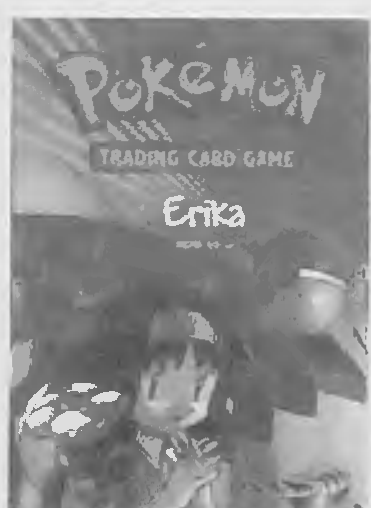
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## WHAT IT ALL MEANS TO US

**T**he arts centre at Tally Ho - pictured above - will transform the run-down town centre of North Finchley, and improve the lives of the many local people who participate in the arts at all levels.

The scheme has been developed by Barnet Council in partnership with Barnet College, the Bull Theatre, Community Focus, Chiltern Investment Properties and Wilcon Homes. The centre will be housed in a six-storey building with a ground floor entrance foyer, and will include permanent new premises for Barnet College's performing and Public Arts department, the Bull Theatre, and local group Community Focus.

Two Community Focus members, Steve and Elaine Symmonds from Edgware

(pictured on the front page of this issue) explain why the new centre is such a welcome change for them.

'We have more than 200 people wanting to take part in activities, including photography, dance, drama, creative writing, video and needlework. We have not had a venue big enough for all of us so we are split up all over the borough.'

Community Focus drama group, for example, meets at St Andrew's Church, Edgware, but the church is small and the group's activities are limited by its size.

Steve says: 'These places were not built with disabled people in mind. We can't get up on to the stage to perform so end up in front of the stage instead.'

'I do a lot of the sound and lighting, but most of the operating decks in these places are high up and impossible for me to get to.'

Props for performances also have to be stored elsewhere.

Meanwhile, the photographic group currently have a darkroom and studio no more than 30ft by 15ft. Steve said: 'Sometimes we have a dozen wheelchairs crammed into the tiny darkroom and people can hardly move.'

'The great thing about Tally Ho is that we will be able to make and store our props, work our own technical equipment, rehearse, exhibit and perform all under one roof.'

Community Focus will have a self-contained suite of rooms in the arts centre. It will comprise of two workshops, photographic darkroom and developing room, toilets and offices. There will be lift access to the suite from Community Focus mini-buses using the building's basement.

## The story so far...

**1986** Gaumont Cinema pulled down

**1996** Barnet 2000 consultation conclusively calls for the provision of an arts centre for Barnet

**1997** The Council acquires the land at Tally Ho Centre

**1998** The Tally Ho Arts Centre Trust is formed in order to take proposals forward

**July 1999** Private sector development partners Chiltern Investment Properties and Wilcon Homes chosen by the Trust and the Council

**February 2000**

Pre-planning consultation launched. The Plans unveil a £44 million regeneration which includes an arts centre, shops, health and fitness suite, housing and transport improvements

**April 2000** A wide consultation showed people are in favour of an arts centre

**June 2000** Plans for Tally Ho are fine tuned in response to the consultation and the Tally Ho market is found a new home at Lodge Lane

**June 27 2000** Marks and Spencer announce they are to take the main anchor store in the development

**July 13 2000** London Mayor Ken Livingstone rejects calls for him to ask for a public inquiry into Tally Ho

**July 27 2000** Council-in-committee gives the go-ahead for Tally Ho

**Autumn 2000** Works are due to start at Tally Ho Corner



**TALLY HO CENTRE**  
**Complimentary Ticket ADMIT EVERYONE!**

- A main 400 seat auditorium
- Art gallery
- Café/bars
- Workshops, darkroom for Community Focus
- Dance and arts studios, classrooms for Barnet College
- A 120-seat studio theatre
- Dance, drama and art studios
- Full disabled access

# Our man around town



**Alan Everitt, town centre co-ordinator, on what's happening in our town centres**

**I**n every edition of *Barnet Life*, I will be looking at the things going on in Barnet's 20 town centres which are making them better and safer places to shop.

On this occasion, I am focusing on Golders Green, where work to install four CCTV cameras is well underway with video surveys being carried out to make sure they are positioned correctly. Two cameras will be in Golders Green Road, at the junctions with Powis Gardens and Hoop Lane, and a third near the war memorial at the junction of Finchley High Road, North End Road and Golders Green Road. The position of the fourth camera is being finalised with the police, but they should all be in place in time for the Christmas rush. Money for the cameras has come from a successful Home Office bid for £179,000 which Barnet Council matched with a similar amount. Local businesses have also contributed towards the cost, as have businesses in Edgware, for their system.

A Business Watch scheme is also planned following a successful meeting held by the Golders Green Traders Association in July and well attended by interested traders. A number of other topics were discussed including the revival of a festive light display, which the traders associations are keen to achieve.

A similar scheme exists in Chipping Barnet. The traders there set up a communications network and are able to share information about about known villains, especially shoplifters. When a suspect is in the area traders can page each other. The police also provide them with information about known criminals. North Finchley are also planning a new business watch.

If any trader from any town centre is interested in Business Watch give me a call on (020) 8359 - 2631.

## Why 'Best Value' means just that!

Best Value requires local authorities to deliver the highest quality services to local people at a price they are willing to pay. It means that Barnet Council has to show that services

represent value for money.

It requires us to look at all of our services with a fresh eye, consulting with residents about what they want and ensuring we are competitive.

**I**n Barnet we have a five-year programme of reviews in place. An integral part of these reviews is in-depth consultation with local people who have a stake in the services concerned. This includes using questionnaire surveys, focus group discussions and conferences where all interested parties can get together and agree the best way forward.

### What this means to you.

#### BEST VALUE

- creates a dialogue between Councils and communities, giving people a greater say in how services are delivered and planned
- stimulates continuous improvement the cost-effectiveness and quality of services
- raises public satisfaction with local government
- develops a partnership approach to working; and,
- gives clear accountability.

### What we've achieved so far

As part of Barnet's commitment to deliver "Best Value", we published our first Best Value Performance Plan

on 31 March 2000. This helps you judge the value you got from us. We will be publishing a Best Value Performance Plan like this each year, to show you how we are doing.

An audit of this Plan describes a positive picture of events so far while setting Barnet some challenging areas for development in the future. The comments included:

- recognition that Barnet has shown commitment to consulting with, and publicising information to, the public, and
- the overall conclusion that the Council has responded effectively to the demands of Best Value.

### Better access to services

We are currently carrying out a Best Value review to improve access to council services. Many challenges facing society require a joint response from local and central government and beyond, often involving many organisations. With this in mind we have organised a conference on October 4 where we will consult with

councillors, officers, the public and the organisations with whom we can work in partnership to modernise access to our services. The conference will include an IT exhibition showing options to help with this.

For more details call: (020) 8359 2009

### Barnet on line

Councils are being encouraged by the Government to modernise the way they go about their business. An important aspect of this is 'e-government' - using the internet and IT to improve the efficiency of communications and service delivery.

The Council is evaluating a number of different approaches to e-government, ranging from extending the capability of our website and call centres, to the use of information kiosks and video-conferencing. Over the next few years, advancements in digital television will mean we can provide council services through the TV set. These possibilities will be demonstrated at the conference on October 4.

## Finchley's Newest Hotel is NOW OPEN



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## NEW VERIFICATION SYSTEM FOR BENEFIT CLAIMANTS

**I**N AUTUMN 1999 we changed the claim form for housing and council tax benefits.

This is because the Government changed the rules, and the new yellow form asks for the additional information required.

Also, you must now send us original documents as proof of

your identity. We can no longer accept photocopies. However, we do not want you to send valuable items in the post. We have a number of surgeries held around the borough on a weekly basis. You can also take your documents to any of the council Action Points, except the Town Hall, for the Action Point staff to

copy and authenticate.

The DSS has asked that we introduce the Verification Framework for benefit claims. This means we will have to visit you at some time during the period of the claim. Normally you will be told in advance when a visit is to be made. The visiting officer will have identification.

### MEETINGS OF COUNCIL, COMMITTEES, PUBLIC MEETINGS, ETC

#### 18 September - 28 November 2000

Normally, meetings will commence at 7pm and will be held at The Town Hall, Hendon, unless otherwise arranged. Other arrangements operate for Area Forums and Area Sub-Committees.

To find out details for one near you ring (020) 8359 2018. Meetings not included will be arranged as and when required

#### September

11 (Mon)	- Recreation, Leisure and Arts Scrutiny Commission
11 (Mon)	- Central Services Scrutiny Commission
15 (Wed)	- Social Affairs Policy Development Committee
15 (Wed)	- Social Services Scrutiny Commission (Adults and Older People)
15 (Wed)	- Reserved for Policy Development Committees
14 (Thurs)	- Council-in-Committee (then Council)
18 (Mon)	- Housing Scrutiny Commission
19 (Tues)	- Social Services Scrutiny Commission (Adults & Older People)
25 (Mon)	- Equalities Policy Development Committee
	- Education and Children Scrutiny Committee
26 (Tues)	- Hendon Area Planning Sub-Committee
	- Chipping Barnet Area Planning Sub-Committee (The Old Town Hall, Friern Barnet Lane, N11)
	- Finchley and Golders Green Area Planning Sub-Committee (Avenue House, East End Road, N3)
27 (Wed)	- Resources Executive Committee
	- Education and Children Policy Development Committee
	- Social Services Scrutiny Commission (Adults & Older People)
28 (Thurs)	- Community Development Policy Development Committee

#### October

2 (Mon)	- Special Meeting of the Environment Policy Development Committee
3 (Tues)	- Education and Children Policy Development Committee
4 (Wed)	- Social Affairs Policy Development Committee
5 (Thurs)	- Education and Children Policy Development Committee
10 (Tues)	- Golders Green Area Forum- 6.30pm- St Michael's Church Hall, The Riding, Off Golders Green Road, NW11
	- Whetstone Area Forum- 6.30pm- Osidge School, Chase Side, Southgate, N14
	- Edgware and Mill Hill Area Forum- 6.30pm
	- Canada Villa Youth Centre, Pursley Rd, Mill Hill, NW7
11 (Wed)	- Policy and Implementation Committee
12 (Thurs)	- Metropolitan Police and Barnet Community Consultative Group
16 (Mon)	- Education and Children Scrutiny Committee
17 (Tues)	- Hendon Area Environment Sub
	- Finchley & Golders Green Area Environment Sub (Avenue House, East End Road, N3)
18 (Wed)	- Social Affairs Policy Development Committee
	- Reserved for Policy Development Committees
24 (Tues)	- Council
25 (Wed)	- Hendon Area Planning Sub-Committee
	- Chipping Barnet Area Planning Sub-Committee (The Old Town Hall, Friern Barnet Lane, N11)
	- Finchley and Golders Green Area Planning Sub-Committee
26 (Thurs)	- Education and Children Policy Development Committee
30 (Mon)	- Reserved for Scrutiny Commissions

#### November

6 (Mon)	- Welsh Harp Joint Consultative Committee - 7.30pm
7 (Tues)	- Finchley Area Forum - 6.30pm - Avenue House, East End Road, N3
	- Barnet Area Forum - 6.30pm - Lyonsdown Hall, 3 Lyonsdown Rd, New Barnet, Herts EN5.
	- Hendon Area Forum - 6.30pm - Hendon School, Golders Rise, London, NW4
8 (Wed)	- Policy and Implementation Committee
9 (Thurs)	- Council-in-Committee (then Council)
13 (Mon)	- Education and Children Scrutiny Committee
14 (Tues)	- Environment Policy Development Committee
15 (Wed)	- Equalities Policy Development Committee
21 (Tues)	- Hendon Area Planning Sub-Committee
	- Chipping Barnet Area Planning Sub-Committee (The Old Town Hall, Friern Barnet Lane, N11)
	- Finchley and Golders Green Area Planning Sub-Committee (Avenue House, East End Road, N3)
22 (Wed)	- Education and Children Policy Development Committee
28 (Tues)	- Chipping Barnet Area Environment Sub-Committee

## Ask Andy



Consumer advice from Trading Standards Officer, Andy Bishop

**P**incipal trading standards officer Andy Bishop tackles the issues that concern you most when buying goods and services. Here he deals with cowboy builders and how to avoid them.

'PICTURE the scene. Two men driving a white van knock on the door of an elderly gentleman saying: 'We are in the area carrying out roof repairs. Would you like us to take a look at your roof and give you a free estimate?'

The elderly gentleman concerned that his roof has not been looked at for many years agrees. He is advised that extensive repair work needs carrying out and is quoted an exorbitant cost. The builder agrees to do the work for less providing the payment is in cash.

They take him to his Building Society to get cash for which he gets no receipt. The builders say they will return tomorrow with scaffolding.

But tomorrow never comes, or they return and do half the work and demand more cash.

Unbelievable? Unfortunately, trading standards receive several of these complaints every year.

Most vulnerable people are left with only a first name and a mobile number which cannot be traced.

Be extremely wary of itinerant builders. The warning signs are they:

- Insist on cash
- Over stress faults
- Provide no proper paper work with company or business details
- Are reluctant to give full names and addresses
- Have no name, address or contact number on the van
- Use pressure tactics

Always ask for time to think. Request a written quotation and job specification. Point out that as the visit was unsolicited you are entitled to a seven day cooling off period to change your mind. Suggest you would like a second opinion. Finally ask yourself do you need the work carried out.

Remember: Once you've parted with your cash it can be very difficult to obtain redress when something goes wrong.

Should you need further advice or want a copy of Barnet's Your Guide To Buying Goods and Services At Home' or the Office of Fair Trading's Home Improvements booklet, call us on (020) 8359 2606.

**C**OMEDIAN, writer and actor Felix Dexter is to be one of the main attractions at this year's Barnet Black History Month.

The award-winning star of *Vanity Fair*, *Saturday Night Show* and *The Real McCoy* will be working with young people in a Youth Club challenge on Famous Black African Caribbean people associated with Britain.

Young people will compete for prizes with questions asked by Time Out award winning Felix Dexter

He is a leading figure in the black British comedy scene is a regular stand-up act in clubs and pubs across the country.

After a law degree he decided against a career as a barrister and moved into comedy. Over the last few years he has appeared on Lenny Henry's *Saturday Night Show*, and as co-host of *Later Than You Think*, a late night BBC2 satire show which featured guests like Boy George and Barbara Windsor. That was preceded by four successful series of the *Real McCoy*.

Felix has also been a guest on *Have I Got News For You* with Angus

Deayton and Hislop where he could hardly get a word in edge ways as Clive Anderson was a guest captain and Daily Mirror editor Piers Morgan also starred.

But Felix is not short of an opinion, especially when it comes to race. He courted controversy when he criticised fellow comedian Ali G, saying: 'A lot of the humour is laughing at black street culture.'

'It is being celebrated because it allows the liberal middle classes to laugh at that culture in a safe context where they can retain their sense of political correctness.'

Felix added: 'I don't think a black comedian could do it because to me

the humour is essentially coming out of a white guy pretending to be black.'

Felix will be at the Middlesex University, Hendon campus, The Burroughs, on October 31 at 7pm.

Other leading events in the biggest and best ever Black History Month in Barnet are the appearance of premier dub poet Linton Kwesi Johnson at The Bull on October 15 and Ha Bloody Ha with Gina Yashere and Rudi Liquid joining forces on October 28 also at The Bull.

The full programme for Black History Month is featured below in Barnet Life's What's On Guide - the most extensive guide to what's on in Barnet.



**Black History Month star**

**FELIX DEXTER is just**

# PURRRRFECT

## Coming soon...

### MILLENNIUM EVENTS

**Late October.** Millennium Walk. A 12-mile waymarked walk linking many of the borough's attractive parks, open spaces and existing walks. Walkers can choose short or long sections. For details phone (020) 8359 3229

**12 October.** Community Care Fair. A fair for everyone from the professional to the person in the street. Events and an exhibition with the theme of communication. RAF Museum, Grahame Park Way, NW9. Contact (020) 8359 4260.

**20 - 22 October.** 'Cast of 2000'. Barnet performs Barnet. Find out who you are. The arts in Barnet create a kaleidoscopic snapshot of Millennial life in the borough - with some flashes from the past and future as well. Music, dance, drama, graphics, photography and electronic media combine in an exciting, interactive cavalcade where YOU the audience are part of the show. Produced by professionals, it has hundreds of real and virtual artists proving just how much talent Barnet has. A first - the cutting edge of arts in the community in fantastic, high-tech, purpose-built Superstructure. Car park between Brent Cross and the North Circular Road, Brent Cross, NW4. Contact (020) 8359 3152.

**22 November, 10am-6pm.** 'McDonalds Our Town Story'. Barnet's day at the Millennium Dome, Greenwich. Young people from the borough will perform a short piece that will be performed on the McDonalds' 'Our Town Story' stage at the Dome. A display and digital art presentation will accompany the show. The event will focus on the issue of identity in Barnet. Further details (020) 8359 3152.

### BLACK HISTORY MONTH

If you would like more information about Barnet Council's celebration of Black History Month, October 2000, please telephone (020) 8359 2058, minicom (020) 8359 6109.

**30 September, 2-4pm.** 'Bapu-A Gandhi Celebration'. An event for children and families to celebrate Gandhi's birthday with performances of Bhajan and readings from Gandhi's teachings. Satya Sai Centre activities with children, and storytelling by actor and performer Carol Russell. Plus Bapu - A Gandhi Exhibition from the Ghandi Foundation (22 Sept-7 Oct) East Finchley Library, 226 High Road, N2. Tel. (020) 8455 5390.

**30 September, 8-12pm & 1 October, 3-6pm.** 'Navaratri Garba'. The Sangam Association of Asian Women invites you to join in their celebration of the Hindu Festival of Navaratri. Sangam provides free advice on issues relating to welfare benefits, housing, legislation, immigration, family and marital problems. The Association also organises other events for the community such as seminars, meeting places and educational classes. Sangam Community Centre, 210 Burnt Oak Broadway, Edgware.

**2 -14 October** (Grahame Park Library, The Concourse, NW9) & **17 -28 October** (East Barnet Library, 85 Brookhill Road, East Barnet). Exhibition 'Craftspeople of Kutch'. Kutch is an area of Gujarat, in western India, with a history of a remarkable diversity of crafts. The exhibition includes photographs and text on individual craftspeople as well as examples of crafts from Kutch.

**10 October, 6-8pm.** Middlesex University in partnership with Barnet Council presents 'Why celebrate Black History Month?' Lecture and discussion about the role of Black History Month and

its significance for modern Britain. Middlesex University, Hendon Campus, The Burroughs, NW4.

**14 October.** Barnet Racial Equality Council, 'Multicultural Feast', celebrating our diversity through sharing food from around the world. Also an art exhibition and speeches from key figures in Barnet's Black communities. Barnet Multicultural Community Centre, Algernon Road, Hendon, NW4. Contact Wendy Irwin on (020) 8445 6051 for more details and times of events.

**21 October.** Barnet Racial Equality Council, 'As a Black Woman...'. An opportunity for local Black female led businesses to network with successful Black women from the worlds of politics, media, business and other spheres who will share their experiences and give advice on making it to the top and staying there! Barnet Multicultural Community Centre, Algernon Road, Hendon, NW4. Contact Wendy Irwin on (020) 8445 6051 for more details and times of events.

**23 October, 2.30-3.30pm.** Children's drop in: mask making workshop providing an opportunity for children to try their skills at making masks and to make new friends. Hendon Library, The Burroughs, NW4.

**26, 27 & 28 October, 7.30pm.** 'Young, Gifted and Black'. Finchley Youth Theatre presents contemporary drama focusing on the lives of young people growing up in a multiracial community. Drawing upon historical and literary sources, as well as their own knowledge and experience, FYT members have shaped a production which reflects the challenges, and celebrates the achievements of the younger generation in our multi-ethnic society. Finchley Youth Theatre, 142 High Road, East Finchley, N2. £5, £3 conc. For tickets ring Julian Bergin (020) 8883 9957.

**28 October, 2-9.30pm.** 'The African Experience'. African arts, films, foods, music and dance with the Maambena Dance Troupe, hosted by the African Cultural Association. Plus an exhibition of African crafts on display from 14 October. Burnt Oak Library, Watling Avenue, Edgware.

**31 October, 7pm.** 'Youth Clubs Challenge' with Felix Dexter. Youth work units working with young people during the month of October on the theme of 'Famous Black African Caribbean people associated with Britain'. This work culminating in a Youth Clubs Challenge with young people competing for prizes. Questions asked by Felix Dexter being based on the information learned during the month. Middlesex University, Hendon Campus, The Burroughs, NW4.

**The Phoenix Cinema, 52 High Road, East Finchley, N2,** is participating in the borough's events for Black History Month. For details and film titles see 'Phoenicular', the cinema's monthly newsletter of films, reviews and news, available from 20 Sept. Further information from the Phoenix Cinema on (020) 8444 6789 (Box Office) or (020) 8883 2233 (Info line). Special ticket prices will apply (advance cc bookings subject to booking fee).

See The Bull listings below for details of the following Black History Month events:  
Poetry: 15 Oct, 7pm, Roohi Majid of Golders Green based Multi Language Poetry Forum.  
Comedy: 15 Oct, 8pm, Linton Kwesi Johnson; 28 Oct, 8pm, Ha Bloody Ha, Gina Yashere, Rudi Liquid plus surprise guest.  
Music: 20 Oct, 8pm, Dou dou Cissoko; 22 Oct, 8pm, Shiva Nova; 29 Oct, 8pm, MoMo-Music of Moroccan Origin.  
Dance: 6 Oct, 8pm, Kompany Malakhi 'Under the Influence'; 19 Oct, 8pm, 'New Dance Platform'. Exhibitions by Nicola Reid and Niki Sianni, 30 Sept - 31 Oct.

### THE BULL

68 High Street, Barnet EN5 5SJ. Tel. 020 8449 0048. Contact The Bull for more information about their events, courses and classes.

### THE BULL

**20-22 September, 2pm (Wed 8pm).** Mind the... Gap 'Of Mice and Men' Gap's production offers new insights into John Steinbeck's novel and features an integrated cast including actors with a learning disability. £9, £7 conc.

**23 September, 8pm.** Ken Campbell 'History of Comedy'. Ken Campbell's one-man shows are hilarious trips into the bizarre world of master story telling. Ken last year received the Total Theatre Lifetime Achievement Award. £10, £8 conc.

**10 & 11 October, 8pm.** Paines Plough 'Splendour' directed by Vicky Featherstone. A play about decadence, desire and dictatorship! £10, £8 conc.

**12 & 13 October, 8pm.** Border Crossings 'Mappa Mundi'. The bones of Richard of Holdingham, creator of the Mappa Mundi, have lain under Hereford for 700 years. Disturbed by children playing he comes back to life. Will he find the world he illustrated or something even stranger? £9, £7 conc.

**14 October, 8pm.** Pascal Theatre Co. 'London Continental'. A new play by Julia Pascal, exploring post-war Jewish history in Britain. £9, £7 conc.

**18 October, 8pm.** Scarlet Theatre 'The Sisters & Others'. Scarlet Theatre presents a double bill - an innovative version of Chekhov's *Three Sisters*, featuring only the women and the brand new *Others* which focuses on just the men. £9, £7 conc.

**2 November, 8pm.** Clean Break Theatre Co. 'Apache Tears'. Liz Coghlan, winner of the Dennis Potter Play of the Year Award

1999, explores the journeys of women who experience prison life. £9, £7 conc. (Clean Break offer an Education Day on 1 November for local groups and interested individuals. The day is free of charge and reduced prices will be available for the performance. For more information call the Education Department on (020) 8275 5375).

**3 & 4 November, 8pm.** Actors Touring Co. 'The Boy Who Left Home' by Michael Wynne. An adult contemporary fairy tale conjuring up some provocative magic in a modern gothic tale of good and evil. £10, £8 conc.

**16 November, 2pm & 7.30pm.** Red Ladder 'Picture Me'. A new play by writer Noel Greig spans two countries and cultures and looks at the lives of people living with HIV and those who have to come to terms with loss. £8, £6 conc.

**17 November, 8pm.** Rejects Revenge Theatre Co. 'Canterbury Tales'. Double Fringe First winner 'Rejects Revenge' brings you the story of one Geoff Chaucer, wit, raconteur and 14th century wide boy! £10, £8 conc.

**18 November, 8pm.** Mulan Theatre Co. 'Daughter of the River'. An adaptation of Hong Yung's autobiography this production brings together on stage the personal and the political, articulating the horror and beauty of mainland China. £7, £5 conc.

**26 November, 5.30pm & 8pm.** Mike Maran Productions 'Captain Corelli's Mandolin'. With two musicians and a storyteller, this adaptation transforms Louis de Bernieres' passionate story about a small community on the Greek island of Cephalonia into an intimate musical epic. £10, £8 conc.

## Comedy

**16 September, 8pm.** 'Ha Bloody Ha' Jason Byrne, Boothby Graffoe and Tim Vine. £9, £7 conc.

**15 October, 8pm.** Linton Kwesi Johnson. Linton, celebrated recording artist and the world's first reggae poet, with radical and resounding poetry chronicling the struggle of black people in Britain today. Black History Month event. £10, £8 conc.

**28 October, 8pm.** 'Ha Bloody Ha' Gina Yashere and Rudi Liquid plus surprise guest. Black History Month event. £8, £6 conc.

**12 November, 8pm.** Jeff Mirza. £9, £7 conc.

**19 November, 8pm.** One Nation Presents 'Asian Comedy Night'. £8, £6 conc.

## Dance

Café Bar Poetry Club with guest poets. Readers from the floor welcome. 15 September, 7.30pm, Dennis Evans, FRSA, admission £3, £2 conc.; 15 October, Roohi Majid & friends from Golders Green, multi-language poetry group 7pm in the bar (free admission) to celebrate Black History Month prior to 8pm performance in the main theatre by Linton Kwesi Johnson (see above); 17 November, 7.30pm, Katherine Gallagher following the publication of her new book 'Tigers on the Silk Road', admission £3, £2 conc.

## Drama

**8 October, 8pm.** Phillip John Lee 'Flamenco!' Phillip learned his artistry in and around Triana in Andalusia and conveys the vibrant, haunting and beautiful sound that is authentic flamenco. £9, £7 conc.

**13 October, 8.30pm.** Bringing Folk Music into the 21st Century. Established in 1990 the Barnet Folk Club creates a relaxed atmosphere for local musicians to play their own brand of unplugged folk music, traditional or contemporary. Players and audiences are welcome to this new venue for the club. (Also 3 November, & 1 December). For details contact J.J. Dunne on (020) 8441 3620. Admission free.

**20 October, 8pm.** Doudou Cissoko plays the kora, a 21 stringed instrument and performs traditional Senegalese songs and is accompanied by bass-player Jean-Jaques Plante. Black History Month event. £8, £6 conc.

**22 October, 8pm.** Shiva Nova. Priti Paintal's Indo-fusion group combines the intricate layering of the tabla, flute and sax over western club beats. Black History Month event. £8, £6 conc.

**29 October, 8pm.** MoMo 'Music of Moroccan Origin'. Inspired by traditional music and European club beats, MoMo create Moroccan vibz blending Berber, Gnawa, Chaabi rhythms, spiced up with house, trance and funk grooves in a sensual and hypnotic mix. Black History Month event. £8, £6 conc.

**24 November, 8pm.** Sin E. The six-strong Irish fusion band with their funk-ed-up, jazzy Celtic music, combining Irish tunes with Indian percussion and jazz arrangements creating their own distinctive hybrid music. £10, £8 conc.

**25 November, 8pm.** Big Chief! British band playing Rhythm and Blues. £8, £6 conc.

## Dance

'Year of the Artist'. A thousand artists in a thousand places. (funded by the National Lottery). Stella Subbiah, co-artistic director of Sankalpam, will be based at The Bull from October 2000 to May 2001 running workshops, setting up a professional dance network for Barnet and offering experience with visiting artists working in a range of disciplines. All of this is free to the Barnet community so whether you are a professional practitioner or a first time dancer, a school, college or community group please contact Adrian Berry on (020) 8275 5375 for more information.

**6 October, 8pm.** Kompany Malakhi 'Under the Influence' blends social, street and jazz dance, physical theatre, poetry and humour in a blend designed to entertain and challenge. Directed by Kwesi Johnson the music menu serves up salsa, jazz, break beats and hip hop. Black History Month event. £7, £5 conc.

**19 October, 8pm.** 'New Dance Platform'. Six dance artists originating from South Asia, Japan, China and Korea bring a fresh perspective on new movement with short sharp dance pieces. Work created by Hidy Sin-Man Yue/John Wright, Ki-Sook Cho, Akiko Hirata, Annie Pui Ling Lok, Sonia Sabri/Geeta Sridhar and Isira Makuloluwe. Black History Month event. £7, £5 conc.

**21 October, 8pm.** Jaleo fuse the essential elements of flamenco with their own brand of Spanish passion. £10, £8 conc.

**2 December, 8pm.** IJAD Dance Co. 'Pas De CinQ'. Inspired by Milan Kundera's 'The Book of Laughter and Forgetting' Pas De CinQ seeks to portray a state of mind that those held captive face in their search for freedom. IJAD use Arabic architectural structures merged with Japanese Butoh and contemporary dance. Preceded by a piece created with refugee communities in Barnet. £8, £6 conc.

IJAD Dance Co. will be at The Bull for two weeks before the performance working with groups and individuals from the Refugee and Asylum Seekers community. If you would like to take part in this project, please contact the Education Department on (020) 8275 5375.

## Letters Home

All shows £3.95 in advance, £4.25 on the day (subject to availability) unless otherwise stated

**17 September, 3pm & 4.30pm.** Edinburgh Puppet Co. 'Peter Pan' Ages 5+.

**24 September, 3pm.** 'Red'. A magical tale of space travel, sibling rivalry and a ginger dog.

**1 October, 3pm.** 'Saville Magic'. Ian Saville's magic show with his mesmerising tricks. Ages 4-10.

**6-8 October, 11am & 2pm.** Theatre Rites 'Sleep Tight'. Imagine a cosy world of night where fantastic figures emerge in the fun and games of bedtime routines. Ages 2-4.

**15 October, 3pm.** Pointures 23 'A Warm Wet Weather Welcome' Come and meet Madame Eglantine and her dog in their little house by the road. A celebration of friendship. Performed in English by this French company. Ages 3-6.

**22 October, 3pm.** Dynamic New Animation 'Chicken Licken'. Meet Cocky Licky, Goosey Lucy, Turkey Lurkey and Chicken Licken - who thinks the sky is falling down. A double bill with The Little Red Hen. Ages 3-6.

**22 October, 2pm (studio) (99p show).** Jaclito 'The Enchanted Swan'. Over 70 puppets in this show about a brave little swan who helps to save the sea. The show is followed by a 'how to make and use puppets' demonstration. Ages 4+.

**24 - 27 October, 12pm & 3pm.** Moving Hands 'The Gingerbread Pig'. The oven door opens and out pops the Gingerbread Pig. Two favourite tales - The Gingerbread Man and The Three Little Pigs in this show combining puppetry, live music and lots of audience participation.

**5 November, 3pm.** Cleveland Theatre Co. 'Big Eyes'. A piece of installation theatre for the very young in a sensory experience of touch and smell. Ages 2-4.

**12 November, 3pm.** Half Moon YPT 'Tuna Girl'. A gentle play that explores the feelings of a young child learning to adjust to a new life. Ages 3-7.

**19 November, 3pm.** Storybox Theatre 'Jack and the Beanstalk' Faithful to the original tale. Ages 5+.

**26 November, 3pm.** Kazzum 'The Flying Chestycuffs attempt the History of Planet Earth (99p show)'. Using a cosmic cocktail of comedy and clowning, the Chestys make the history of our planet seem as clear as prehistoric dinosaur soup. Ages 4+.

## Community

**28-30 September, 8pm.** The Breakdown Theatre Co. 'The Trick: The evangelist's sleight of hand' Ronnie Love was struggling as a magician and conjurer until he met Eddie who had a great idea, why not use conjuring tricks to fake miracles? £6

## Comedy

**30 September - 31 October.** As part of Black History Month, Nicola Reid exhibits a site-specific installation of ceramic work in the lower gallery exploring the diversity of influences living in a multi-cultural society. Nicola focuses on African traditions of identity and how it is represented through time in African sculpture.

## Foyes

**30 September - 31 October.** As part of Black History Month Niki Sianni exhibits photographs from a study of daily life in the Dominican Republic. A Caribbean flavour pervades these authentic moments in time.

## Gallery & Foyes

**4 - 28 November.** David Koppel 'Still Waters' - an exhibition of photographs taken on his trip around the Norfolk Broads by canoe.

## ALL SAINTS ARTS CENTRE

122 Oakleigh Road North, N20. Tel. 020 8445 8388. Contact the

Centre for details of events and classes in art, dance, music and drama.

## MUSIC

**14 October, 7.45pm.** Hendon Music Society presents Emma Johnson (clarinet) and John Lenehan (piano). Programme incl. works by Beethoven (Variations on Mozart's La ci darem la mano), Schumann (Fantasietucke), Poulenc (Sonata), Gershwin (Preludes), Paul Read (Victorian Kitchen Garden Suite) and Rachmaninov (Vocalise). Also 11 November Piers Lane (piano), programme incl. Schubert (2 Impromptus D935), Beethoven (Sonata 'Appassionata'), Ronald Stevenson (Fantasy on themes from Britten's 'Peter Grimes'), Liszt (Liebestraume No.3; Un Sospiro; Reminiscences of Mozart's 'Don Giovanni') Trinity Church, Hodford Road, Golders Green, NW11. Tickets £10. Senior citizens and registered unemployed £8. Young people 8-22 yrs in full-time education free but conditions apply (Facilities for the disabled and hard of hearing). Apply with cheque and SAE to Hendon Music Society, 3 Southfields, Hendon NW4 4LX.

**11 November, 7.30pm.** Barnet Choral Society. 60th Anniversary Diamond Jubilee Concert featuring newly commissioned work by Bob Chilcott, children's choir plus varied programme. St John the Baptist Church, Wood Street, Barnet. For further details and tickets phone 01707 650596.

**11 November, 7.45pm.** Finchley Chamber Choir Concert. Works by Spohr (Mass for Double Choir), Bantock (They that go down.), Harris Sir W. (Faire is the Heaven.), and Sullivan (Te Deum, Jubilate, Kyrie). Trinity Church, Nether Street, North Finchley, N12. Tickets (020) 8446 6151.

**11 November, 7.45pm.** Finchley Choral Society conducted by George Vass and accompanied by Richard Harvey (organ) and The Camerata of London give a Bach Anniversary Concert to include two Canlatas and Missa Brevis in G minor. All Saints Church, Durham Road, East Finchley, N2. Tickets £10, £8 conc. Phone (020) 8445 9666.

**18 November, 7.45pm.** Finchley Chamber Orchestra Concert. Works by Brahms, Sibelius and Dvorak. Trinity Church, Nether Street, North Finchley, N12. Tickets (020) 8449 2604.

**East Barnet Library Recorded Music Society.** 26 Sept. 'T.U.V. Nearing the end' - David Ruddom; 10 Oct. 'A debt to the past' - Anthony Culbush; 24 Oct. 'Dvorak in America' - Barbara Wynne; 7 Nov. 'Playing with water' - Valerie Nelms; 21 Nov. 'Aaron Copland and his times' - a centennial celebration - Liz Hart. Meetings 8pm-10pm at East Barnet Library, 85 Brookhill Road, East Barnet, EN4 8SG. Details, Hon. Chairman (020) 8361 9518 or Hon Secretary (020) 8361 9050.

**Friern Barnet Library Recorded Music Society,** 21 Sept. 'A combined look beyond the obvious in the classical era' - Ray Hirst and Brian Keane; 5 Oct. 'A Nordic musical exploration' - John Flowers; 19 Oct. 'The Rhine' - Tony Bralant; 2 Nov. 'A matter of life and death' - Michael van Blankenstein; 16 Nov. 'More nostalgia' - Neville Jones; 30 Nov. 'Great cities' - Antony Culbush. Meetings 8pm-10pm at Friern Barnet Library, Friern Barnet Road.

N11 3DS. Details, Hon. Chairman (020) 8444 7215.

**The Tudor Symphony Orchestra.** New term starts 25 September. Vacancies for all strings and brass. Now under the baton of Trevor Williams. An amateur orchestra for adults, no audition, modest fees. Mondays, 7.45pm, Trinity Church Centre, 15 Nether Street, North Finchley, N12 (nr Tally Ho corner). The orchestra will be rehearsing Brahms Violin Concerto and Beethoven's 7th Symphony for a concert at the end of term. For more information phone (020) 8954 7302.

## Barnet Borough Arts Council

**Barnet 2000 Open Poetry and New Short Story Competition.** Poems up to 35 lines in length, short stories between 1,500-2,000 words. Entries to be received by 10 October 2000. Over £1,000 in cash prizes. Enquiries phone 020 8446 7989 or SAE to All Saints Arts Centre address below.

**Photo 2000 Competition.** Use your camera to capture the millennium spirit anywhere, any time during the year 2000 (incl. 31 Dec 1999). Closing date for entries 15 January 2001. Details SAE to BBAC, All Saints Arts Centre, 122 Oakleigh Road North, London, N20 9EZ.

## MUSEUMS

**23 September - 26 November.** 'English Popular Art. Naïve portraits, shop signs, advertisements, tools, canal ware, weathervanes, bird scarers and many other fascinating pieces from the internationally famous Kalman collection. Church Farmhouse Museum, Greyhound Hill, Hendon, NW4. Tel. (020) 8203 0130.

**Royal Air Force Museum,** Grahame Park Way, NW9. 21-27 October, 'Evacuees Experience' provides today's school children and adults with a realistic insight into the schoolroom life of 1940's evacuees children. Also exhibition 'Our Finest Hour' using modern technology to tell the story of the 'greatest battle in the history of air warfare' coinciding with the 60th anniversary year of the Battle of Britain. Phone 020 8205 2266 for more information on these and other events. Please check beforehand, dates and schedules may vary unavoidably without notice.

**Barnet Museum,** 31 Wood Street, Barnet. Open 2.30-4.30pm Tues, Weds, Thurs and Saturdays 10.30am-12.30pm & 2-4pm. Tel. (020) 8440 8066.

**Jewish Museum.** Until 29 October 'Taxi!' An exhibition on Jewish taxi-drivers and the London cab trade. Exhibition 'Jewish Life in London and Leon Greenbaum, British survivor of Auschwitz. Mondays - Thursdays 10.30am-5pm; Sundays, 10.30am-4.30pm at 80 East End Road, N3. Tel. (020) 8349 1143.



We welcome contributions to the What's On page. Write to: The editor, Barnet Life, Barnet Council, The Town Hall, The Burroughs, London NW4 4BG. We reserve the right to edit entries and no responsibility can be taken for the accuracy of the information contained on the page.

## GARDENS

**12 October, 8pm.** Mr William Davidson 'Wonders of Malaysia and New Zealand'. New Barnet Amateur Gardeners' and Floral Art Society. Also 9 November, 8pm. AGM. 2001 Seed Catalogue Meetings at Lyonsdown Hall Lyonsdown Road, New Barnet. Members £1.50. Visitors £2.

## WALKS & MORE

**23 September, 10am-12noon.** Hadley Green Management - come along to find out how the Green is managed and help remove scrub and invading saplings. Bring a packed lunch to enjoy after work! Meet at the top end of the Green near Old Ford Lane. Led by Countryside Management Service. Contact 01707 650041.

**8 October, 10am-4pm.** National Seed Gathering Sunday - meet Scratchwood Local Nature Reserve. Led by Meike Weiser, Trees of Time and Place. Contact (020) 8359 4430.

**15 October, 10am-12noon.** Mushrooms and Toadstools in Oak Hill Woods - Join the London Wildlife Trust and David Thomas (a local expert). Meet at the Old Bandstand in Oak Hill Park. Contact Ann Brown (020) 8346 5011.

## BARNET CHAMBER OF COMMERCE

**20 September.** 'Network Lunch'. DIVAN Ocakbasi & Barbeque Restaurant, 163 Ballards Lane, Finchley, N3. £9 members, £12 non-members. To book contact Deirdre Cavanagh, tel. (020) 8343 3833.

**23 September, 2-4pm.** Barnet Borough Confederation of Tenants' and Residents' Associations Surgery at Childs Hill Library, 320 Cricklewood Lane, NW2 2QE. This is a service for London Borough of Barnet Tenant, Resident and Leasehold Associations representatives to bring along issues that have proved difficult to resolve. Perhaps we can mediate on your behalf.

**25 September, 9.30am-4.30pm.** 'Export Documentation - Understanding the Paperwork'. How to identify and use a range of export documentation including Term of Delivery, Certificate of Origin, Methods of Shipment, Shipping Documentation and Bills of Lading etc. Also 4 October, 9.30am-4.30pm. 'Export Documentation - A Practical Guide to Using Letters of Credit'. How to establish a Letter of Credit correctly, how to avoid the pitfalls, what supporting documents are needed, how to make a successful presentation to the bank and much more. Dumayne House, 1 Fox Lane, N13 4AB. £50 + VAT. To book contact Cliff Lawrence, tel. (020) 8346 6220.

**12 October, 10.15am for 10.30am start.** 'Customs Workshop'. Dumayne House, 1 Fox Lane, N13 4AB. Free. To book contact Cliff Lawrence, tel. (020) 8346 6220.

**31 October, 6.30pm.** 'New Members' Evening'. Dumayne House, 1 Fox Lane, N13 4AB. To book contact Deirdre Cavanagh tel. (020) 8343 3833.



# Meet Barne

**C**RIMINALS beware! Barnet's new borough police commander Chief Superintendent John Yates comes with a tough reputation. When he took over one of the largest divisions in the Metropolitan Police earlier this year, Chf Supt Yates had been heading a two-and-a-half year investigation into police corruption at Scotland Yard.

He said: 'It was great success, but a tragedy for the service. But despite the 'no messing' image, Chf Supt Yates, who has more than 500 officers and 150 civilian staff under him, is also friendly and approachable in the way 'community

bobbies' are supposed to be.

And the community beat is one of his main concerns - working closely with Barnet Council, the health authority, probation and voluntary sector groups to reduce crime and fear of crime in the

borough.

Chf Supt Yates said: 'The trick is to link the priorities of all those groups so we can make a difference.'

Partnership working currently takes place through the so-called Community Safety Executive where the heads of public and voluntary services come together. They work promoting a three year community safety strategy set up in 1999.

On July 14, a special community partnership conference took place at Hendon FC.

Metropolitan police commissioner Sir John Stevens tackled head on the fear of crime in Barnet, saying: 'We want to transfer the fear of crime from law abiding people into the minds of criminals.'

He added: 'We need a marriage between the police and community if we are to be effective.'

Chf Supt Yates said: 'The message in Barnet is that we have to raise our game and understand each others perspectives better. I have to listen to respond where possible to local concerns. It's that joined up thinking an

## What we've done so far



- TACKLED TRUANCY in schools by setting up the Oasis project at Grahame Park to support young people
- INVOLVED YOUNG people in putting together community safety policies, and developing a Youth Forum to complement Youth Advisory Committees
- Set up a Multi-Agency RACIAL HARASSMENT GROUP, which looks at all incident reports and ensures a multi-agency response, arranging training, conducting surveys and research, and setting up a programme of leaflets, posters and publicity
- Relunched the DOMESTIC VIOLENCE FORUM

- LOCKS AND LATCHES safety improvements for council housing and grants for private sector housing
- Action to tackle graffiti (see picture bottom right)
- Issued planning GUIDANCE ON DESIGNING OUT CRIME and given extra money for street lighting
- New council grants to help NEIGHBOURHOOD WATCH
- The launch of the BARNET DRUG AND ALCOHOL ACTION PLAN
- A successful bid for government funding for ANTI-BURGLARY MEASURES in Grahame Park
- Multi-agency work to tackle domestic burglary in "HOT SPOTS" around main roads
- CCTV is being introduced in the areas that will benefit most according to an independent crime survey. First on the list are Golders Green, Station Road Edgware and Grahame Park. The scheme is supported by government grants
- Other measures working with traders in these areas to tackle town centre crime, including a pilot Business Watch scheme
- Joint action with the police to enable us to apply for anti-social behaviour orders.

Cllr Monroe Palmer, Cabinet Member for Redevelopment and Regeneration, lends a hand with the clean-up.



## FAST FORWARD

**B**arnet is already a very attractive, safe and rewarding place for many of its residents; but not for all. By 2005, we want to ensure that Barnet is a safer, healthier and more thriving place for everyone.

This is Barnet's first ever Community Plan. It sets out how, together, we can make Barnet a better place for everyone.

Based on the improvements you would like. The Plan sets out what the

council and other local organisations can do to achieve them.

We need to work closely with a range of different organisations and community groups in Barnet to find solutions and make sure they

happen.

This Community Plan identifies the key concerns that Barnet's people have expressed and concentrates on the joint actions that will be taken to address them.



# Barnet: *The place and its people*



### The Place

- Barnet provides easy access to London, the South East and beyond
- Almost half of our residents are in professional, managerial or administrative jobs
- Barnet has the highest level of self employment in Greater London
- Business is currently geared towards the retail and service sectors
- An increasing number of services to business are coming into the area

### The People

- Around 331,500 people live in Barnet
- This is expected to grow at least until 2011
- Almost one-third of people are between 25 and 44 years old
- Nearly 70% of our households own their own home and at least one car
- Unemployment stood at 3.3% in May 2000
- At borough-level, Barnet is a relatively prosperous area which compares favourably with other areas in London
- However, there are pockets of deprivation in specific

areas, particularly in the south and west of the borough

- Barnet is a very diverse borough with a wide mix of different cultural, ethnic and faith communities
- Currently nearly 20% of the population is from black and minority ethnic groups
- There is also much diversity within the 80% of the population classified as white
- The borough is also home to significant communities from all the major faiths
- Barnet is linguistically diverse too - over 120 languages are spoken.

### INSIDE:

● **What you told us you wanted**

● **All the issues we will tackle over the next 5 years**

**‘Moving Forward’ - our questionnaire about the Community Plan was one of the largest consultation exercises ever mounted by the Council involving a borough-wide questionnaire. Through direct contact with over 450 community groups and over 7000 businesses, a conference held with the voluntary sector, a special Citizen’s Panel survey (comprising 1000 residents) and your local Area Forums, you have told us clearly which issues are important to you.**

- Overall, transport remains a key issue
- As was highlighted in our annual residents’ survey, there are concerns about sports and leisure provision in the borough
- You rated access to services as the highest priority of all alongside dealing with pollution and waste
- Bringing all the consultation results together, we have identified eight main themes, and the top priorities for each are given in this supplement.

## Involved Barnet

- By 2005 we want Barnet people to have more control over their own lives and feel able to take part more easily and effectively in decisions about their neighbourhood
- More and more we want to use public opinion to help organisations make informed decisions about the services they provide
- Last year, the Council was one of the first local authorities in the country to bring decision making closer to local people and enable everyone to see what is going on and why

### Key Aims

- Make sure those who are entitled to services can access them
- Enable local people to become active citizens
- Encourage more people to vote
- Encourage the young and old to become volunteers
- Consult more people - especially the young and minority ethnic groups.

## Equal Barnet

- We want people in Barnet to feel they are part of an inclusive society
- To have an equal access to services and support
- To have the opportunity to achieve and celebrate success
- We are committed to tackling the causes as well as the effects of discrimination, so that all, whatever their age, disability, ethnicity, faith, gender or sexuality can participate freely and fully in the economic, educational, cultural, social and public life of the borough with all the benefits and responsibilities which this entails.

### Key Aims

- Improve transport so that everyone has equal access regardless of age, disability and the area they live in
- Improve training and employment so that everyone has access to work
- Through education, provide the opportunity for all to succeed to their full potential
- Take a firm stand against racism and discrimination in all its forms
- Provide opportunities for people to learn throughout their lives.

## Skilled Barnet

- We want to widen participation, raise attainment, broaden and strengthen the skills base of the borough
- Learning can support people’s personal, social and cultural development and enhance their economic prospects
- Information, advice and guidance are essential and employers have a role to play.

### Key Aims

- Help everyone achieve greater educational success
- Set up work-based training and qualifications for the young and unemployed, including accreditation of learning through voluntary work
- Work together to prevent truancy and provide help for young people who drop out of school
- Offer training to small and medium-sized local businesses
- Provide access to computers and the internet in public libraries and other public buildings.

## Enterprising Barnet

- We want Barnet to be a centre for diverse, growing and competitive businesses of all sizes
- This will bring jobs and increased prosperity to the community through sustainable economic development.
- As the pattern of economic activity moves from manufacturing and services to a technology-based economy, the labour market is becoming more fragmented with an increasing demand for higher skills and a risk of greater social polarisation
- Against this background, we will promote sustainable economic development.

### Key Aims

- Provide training to make sure people can develop the skills needed for the jobs available
- Make town centres attractive and a focus for local communities
- Target funding and support at businesses likely to generate more jobs
- Encourage development that meets the social and economic needs of the community whilst reducing the need to travel
- Help local employers share best practice.

# YOUR PRIORITIES ARE OUR PRIORITIES

## Healthy Barnet

- We want all Barnet's people to have a fulfilling, long life and to be as healthy as possible in mind and body for their whole lives
- Within the borough there is a marked inequality in health between:-
  - Different social classes and
  - geographic areas
  - Men and women
  - Different minority ethnic groups

Priority will therefore be given to addressing the needs of those who suffer the poorest health

Action on health will address the underlying root causes of ill health rather than the mere symptoms.

### Key Aims

- Work jointly to address cancer, coronary heart disease, accidents and mental health
- Target health services at those most at risk from poor health
- Tackle drugs, alcohol and substance misuse
- Reduce the number of teenage pregnancies
- Reduce smoking and smoking-related diseases.

## Safer Barnet

- We want to prevent crime and reduce the fear of crime, to improve the quality of life for people who live, visit or work in Barnet
- Crime in all its forms can play a major part in the way that people work, live their lives and think about their local area
- It can also harm the local economy affecting opportunities for local investment and employment
- We therefore want to work together to fight crime, reducing unnecessary fear of crime, and design out opportunities for crime in the physical environment
- Barnet is already one of the safest boroughs in London - let's make it even safer.

### Key Aims

- Target areas where criminals operate
- Use the law to tackle all forms of anti-social behaviour
- Provide security measures for the homes of elderly people and people with disabilities
- Promote good citizenship through the school curriculum
- Make sure new buildings, developments and open spaces 'design out' crime.

## Revitalised Barnet

- The 128,500 households in Barnet have a wide variety of experiences and lifestyles. Some are comfortable and have choices about their environment; their homes; their work and their leisure. Others have fewer or none of these choices
- We want to work with other influential bodies in Barnet including schools, colleges, employers and health professionals to increase choices available to all. In particular, those who currently have the most limited opportunities and options
- A co-ordinated approach involving communities and the public and private sectors will encourage people to take pride in their neighbourhood and improve their quality of life.

### Key Aims

- Expand local job opportunities
- Improve access to high-quality education and childcare opportunities
- Increase the opportunity for, and access to, leisure and cultural activities
- Encourage inward investment
- Set up a Youth Council to involve young people in consultation, debate and decision-making.

## Living Barnet

- We want to improve all aspects of the environment for everyone who lives, works or visits Barnet
- Homelessness and need for housing can waste the potential of individuals and communities
- The quality of housing is often a major influence on education and health
- A high-quality local environment is also important in developing the sense of community, reducing crime and encouraging investment
- Addressing the need for decent housing while maintaining and enhancing the local area in a sustainable way is a major challenge.

### Key Aims

- Deal with pollution, congestion and waste
- Improve housing quality and increase the level of affordable housing
- Promote real choice of means of transport
- Improve the quality of parks and other green and open spaces
- Promote cultural activity through investment in the arts, including the development of an Arts Centre for the borough.

# OUR COMMITMENT

**B**alancing priorities is never easy, but many organisations in Barnet want this community plan to succeed, and that's a very good start.

To make things happen, Barnet Council launched the Civic Forum. This brings together representatives of the major communities and faiths, alongside all the organisations that affect life in the borough. These include the Council, the police, health, voluntary service, businesses, schools, Barnet College and Middlesex University. They have made a public commitment to implement the Community Plan. As part of this they will:-

● Enable all Barnet's communities to contribute

their views about this Plan and ensure these are listened to and considered fairly

● Help identify and prioritise the current and future needs of Barnet

● Adopt the goals published in this Community Plan and incorporate these into their organisations' policies

● Find better ways of working together and to overcome barriers to achieve the Community Plan's aims

● Monitor progress publish regular updates on achievements.



## THE KEY PLAYERS

These are your local organisations and groups who have committed to the Plan.

### THESE ARE:

- Barnet Council ● Barnet Borough Watch ● Barnet College ● Barnet Education Business Partnership
- Barnet Health Authority ● Barnet Healthcare Trust ● Barnet Housing Aid Centre ● Barnet Housing Association Liaison Group ● Barnet Voluntary Service Council ● Barnet Racial Equality Council
- Barnet Volunteer Bureau ● Metropolitan Police ● Middlesex Probation Service
- Middlesex University ● North London Chamber of Commerce ● North London TEC
- Baha'i community ● The Barnet Buddhist Society ● Buddhist community
- Church of England ● Hindu community
- The Hindu Cultural Society ● Jewish community ● Muslim Welfare Society
- Roman Catholic Church ● Andrew Dismore and Rudi Vis, MPs

## Time table of events

### MAINTAINING PROGRESS

The Community Plan is much more than just this document. We now need to put processes in place to make sure that they are effectively turned into actions.

#### Milestones

##### DATE EVENT

Autumn 2000	Barnet's first Community Plan is published
16 October 2000	Barnet Civic Forum meeting to agree how to implement the Plan
29 January 2001	Barnet Civic Forum meeting to review progress
26 March 2001	Barnet Civic Forum meeting to review progress
23 July 2001	Barnet Civic Forum meeting to review progress

The Forum will continue to meet regularly and produce an amended Plan in autumn 2002.

## How can you get involved?

**T**he Community Plan is very much about involving local people in the decisions and actions which affect their neighbourhoods. The Moving Forward consultation exercise earlier this year was borough-wide and involved households, businesses and community groups. However, consultation does not stop there.

We would like you to become more involved - not only by letting us know how the Plan needs to be revised in years to come but also to take part in the action groups responsible for delivering this - Barnet's first-ever Community Plan.

If you would like to take part in an action group, please contact:

The Community Involvement Team,  
Policy Unit, Barnet Council, The Town Hall, London NW4 4BG  
Tel: (020) 8359 2320

If you would like to become involved in different ways or share your views with us, why don't you:

● Join - or start - up a local community group

● Think about doing some voluntary work

● Attend a local Area Forum

● Take part in consultations when you are asked - for example take part in a focus group or respond to a survey

● Speak to your ward

Councillor or attend a council meeting

● Visit the council's internet site ([www.barnet.gov.uk](http://www.barnet.gov.uk))

For details of how you can get involved in any of these ways, please

visit or telephone one of Barnet's Action Points. To find out where these are, or when the Mobile Action Point will be visiting your area, call (020) 8359 4000.



# et's crimestopper

integrated approach.'

That is already happening with key initiatives such as the Homesafe Scheme, story below, which provides security measures for the elderly and disabled in privately rented or if they own their own homes.

Other schemes include a bid to the Home Office for funding for four neighbourhood wardens to patrol Grahame Park, to offer an extra visible presence on the streets to supplement the police.

And a successful £178,000 bid to the Home Office will mean CCTV cameras in Edgware, Golders Green and Grahame Park. Other achievements are listed opposite.

For Chief Superintendent Yates, these are the things that can help him when he says: 'I am determined to make a difference both in tackling incidents of crime and fear of crime.'

The three key targets for tackling crime in Barnet are reducing burglary, street crime and vehicle crime. These continually come up in public consultations as main concerns.

When compared with 16 similar other boroughs Barnet has the second lowest number of sexual offences; fourth lowest number of thefts of motor vehicles and fifth lowest number of

thefts from motor vehicles; is sixth lowest for assaults and residential burglaries and is the eighth lowest for robbery.

When compared to previous years, the overall trend in Barnet is down for motor vehicle crime and burglary. An upward trend for street and violent crime mirrors London generally.

And that is already starting to pay dividends. Chf Supt Yates, said: 'Barnet is perceived in terms of crime as relatively safe, but there are upwards of 100 burglaries a week. When compared to the size of the borough, which is over 33 square miles and a population of 300,000, they are not as significant as other parts of London.

'But for those 100 burglaries there are 100 victims, 100 investigations and 100 insurance claims.'

Chf Supt Yates said: 'We target intelligence and intelligent prevention of crime to give criminals less opportunity. And that is paying dividends.'

Since March this year there has been a steady fall in the number of burglaries. In the last three months the figures were: May down 4 per cent, June down 17 per cent and July showed a fall of 31 per cent. The statistics show there were 425 victims in July 1999, compared to 294 in the same month this year.



Cllr Beverley Pearce (left) with Joan Hughes who gets up to £200 worth of door and window locks.

## SAFE AS HOUSES

**S**eventy-three year old Joan Hughes of New Barnet was the first resident to benefit from Barnet Council's new Homesafe scheme. The anti-burglar initiative provides up to £500 worth of protection to residents in private housing.

It was launched by Cllr Allan Turner, lead member for Environment and Cllr Beverley Pearce, lead member for housing, in June.

Homesafe is a Community Safety Partnership initiative with the Police to help reduce residential burglary by 5% by 2001. It was prompted by residents' concerns about crime expressed during the council's budget consultation earlier this year.

£100,000 has been earmarked to provide free deadlocks to front and back doors, 'spyholes' to front doors, barrel bolts for doors,

window locks, security chains, security lighting and intercom systems.

Mrs Hughes is the first to qualify for up to £200 worth of door and window locks.

Homesafe, previously only for council tenants, is now available to people aged 60 or over receiving means tested benefit, disabled people receiving means tested benefit, people over 60 living in 'crime hot spots' and who have been burgled at least twice in the last year.

Crime hot spots - areas where there have been higher than average burglaries reported are Brent Street, Hendon, Hale Lane, Mill Hill, Cricklewood Lane, Cricklewood, Golders Green cross-roads, Golders Green.

Free Bedfordshire boots - door wedges on sticks to prevent forced entry are available for residents

unable to have security door chains. A loan scheme to provide portable burglar alarms will be available for people spending time in hospital. Residents who qualify for Homesafe are asked to choose one of the council's approved contractors to do the work.

Councillor Turner, said: "Barnet Council is committed to protecting the most vulnerable members of our community and improving all housing which is why we have extended this scheme to include anyone at risk from burglars.

"It is a brilliant initiative and we are confident that it will go some way to reducing the fear of burglary among residents and also the actual number of burglaries taking place."

**To find out more about Homesafe please call David Webb on 020 8559 4510.**



# Hidden treasures



*Then and now - a market in Watling Avenue and a modern shop*

**A** hundred years ago Burnt Oak was a sleepy district. The Ordnance Survey of 1896 showed vast expanses of fields and a single farm, Burntoak Farm.

Until the 1920's the land remained purely agricultural district.

In 1868, the Great Northern Railway opened a line from Finsbury Park to Edgware. The line reached Burnt Oak in 1924. The station was initially a 'temporary affair', with only a small booking hut.

In August 1928, a permanent station was completed.

In July 1924, the London County Council (LCC) decided to build houses near Burnt Oak Station for families leaving the slums of central London. It was the fourth largest housing estate built by the LCC.

In April 1927 the first cottage was occupied and by 1928, 2,100 families had moved in.

By 1930, all 4,018 homes were finished and the population totalled more than 20,000. During the next ten years, 3,900 families moved in - and moved out again. Many people were unhappy living on the estate partly because of the unwelcome

reception they received from residents of the neighbouring suburbs. Letters and incidents prompted the formation of the Watling Residents Association in 1927.

The shopping centre began with the shopping parade along Silkstream Parade, close to Burnt Oak station between 1929 and 1931 and still stands. Later, more shops developed to flank Watling Avenue.

One of Burnt Oak's biggest claims to fame is that, in 1929, the name Tesco appeared for the first time above a lock-

up shop in Burnt Oak. The founder of Tesco was Jack Cohen, who started trading on market stalls in 1919. Today, Tesco is located at 98-100 Burnt Oak Broadway.

In September 1936 the Hendon Times and Guardian referred to the new Watling Market, to be opened two months later with nearly 100 covered shops and stalls.

In November 1936, the London Co-operative Society opened its 'finest departmental store' built to serve the local community. It stood at the junction of Stag Lane and the Burnt Oak Broadway, occupying a key position in the now bustling town centre.

Today, Peacocks Family Store, occupies the ground floor only of this impressive building.

The town centre developed tremendously over the years that followed and some of the originals still thrive including Sydney Hurry Limited - Funeral Directors at 115 Burnt Oak Broadway and A I Jones, who, in 1948, described themselves as the 'Complete Chemist'. Today they remain as opticians, occupying the same unit.

Some of Watling Market's traders have been there for over 30 years. Les Edmonds, who sells vacuum cleaner bags, said certain market stalls remain as popular as ever such as the fish stall, with its high quality produce arriving from Grimsby and the butcher, selling high quality meat products.

In March this year, the supermarket chain Lidl proposed to develop the Watling car park site.

Coupled with this development is the Heritage Economic Regeneration Scheme, funded primarily by English Heritage, which began in June 2000 offering grants to traders, to undertake improvements to their shops.

The future, as well as the past, of Burnt Oak seems assured.



## My borough

**FORMER** world class gymnast, Eddie Van Hoof has travelled the world. His twenty year career has taken him to the Olympics in Barcelona, Seoul, Los Angeles and the World Championships in Indianapolis.

**N**ow 43, Eddie has given up his jet setting days, settled in Childs Hill and walks to Hendon Youth Sports Centre, Cricklewood each day to teach gymnastics.

"I was interested in gymnastics from an early age and if it hadn't worked out I would have probably become a teacher," he says.

Eddie was Under 16 and then Under 18 Junior Champion for Great Britain. In 1977 he joined the Senior Team for Great Britain. He competed in four European Championships, three world championships and the 1984 Olympics.

In 1985 he became the Men's National Coach to the Great Britain Team.

Eddie says his proudest moments were coaching Neil Thomas to a World Silver medal on the floor exercises in 1993 and 1994 and qualifying a full team for the 1992 Olympic Games.

"Unfortunately I won't be travelling to Sydney in September," he says. "It's the first year I won't be at the Olympics and it does feel quite sad."

Eddie specialises in teaching young people at Hendon Youth Sports Centre which serves around 22 local schools and has close links with Whitefield School, in Cricklewood.

Eddie claims: "To become a good gymnast you need to start young and you need to work hard. We have a lot of talented young gymnasts who come to the centre and train for up to 25 hours a week."

"When you're working with young people its not just about coaching. You need to make sure they eat well, pay attention to their studies and also don't miss out on being a young person."

Eddie who started his career while still at school says it's all about achieving the right balance.

"When you're training it's hard finding time for hobbies. Now that I'm no longer competing I still find it quite strange getting two days off a week."

As for the future Eddie says "I want to help develop Hendon Youth Sports Centre to become a premier gymnastics centre in Great Britain."



*Now and then - Watling Avenue*



## Neighbourhood Managers – getting it sorted



11 am



**N**andu (above) is one of Barnet's army of Neighbourhood Management officers. She patrols the streets and open spaces of East Finchley ensuring they are kept safe, clean and tidy. Barnet Life followed Nandu on her daily rounds to find out exactly what she does All In A Day's Work.

make sure they have licences for skips and other materials placed on the highway. She makes sure safe procedures are followed for putting up scaffolding and operating cranes. Nandu also makes sure dangerous and broken pavements and holes in the road are repaired.



11.45 am

**11am:** By this time, Nandu is meeting with the park keeper to discuss graffiti, vandalism and necessary repairs. She checks the park security to ensure the safety of park visitors.

**11.45am:** Her next task is to deal with untaxed and abandoned vehicles which have been a growing menace in the borough, especially since the bottom fell out of the scrap metal market. Nandu arranges the removal of dangerous and abandoned vehicles.

**3.15pm:** Nandu's afternoon is taken up with making sure advertising boards and tables and chairs from cafes and restaurants are not causing dangerous obstructions on pavements. She also deals with uncollected rubbish bins and litter on streets.

**5.30pm:** Her day ends with Nandu checking and arranging for the collection of recycled items as part of the borough's policy on recycling. She also has to tackle problems of graffiti and flyposting within her patch, whether it is on recycling banks or buildings, signs bins or any other public property



3.15 pm



1.30 pm

**1.30pm:** Nandu checks with contractors to



5.30 pm

### Getting in touch

There are three Neighbourhood Management officers assigned to each ward. Their main duties are: monitoring local conditions; observing and recording problems and taking appropriate action; dealing with complaints; liaising with councillors, local residents, traders and others; carrying out enforcement duties. They operate from 7am to 7pm Monday to Friday, 9am to 5pm at weekends and there are standby services to deal with street service emergencies. If you need to contact your Neighbourhood Management officer contact 0208 359 4660

## Meet your councillor



**Name:** Wayne Casey  
**Party:** Liberal Democrat (Deputy Leader)  
**Ward:** Mill Hill  
**Council career:** Elected 1994. Chairs Street Based Services Scrutiny Commission and Edgware and Mill Hill Forum

**Q: Why did you become a Barnet councillor?**

**A:** I was tired of barracking from the sidelines, so I decided to 'do something'.

**Q: Were you born and bred in the borough?**

**A:** No, I'm from Northampton. I went to University in Canterbury, moved to London (Haringey) in 1986 and Barnet in 1989.

**Q: What is your day job if any?**

**A:** I work for English Heritage as Director of Regional Operations and am an auditor by profession.

**Q: What one thing would you change about Barnet?**

**A:** Apart from the borough's name (to Barnet and Hendon!) I would put more police on the Barnet beat.

**Q: What has been the high point of your career?**

**A:** Campaigning with local residents to protect the greenbelt in Mill Hill

**Q: And the low point?**

**A:** No low point as such but I do find planning laws frustrating. They seem entirely designed in favour of property developers who want to cover the

green belt in concrete.

**Q: How do you spend your time outside the council?**

**A:** The cinema and theatre and recently the gym.

**Q: What is your favourite book, film, music, TV programme and website?**

**A:** *Barchester Towers* by Anthony Trollope, the Ealing Comedy *Kind Hearts and Coronets*, Mahler's *2nd Symphony* and *Frasier*. I'm never in the house to use the internet for anything other than booking airline tickets, hotels and shopping.

**Q: Which single person or event has had the most influence upon you?**

**A:** The 1992 General Election. I could not believe the result! It encouraged me to become a Liberal Democrat activist.

**Q: What do you hope to achieve in your time as a councillor?**

**A:** To have protected as far as possible Barnet's green belt. It makes the borough special.

# CONTACTING YOUR LOCAL COUNCILLOR

(at Bank Holidays, surgery times may change. Please ring beforehand to check) (Con = Conservative, Lab = Labour, LibDem = Liberal Democrat)



### ANDREAS TAMBOURIDES (Con)

Tel and fax: (020) 8368 5417.  
 e-mail: [cllr.a.tambourides@barnet.gov.uk](mailto:cllr.a.tambourides@barnet.gov.uk)  
 Surgery: 2nd Saturday every month at Osidge Library, Brunswick Park Road, London N11 1EY, 10.30am-12 noon. NO APPOINTMENT NECESSARY.

### BURNT OAK WARD

#### LINDA McFADYEN (Lab)

Tel: (020) 8364 8782.  
 e-mail: [cllr.l.mcfadyen@barnet.gov.uk](mailto:cllr.l.mcfadyen@barnet.gov.uk)  
 Surgery: Saturdays at Burnt Oak Library, Watling Avenue, Burnt Oak, Middx, 10.30am-12 noon. NO APPOINTMENT NECESSARY.

#### ALLAN TURNER (Lab)

Tel: (020) 8952 2106.  
 e-mail: [cllr.a.turner@barnet.gov.uk](mailto:cllr.a.turner@barnet.gov.uk)  
 Surgery: Saturdays at Burnt Oak Library, Watling Avenue, Burnt Oak, Middx, 10.30am-12 noon. NO APPOINTMENT NECESSARY.

#### ALAN WILLIAMS (Lab)

LEADER OF THE COUNCIL (LABOUR GROUP LEADER)  
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 e-mail: [cllr.a.williams@barnet.gov.uk](mailto:cllr.a.williams@barnet.gov.uk)  
 Surgery: Saturdays at Burnt Oak Library, Watling Avenue, Burnt Oak, Middx, 10.30am-12 noon. NO APPOINTMENT NECESSARY.

### CHILDS HILL WARD

#### JACK COHEN (LibDem)

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[www.childshilllibdems.org.uk](http://www.childshilllibdems.org.uk)  
 Surgery: 1st Thursday every month at Childs Hill Library, Cricklewood Lane, London NW2, 7-8pm. Also: 2nd Tuesday every month at Kent Hall,

Westcroft Way, London NW2, 4-5pm. NO APPOINTMENT NECESSARY.

### MONROE PALMER (LibDem)

LIBERAL DEMOCRAT GROUP LEADER  
 Tel: (020) 8455 5140.  
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[www.childshilllibdems.org.uk](http://www.childshilllibdems.org.uk)

Surgery: 1st Thursday every month at Childs Hill Library, Cricklewood Lane, London NW2, 7-8pm. Also: 2nd Tuesday every month at Kent Hall, Westcroft Way, London NW2, 4-5pm. NO APPOINTMENT NECESSARY.

### SUSETTE PALMER (LibDem)

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 e-mail: [cllr.s.palmer@barnet.gov.uk](mailto:cllr.s.palmer@barnet.gov.uk)  
[www.childshilllibdems.org.uk](http://www.childshilllibdems.org.uk)  
 Surgery: 1st Thursday every month at Childs Hill Library, Cricklewood Lane, London NW2, 7-8pm. Also: 2nd Tuesday every month at Kent Hall, Westcroft Way, London NW2, 4-5pm. NO APPOINTMENT NECESSARY.

### COLINDALE WARD

#### DANISH CHOPRA (Lab)

Tel and fax: (020) 8449 3231.  
 e-mail: [cllr.d.chopra@barnet.gov.uk](mailto:cllr.d.chopra@barnet.gov.uk)  
 Surgery: Saturdays at Grahame Park Library, The Concourse, Colindale, NW9 5XL, 10-11am. NO APPOINTMENT NECESSARY.

#### NATHANIEL RUDOLF (Lab)

Tel: (020) 8444 2761.  
 e-mail: [cllr.n.rudolf@barnet.gov.uk](mailto:cllr.n.rudolf@barnet.gov.uk)  
 Surgery: Saturdays at Grahame Park Library, The Concourse, Colindale, NW9 5XL, 10-11am. NO APPOINTMENT NECESSARY.

### GILL SARGEANT (Lab)

MAYOR  
 Tel: (020) 8455 1070.  
 e-mail: [cllr.g.sargeant@barnet.gov.uk](mailto:cllr.g.sargeant@barnet.gov.uk)  
 Surgery: Saturdays at Grahame Park Library, The Concourse, Colindale, NW9 5XL, 10-11am. NO APPOINTMENT NECESSARY.

### EAST BARNET WARD

#### USHA CHOPRA (Lab)

Tel and fax: (020) 8449 3231.  
 e-mail: [cllr.u.chopra@barnet.gov.uk](mailto:cllr.u.chopra@barnet.gov.uk)  
 Surgery: Saturdays at Labour Party Office, 104 East Barnet Road, New Barnet, EN4 8RE, 10.30am-12 noon. NO APPOINTMENT NECESSARY.

#### OLWEN EVANS (Con)

Tel and fax: (020) 8368 1986.  
 Surgery: 1st Saturday every month at The Community Centre, Victoria Road, New Barnet, 10.30am-12 noon. Also: 3rd Saturday every month at East Barnet Library, 85 Brookhill Road, East Barnet, EN4 8SG, 10.30am-12 noon. NO APPOINTMENT NECESSARY.

#### ANNE JARVIS (Lab)

Tel and fax: (020) 8449 9001  
 Surgery: Saturdays at Labour Party Office, 104 East Barnet Road, New Barnet, EN4 8RE, 10.30am-12 noon. NO APPOINTMENT NECESSARY.

### EAST FINCHLEY WARD

#### HELEN GORDON (Lab)

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 Surgery: Saturdays at East Finchley Neighbourhood Centre, Church Lane, East Finchley, N2, 10-11.30am. NO APPOINTMENT NECESSARY.

### ALISON MOORE (Lab)

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 Surgery: Saturdays at East Finchley Neighbourhood Centre, Church Lane, East Finchley, N2, 10-11.30am. NO APPOINTMENT NECESSARY.

#### PHIL YEOMAN (Lab)

Tel: (020) 8444 9216.  
 e-mail: [cllr.p.yeoman@barnet.gov.uk](mailto:cllr.p.yeoman@barnet.gov.uk)  
 Surgery: Saturdays at East Finchley Neighbourhood Centre, Church Lane, East Finchley, N2, 10-11.30am. NO APPOINTMENT NECESSARY.

### EDGWARE WARD

#### MALCOLM LESTER (Con)

Tel: (020) 8203 3144.  
 Surgery: every Tuesday at Edgware Library, Hale Lane, Edgware HA8 8NN, 6-7pm. NO APPOINTMENT NECESSARY.

#### JOAN SCANNELL (Con)

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 Fax: (020) 8906 9292.  
 e-mail: [cllr.j.scannell@barnet.gov.uk](mailto:cllr.j.scannell@barnet.gov.uk)  
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 Surgery: every Tuesday at Edgware Library, Hale Lane, Edgware HA8 8NN, 6-7pm. NO APPOINTMENT NECESSARY.

**GET INVOLVED**

## FINCHLEY WARD

### EVA GREENSPAN (Con)

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NO APPOINTMENT NECESSARY.

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NO APPOINTMENT NECESSARY.

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NO APPOINTMENT NECESSARY.

## FRIERN BARNET WARD

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NO APPOINTMENT NECESSARY.

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e-mail: bsalinger@aol.com  
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NO APPOINTMENT NECESSARY

### JOHN TIPLADY (Con)

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NO APPOINTMENT NECESSARY

## GARDEN SUBURB WARD

### JOHN MARSHALL (Con)

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Surgery: 4th Monday every month at Fellowship House, Willifield Way, London NW11, 7.30-9pm.  
NO APPOINTMENT NECESSARY.

### JAZMIN NAGHAR (Con)

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Fax: (020) 8458 5457.  
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NO APPOINTMENT NECESSARY.

### Dr. PETER SKOLAR (Con)

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Surgery: 4th Monday every month at Fellowship House, Willifield Way, London NW11, 7.30-9pm.

## NO APPOINTMENT NECESSARY

## GOLDERS GREEN WARD

### MELVIN COHEN (Con)

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Surgery: 2nd Sunday every month at Golders Green Library, 2.15-3.15pm. Fourth Sunday every month at Hendon Sports Centre, 11.15am-12.15pm.  
NO APPOINTMENT NECESSARY.

### ABA DUNNER (Con)

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Surgery: 2nd Sunday every month at Golders Green Library, 2.15-3.15pm. Fourth Sunday every month at Hendon Sports Centre, 11.15am-12.15pm.  
NO APPOINTMENT NECESSARY.

### CHRISTOPHER HARRIS (Con)

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Surgery: 2nd Sunday every month at Golders Green Library, 2.15-3.15pm. Fourth Sunday every month at Hendon Sports Centre, 11.15am-12.15pm.  
NO APPOINTMENT NECESSARY

## HARDLEY WARD

### KATIA DAVID (Con)

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Surgery: 3rd Saturday every month at Chipping Barnet Conservative Association, 163 High Street, Barnet, EN5 5SU, 10.30am-12 noon.  
Tel: (020) 8449 7345.  
Fax: (020) 8449 7346.  
Also: 4th Saturday every month at Chipping Barnet Library, 3 Stapylton Road, Barnet EN5 4QT, 11.30am-1pm  
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NO APPOINTMENT NECESSARY.

### LIZ MAMMATT (Con)

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Surgery: 3rd Saturday every month at Chipping Barnet Conservative Association, 163 High Street, Barnet, EN5 5SU, 10.30am-12 noon. Tel: (020) 8449 7345. Fax: (020) 8449 7346. Also: 4th Saturday every month at Chipping Barnet Library, 3 Stapylton Road, Barnet EN5 4QT, 11.30am-1pm  
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NO APPOINTMENT NECESSARY.

### KANTI PATEL (Con)

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Fax: (020) 8449 7346.  
Also: 4th Saturday every month at Chipping Barnet Library, 3 Stapylton Road, Barnet EN5 4QT, 11.30am-1pm  
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## HALE WARD

### STEVEN BLOMER (Lab)

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Surgery: 1st and 3rd Thursday every month 3.45-4.45pm, 2nd and 4th Saturday every month 1-2.30pm at Mill Hill Library, Hartley Avenue, NW7 2HX,  
NO APPOINTMENT NECESSARY

### BRIAN GORDON (Con)

Tel: (020) 8381 3339 (daytime).  
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Mobile: 07931 300679  
Surgery: Last Thursday in every month at Hendon Conservative Association, 2 Apex Parade, Selva Lane, London, NW7, 8.15-9.15pm.  
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NO APPOINTMENT NECESSARY.

### RUTH NYMAN (Lab)

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### MAUREEN BRAUN (Con)

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NO APPOINTMENT NECESSARY.

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NO APPOINTMENT NECESSARY.

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NO APPOINTMENT NECESSARY

## MILL HILL WARD

### ROGER AXWORTHY (LibDem)

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Surgery: Saturdays at Mill Hill Library, Hartley Avenue, Mill Hill, London NW7 2HX, 10am-12 noon  
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NO APPOINTMENT NECESSARY.

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NO APPOINTMENT NECESSARY.

## ST PAULS WARD

### KITTY LYONS (Lab)

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NO APPOINTMENT NECESSARY.

## TOTTERIDGE WARD

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Next surgeries are 18 September and 20 November 10.30am-12 noon at North Finchley Library, Ravensdale Avenue, N12 9HP, (020) 8445 4081  
16 October, 10.30am-12 noon at Totteridge Library, 109 Totteridge Lane, London N20 8DZ, (020) 8445 5288 and 18 September and 20 November 10.30am-12 noon at North Finchley Library, Ravensdale Avenue, N12 9HP, (020) 8445 4081.  
NO APPOINTMENT NECESSARY or contact  
163 High Street, Barnet (020) 8449 7345)

### KEVIN EDSON (Con)

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Next surgeries are 18 September and 20 November 10.30am-12 noon at North Finchley Library, Ravensdale Avenue, N12 9HP, (020) 8445 4081.  
16 October, 10.30am-12 noon at Totteridge Library, 109 Totteridge Lane, London N20 8DZ, (020) 8445 5288 and  
NO APPOINTMENT NECESSARY. or contact 163 High Street, Barnet (020) 8449 7345)

### VICTOR LYON (Con)

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Next surgeries are 18 September and 20 November 10.30am-12 noon at North Finchley Library, Ravensdale Avenue, N12 9HP, (020) 8445 4081.  
16 October, 10.30am-12 noon at Totteridge Library, 109 Totteridge Lane, London N20 8DZ, (020) 8445 5288 and  
NO APPOINTMENT NECESSARY. or contact 163 High Street, Barnet (020) 8449 7345)

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NO APPOINTMENT NECESSARY.

## WEST HENDON WARD

### AGNES SLOCOMBE (Lab)

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NO APPOINTMENT NECESSARY

### ANSUYA SODHA (Lab)

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NO APPOINTMENT NECESSARY

### BARRY RAWLINGS (Lab)

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### PAUL ROGERS (Lab)

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NO APPOINTMENT NECESSARY.

## GET INVOLVED

Voice your comments.  
No appointment is necessary to talk to your local councillor.

## Your MPs

### CHIPPING BARNET

#### Sir Sydney Chapman

Office: 163 High Street, Barnet EN5 5SU  
Tel: (020) 8449 7345

### FINCHLEY & GOLDERS GREEN

#### Dr Rudi Vis

Office: 38 Church Lane, East Finchley N2 8DT  
Tel: (020) 8883 0411

### HENDON

#### Andrew Dismore

Office: Red Rose Shop, 65 Watling Ave, Burnt Oak HA8 0LD  
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### GREATER LONDON ASSEMBLY

#### MEMBER FOR BARNET AND CAMDEN

#### Councillor Brian Coleman

45 Marsham Street, London SW1 3PY  
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# 16 PERFORMANCE INDICATORS

## BARNET: MAKING A DIFFERENCE *How well are we doing?*

**B**arnet council has pledged itself to making a real difference to the quality of life of all its citizens. But just how well are we doing in providing basic services?

Over the next few pages you will find a detailed breakdown of what Barnet Council does - and how well the council has done it over the past 3 years.

All councils are obliged by law to publish such a breakdown showing how they have performed against measurable yardsticks. These

are known as Performance Indicators.

Overall Barnet has done pretty well. Money is tight - and likely to get even tighter - but we have sought to maintain our record of providing value for money.

Here are some of the highlights:

- The percentage of highways that are of a high standard of cleanliness has increased
- Our time taken to remove fly-tips has improved
- We continue to promote home composting by making available

composting equipment

● The percentage of householder planning applications decided within 8 weeks has improved

● We continue to be fully committed to meeting the needs of all children. You will see that the percentage of unfilled places in both Primary and Secondary Schools has decreased

● Our expenditure per pupil in local authority schools has increased

● We are committed to meeting our community's needs by opening 6 of our 17 public libraries for 45 hours per week or more

● We continue to

achieve 100% in inspecting residential homes for adults

● Our net spending per head of population on public transport has increased

● The percentage of council tax and business rates received during the year has increased

● The cost of administration per claimant for Housing Benefit and Council Tax Benefit has decreased

● The percentage of standard local authority searches for land and property carried out in 10 working days has improved

In the smaller number of areas where our performance does not seem to be getting better, we are looking hard to see why and how they can be improved.

Barnet Council is committed to listening to its citizens and responding to what they say. Throughout the year we have consulted widely, we have involved people in our work and acted in partnership with others.

We are not complacent. We know we could do better. And we want to hear any suggestions or comments which you

feel might help make a real difference.

The Performance Indicators in this publication have been produced in accordance with the direction given by the Audit Commission, which is responsible for overseeing these indicators. Unit costs are calculated excluding services costs of loan repayments, interest and income from government grants. While allowing comparison with other authorities, some indicators will not therefore reflect the total cost of the service.

## CITIZEN'S CHARTER PERFORMANCE INDICATORS

### 1997/98 - 1999/2000

#### Section A - DEALING WITH THE PUBLIC

	1997/98	1998/99	1999/00
<b>HANDLING OF COMPLAINTS</b>			
1 a. The number of complaints determined by an Ombudsman	90	87	90
b. The number which were classified as:			
(i) Local settlement.	6	9	10
(ii) Maladministration	2	0	3
<b>ACCESS TO AND USE OF BUILDINGS</b>			
2 a. The number of the authority's buildings open to the public.	38	37	37
b. The number of such buildings in which all public areas suitable for and accessible to disabled people.	5	6	6
<b>EQUAL OPPORTUNITIES</b>			
3 The answers to these questions:			
a. Does the authority have a comprehensive published policy to provide services fairly to all sections of the community?	Yes	Yes	Yes
b. Does the council formally monitor how it carries out this policy?	changed indicator	Yes	Yes
c.(i) Does the authority follow the Commission for Racial Equality and the Equal Opportunities Commission and Disability Discrimination Act 1995 codes of practice on employment?		changed indicator	Yes
(ii) Carry out formal monitoring of its employees with respect to Equal Opportunities.	Yes	Yes	Yes
4 Has the authority adopted the Commission for Racial Equality's Standard for Local Government?		changed indicator	Yes
<b>PAYING SUPPLIERS</b>			
5 The percentage of invoices which were paid promptly.	69%	72.3%	69.27%

#### Section B - PROVIDING HOUSING ACCOMMODATION

	1997/98	1998/99	1999/00
<b>ALLOCATING AND LETTING HOUSING</b>			
1 The percentage of lettings to new tenants arranged by the council, whether in its own lettings or through its nominations to housing associations, to:			
a. Homeless households.	61.0%	64.0%	73.0%
b. Others.	39.0%	36.0%	27.0%
2 The percentage of dwellings that are empty:			
a. Available for letting or awaiting minor repairs.	1.2%	0.82%	1.04%
b. Others.	0.06%	0.17%	0.18%
3 The average time taken to relet dwellings available for letting or awaiting minor repairs.	6.4 weeks	7.7 wks	7.3 wks
4 Does the authority follow the Commission for Racial Equality's code of practice in rented housing?	Yes	Yes	Yes
<b>REPAIRING COUNCIL HOMES</b>			
5 The percentage of relevant repairs completed within government time limits.	90%	93%	90.5%
6 The percentage of repair jobs for which an appointment was both made and kept by the authority.	65.4%	64%	64%
<b>COLLECTING RENTS</b>			
7 The rent collected as a percentage of the rent due.	100.6%	98.7%	97.9%
8 The percentage of all current tenants owing over 13 weeks rent at 31 March 2000, excluding those owing less than £250.	2.80%	2.98%	3.92%
<b>RENTS AND COSTS</b>			
9 The average weekly costs per dwelling, itemised as follows			
a. Management	£13.89	£15.51	£15.62
b. Repairs	£12.57	£13.04	£11.85
c. Rent rebates	£33.35	£33.12	£33.71
d. Capital charges and other items, net	£13.16	£10.86	£11.26
e. Less Government subsidy	(£18.31)	(£16.57)	(£14.82)
f. Total = Average Rent	£54.66	£55.96	£57.62
10 New tenancies given to vulnerable people excluding elderly people, as a percentage of all new tenancies except those given to the elderly.		new indicator	48.20%
11 The percentage of rent lost through properties being empty.		new indicator	1.23%

#### Section C - HOUSING THE HOMELESS

	1997/98	1998/99	1999/00
<b>USING TEMPORARY ACCOMMODATION</b>			
1 The average number of homeless households in temporary accommodation during the year in:			
a. Bed & Breakfast accommodation.		changed indicator	158
b. Hostel accommodation.		changed indicator	36
c. Other temporary housing.	638.5	548	674
2 The average length of stay in bed & breakfast accommodation.		changed 21 weeks indicator	
<b>ASSESSING HOMELESS PEOPLE</b>			
3 The average time taken to decide whether to accept people as homeless.	73.6 days	64.5 days	70 days

#### Section D - REFUSE COLLECTION

	1997/98	1998/99	1999/00
1 The answers to these questions:			
(i) Are recyclable materials collected separately from household waste?	Yes	Yes	Yes
(ii) Does the authority promote home composting by making available composting equipment to all relevant dwellings?	Yes	Yes	Yes
<b>RELIABILITY</b>			
2 a. The number of household waste collections which were missed per 100,000 collections:	818		
(i) during May - September,		3231.91	631.47
(ii) during October - April.		616.26	472.85
b. The percentage of missed collections during May to September put right by the end of the next working day.	34.00%	80.31%	41.46%
<b>WASTE RECYCLING AND REDUCTION</b>			
3 The tonnes of waste collected per household that was recycled.		changed indicator	0.08
4 The tonnes of waste collected per household that was not recycled.	0.87	1.06	1.08
<b>COSTS</b>			
5 The net cost per household of refuse collection.	£17.40	£21.13	£25.14
			£22.61

# PERFORMANCE INDICATORS 17

## SECTION F - PLANNING & LAND SEARCHES

DEALING WITH PLANNING APPLICATIONS

	1997/98	1998/99	1999/00
1 a. The percentage of householder applications decided within 8 weeks.	57%	59.60%	61%
b. The percentage of non-householder applications decided within 8 weeks.		<b>new indicator</b>	51%

### PLANNING APPEALS

2 a. The number of decisions on planning appeals reported during the year.	<b>changed indicator</b>	149	167
b. The percentage of these appeals which were successful.	<b>changed indicator</b>	32.2%	39%

### ESTABLISHING LOCAL AND UNITARY PLANS

3 The percentage of the authority's population covered by a unitary or local plan.	<b>100%</b>	<b>100%</b>	<b>100%</b>
4 The number of advertised departures from the statutory plan approved by the authority.	7	11	4

### PLANNING COSTS

5 The net expenditure per head of population.		<b>changed indicator</b>	£4.88
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### SEARCHES OF THE LOCAL LAND REGISTER

6 a. Percentage of standard searches carried out in 10 working days.	100.00%	98.58%	99.97%
b. Standard search fee.	Res: £105 Com: £120	£120.60 £135.60	£126.00

## Section H - COLLECTING LOCAL TAXES

COLLECTING TAXES

	1997/98	1998/99	1999/00
1 The percentage of Council Tax which the authority should have received during the year that was received during the year, excluding rebates and rebates.	<b>95.1%</b>	<b>95.3%</b>	<b>95.6%</b>
2 Percentage of business rates which should have been received during the year that was received.		<b>96.93%</b>	<b>97.00%</b>

### COSTS

3 The net cost of collecting Council Tax per chargeable dwelling.	<b>£12.96</b>	<b>£13.82</b>	<b>£15.86</b>
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## Section I - LEISURE AND RECREATION

PROVIDING RECREATIONAL FACILITIES

1 Swimming pools and sports centres:			
a. The number of swims and other visits per 1,000 population.		<b>changed indicator</b>	2730
b. The net cost per swim/visit.		<b>changed indicator</b>	£1.29
2 Playgrounds:			
a The number of playgrounds & play areas provided by the council, per 1,000 children under 12.	<b>changed indicator</b>	1.25	1.20
b The percentage of these which:			
i) conform to national standards for local unequipped play areas;		1.59%	1.51%
ii) conform to national standards for local equipped play areas;		50.79%	51.15%
iii) conform to national standards for larger, neighbourhood equipped play areas.		15.87%	15.15%
3. The number of sports pitches available to the public.		174	180
4. Total net spending per head on sport and recreation and parks and open spaces.	£16.37	£15.79	£15.28

### MUSEUMS

5 a. The number of museums operated or supported by the authority.		<b>new indicator</b>	2
b. The number of those museums that are registered under the Museum and Galleries Commission registration scheme.		<b>new indicator</b>	2
6 a. The number of visits/usages to museums per 1,000 population.		<b>new indicator</b>	37.3
b. The number of those visits that were in person per 1,000 population.		<b>new indicator</b>	36.7
7 The net cost per visit/usage.		<b>new indicator</b>	£6.83

## SECTION J - LOOKING AFTER THE LOCAL ENVIRONMENT

KEEPING LAND AND HIGHWAYS CLEAR OF LITTER AND REFUSE

	1997/98	1998/99	1999/00
1 The percentage of highways that are:			
(i) Of a high standard of cleanliness.	10.0%	11.78%	18.56%
(ii) Of an acceptable standard of cleanliness.	66.3%	67.36%	65.72%
2 The average time taken to remove fly-tips.	2.02 dys	1.95 dys	0.65 dys
3 Net spending per head of population on street cleaning.	£6.22	£7.05	£7.09

### PROVIDING PUBLIC CONVENIENCES

4 a. The number of public conveniences provided by the authority which are:			
(i) open more than 12 hrs a day	33	6	7
(ii) open less than 12 hr a day		27	20

## SECTION J - LOOKING AFTER THE LOCAL ENVIRONMENT (Continued)

PROVIDING PUBLIC CONVENIENCES (Continued)

b. The number of these public conveniences providing:			
(i) Access for disabled people		<b>changed indicator</b>	16
(ii) Baby-changing facilities		<b>changed indicator</b>	0

### ENVIRONMENTAL HEALTH AND CONSUMER PROTECTION

5 The percentage of food premises inspections that should have been carried out that were carried out for:			
a. High risk premises	<b>changed indicator</b>	79%	82.6%
b. Other premises	<b>changed indicator</b>	96.5%	41.05%
6 The average number of visits per high and medium risk premises.	0.3	0.28	0.236
7 Net spending per head of population on environmental health and consumer protection.	£7.91	£8.96	£8.57

## Section K - PROVIDING AN EDUCATIONAL SERVICE

MURDERY PROVISION

1 a. Children under 5 in local authority maintained schools as a percentage of all 3 and 4 year olds.	57.3%	57.9%	55.5%
b. The % of all 4 yr olds in nursery places provided or funded by the council through a Government approved plan.	<b>new indicator</b>	90.5%	78.8%

### EXCLUSIONS & ABSENCES

2 a. The number of pupils permanently excluded from local authority schools per 1,000 pupils.		<b>new indicator</b>	0.86
b. The percentage of permanently excluded pupils attending:			
i) Less than ten hours a week of alternative tuition;		<b>new indicator</b>	75.0%
ii) Between ten and twenty hours a week of alternative tuition;		<b>new indicator</b>	25.0%
iii) More than twenty hours a week of alternative tuition;		<b>new indicator</b>	0.0%
c. The percentage of pupil sessions lost to all absence in secondary schools.		<b>new indicator</b>	Not Required
d. The percentage of pupil sessions lost to unauthorised absence (included in K2c) in secondary schools.		<b>new indicator</b>	Not Required
3 The percentage of unfilled places in:			
a Primary schools.	5.7%	5.6%	3.9%
b Secondary schools.	11.5%	5.1%	3.6%
4 The percentage of pupils in excess of school capacity in secondary schools.	1.4%	4.8%	5.1%
5 The percentage of primary school classes with:			
a Fewer than 21 pupils,	32.1%	30.8%	27.0%
b 21 - 30 pupils,	61.0%	64.7%	68.8%
c More than 30 pupils in years:			
i) Reception to two inclusive.		<b>changed indicator</b>	1.2%
ii) Three to six.		<b>changed indicator</b>	6.3%

6 The expenditure per pupil in local authority schools, as follows:			
a. Nursery & primary schools - pupils under 5.	£1,913	£2,060	£2,273
b. Primary schools - pupils 5 and over.	£1,835	£1,967	£2,171
c. Secondary schools - pupils under 16.	£2,476	£2,558	£2,591
d. Secondary schools - pupils 16 and over.	£3,601	£3,720	£3,760

### EDUCATIONAL ACHIEVEMENT

7 Percentage of key stage tests and teacher assessments in local authority schools where the following levels were achieved:			
a. Level 2 or above at Key Stage 1	<b>80.5%</b>	<b>79.9%</b>	<b>83.6%</b>

## Section G - PAYING HOUSING BENEFIT & COUNCIL TAX BENEFIT

TIME TAKEN TO DEAL WITH BENEFIT APPLICATIONS

	1997/98	1998/99	1999/00
1 The average time for processing new claims for council tax benefit from the date of receipt of the claim by the local authority for the period 1st October 1999 to 31st March 2000.		<b>changed indicator</b>	48.13 dys
2 The average time for processing new claims for housing benefit from local authority tenants from the date of receipt of the claim by the local authority for the period 1st October 1999 to March 2000.		<b>changed indicator</b>	46.63 dys
3 The average time for paying new claims for rent allowance from the date of receipt of the claim by the local authority for the period 1st October 1999 to 31st March 2000.		<b>changed indicator</b>	37.5 dys
4 The percentage of renewal claims for rent allowance paid on time.	95.70%	97.90%	92.12%

### COSTS

5 a. The total number of benefit claimants.	26,473	25,849	25,155
b. The cost of administration per claimant.	£104.04	£121.24	£114.88

### OVERPAYMENTS

6 a. The amount of benefit over-paid as a percentage of the total benefits paid in year.	<b>new indicator</b>	2.26%
b. The percentage of recoverable overpayments (excluding Council Tax) that were recovered in the year.	<b>new indicator</b>	87.77%
c. Number of overpayment cases identified in the year per 1000 claimants.	<b>new indicator</b>	0.79%

### CLAIMANTS SATISFACTION

7 a. What percentage of claimants felt that they were clearly told what information to provide?	<b>new indicator</b>	86.09%
b. What percentage of claimants were satisfied with the way they were dealt with by the authority?	<b>new indicator</b>	89.34%

# 18 PERFORMANCE INDICATORS

## Section K - PROVIDING EDUCATIONAL SERVICES (Continued)

	1997/98	1998/99	1999/00
<b>EDUCATIONAL ACHIEVEMENT (Continued)</b>			
b. Level 4 or above at Key Stage 2	69.8%	68.4%	78.5%
c. Level 5 or above at Key Stage 3	63.0%	66.1%	68.2%
8 a The percentage of pupils in the local authority schools achieving five or more A - C grade GCSEs.	44.2%	48.4%	56.9%
b The average point score per local authority secondary pupil in GCSE/GNVQ exams.		new indicator	42.1
<b>SCHOOL MEALS</b>			
9 a The percentage of primary school pupils in local authority schools where meals are available to all full-time pupils.	95.40%	95.3%	93.94%
b The percentage of primary pupils in schools where meals are available to all full-time pupils, who bought a school meal (excluding pupils entitled to free school meals).		changed indicator	47.67%
10 The price per primary school meal.	£1.10	£1.20	£1.20
<b>CHILDREN WITH SPECIAL EDUCATIONAL NEEDS</b>			
11 Pupils with statements of special educational need as a percentage of all children	1.54%*	1.66%	1.72%
12 a The number of statements issued during the year	147	221	168
b The percentage of statements prepared within 18 weeks excluding those involving other agencies.	49.6%	31.67%	85.10%
c The percentage of statements prepared within 18 weeks including those involving other agencies.		new indicator	51.80%
13 Pupils placed by the authority in special schools as a percentage of all children.	0.67%*	0.69%	0.66%
<b>ADULT EDUCATION</b>			
14 The number of enrolments on adult education courses per 1,000 adult population.	40.6	36.4	34.7
15 a The total hrs for which students are enrolled on adult education classes per 1,000 adult population.		changed indicator	769
b The % of these hours for which students attended.		changed indicator	77.0%
16 If the authority surveyed its students specified in this Direction, what percentage of students are satisfied with adult education courses.	No	No	No
17 Spending per head of adult population on adult education.	£0.76	£0.71	£0.74
<b>TOTAL EDUCATION SPENDING</b>			
18 Total net spending per head of population on education.	£389.93	£427.39	£437.43

X Revised value      \*Audit Commission changed basis of calculation.

## Section L - PROVIDING SOCIAL SERVICES

	1997/98	1998/99	1999/00
<b>HELPING PEOPLE TO LIVE AT HOME</b>			
1 The number of people aged 65 and over whom the authority helps to live at home, per 1,000 adults aged 65 and over.		changed indicator	88.75
2 The number of adults under 65 whom the authority helps to live at home in the groups below, per 1,000 adults under 65:			
a With physical disabilities.		changed indicator	2.99
b With learning disabilities.		changed indicator	1.97
c With mental health problems.		changed indicator	3.16
d Others.		new indicator	NIL
3 The percentage of items of equipment costing less than £1,000 provided within three weeks of assessment.	87.00%	90.86%	91.20%

## Section L - PROVIDING SOCIAL SERVICES (Continued)

	1997/98	1998/99	1999/00
4 The number of nights of respite care provided or funded by the authority per 1000 adults.	52.50	55.62	57.10
<b>RESIDENTIAL CARE</b>			
5 The number of people whom the local authority supports in residential care in the groups below, per 1,000 people in the relevant age category:			
a Adults 65 and over.	20.47	22.09	23.00
b Adults under 65 with physical disabilities.	0.24	0.23	0.23
c Adults under 65 with learning disabilities.	1.31	1.33	1.28
d Adults under 65 with mental health problems.	0.34	0.40	0.40
e Other adults under 65.		new indicator	NIL
6 The percentage of single adults going into residential care who were allocated single rooms.		changed indicator	95.10%
7 The percentage of inspections of residential homes for adults which should have been carried out that were carried out.	100%	100%	100%
<b>IDENTIFYING NEEDS AND ARRANGING SERVICES</b>			
8 The percentage of people receiving help from the authority who have been given a statement of what their needs are and how they will be met.	20.7%	68.9%	78.0%
9 a The percentage of new services begun in 1999/2000 for which a starting date was provided to the client.	68.4%	81.2%	82.6%
b Where a start date was given, the percentage of occasions when that date was met.	94.3%	79.52%	96.70%
<b>LOOKING AFTER CHILDREN</b>			
10 a The number of children looked after by the local authority per 1,000 children.	2.59	2.94	3.57
b The percentage of these children who are:			
(i) In residential accommodation.	15.9%	15.4%	17.0%
(ii) In foster care.	75.1%	75.2%	77.3%
	Changed Indicator		
(iii) Supported to live independently.	1.6%	0%	0.4%
(iv) Supported in other ways.	7.4%	9.3%	5.3%
	Changed Indicator		
c The percentage of children looked after at 31 March with three or more placements during the year.	6.9%	6.1%	18.6%
	Changed Indicator		
d The percentage of these children eleven and over who were permanently excluded from school in the year.		new indicator	NIL
11 a The number of children on the child protection register per 1,000 children.	2.46	2.17	2.45
b The percentage of these children who have been on the register for two years or more.	22.3%	19.0%	18.2%
c The percentage of children on the register whose cases should have been reviewed that were reviewed.		new indicator	72.4%
d The percentage of children on the register for the year who had been visited at least once every six weeks by their social worker.		new indicator	5.9%
e The percentage of children entered on the register in the year who had previously been on the register.		new indicator	11.5%
12 The percentage of inspections of children's residential homes that should have been carried out that were carried out	100.0%	100.0%	100.0%
13 The percentage of inspections of day nurseries that should have been carried out that were carried out.	100.0%	97.0%	96.84%
<b>COSTS</b>			
14 The net expenditure per head of population on social services, as follows:			
a. Adults 65 and over	£80.29	£86.29	£90.22
b. Physical disabilities	£16.13	£19.36	£18.08
c. Learning disabilities	£31.47	£34.14	£37.39

## Section L - PROVIDING SOCIAL SERVICES (Continued)

	1997/98	1998/99	1999/00
d Mental health	£9.43	£11.14	£13.489
e Children's services	£41.60	£61.51	£69.21
f Other	£18.83	£13.15	£8.95
g Total	£197.75	£225.59	£237.34

## SECTION M - PROVIDING A PUBLIC LIBRARY SERVICE

	1997/98	1998/99	1999/00
<b>USE OF LIBRARIES</b>			
1 The number of items issued by the authority's libraries per head of population:			
a. Books.	11.6	9.60	8.2
b. Other items.	0.96	0.89	0.78
2 The number of visits per head of population to public libraries.	9.6	8.8	8.0
<b>STOCK</b>			
3 The number of books and recordings available in the council's libraries per head of population.	1.86	2.25	2.20
<b>OPENING HOURS</b>			
4 The number of public libraries:			
a. Open 45 hours per week or more.	6	6	6
b. Open 10-44 hours per week.	11	11	11
c. Mobile libraries.	2	2	2
<b>SATISFACTION</b>			
5 a The percentage of library users who found the book(s) they wanted and/or the information they needed.		new indicator	96%
b The percentage of users satisfied with library staff and opening hours.		new indicator	94%
<b>COSTS</b>			
6 The net expenditure per head of population on libraries.	£17.12	£18.47	£16.84

## Section P - MAINTAINING HIGHWAYS AND STREETLIGHTS

	1997/98	1998/99	1999/00
<b>MAINTAINING ROADS, PAVEMENTS AND STREETLIGHTS</b>			
1 The percentage of streetlights not working as planned.	0.65%	0.56%	0.51%
2 a. The percentage of repairs to dangerous damage to roads and pavements which were carried out within 24 hours.		changed indicator	100%
b. The number of serious accidents per 1,000,000 miles travelled by a vehicle on principal roads.		new indicator	0.31
c. The percentage of principal roads which have reached the point at which repairs to prolong their future life should be considered.		new indicator	3.18%
3 The number of days major council roadworks were in place per mile of busy roads.	1.61	nil	nil
4 The cost of highway maintenance, per 100 miles travelled by a vehicle.	£0.70	£0.77	£0.71
<b>PEDESTRIAN CROSSINGS</b>			
5 The percentage of pedestrian crossings with facilities for disabled people.	53.3%	58.3%	60.4%
<b>PUBLIC RIGHTS OF WAY</b>			
6 The percentage of footpaths and other rights of way which were:			
a. Signposted where they leave a road.	40.5%	55.4%	55.4%
b. Easy to use by members of the public.	97.7%	99.4%	97%

## PUBLIC TRANSPORT

7. Net spending per head of population on public transport.	£19.61	£20.65	£21.21
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## Section Q - SPENDING ON THE ENVIRONMENT

	1997/98	1998/99	1999/00
<b>TOTAL SPENDING</b>			
1 Total net spending per head of population	£758.79	£812.18	£820.10



The Elderly Asian Group at last year's Community Care Fair with Luke, Guide Dog for the Blind.

## Become an adult carer

Simple daily activities, like shopping, doing the housework or visiting friends can often be a struggle for the parents of adults with a learning disability.

Fortunately, through Barnet Council's adult carers scheme, people like Dorothy Burton can offer parents a welcome break.

Dorothy Burton, 52, is a housewife, mother of two and works as a health care assistant at Barnet General Hospital.

Although she leads a busy life, every third Sunday Mrs Burton offers respite care to a family in Edgware as an adult carer.

For the last ten years she has looked after Rebecca Davies, a 35 year-old woman with physical and learning difficulties who lives full-time with her mother.

Rebecca was left disabled as a result of childhood meningitis and also has epilepsy.

When Rebecca stays with the Burton family she gets to do a variety of different activities like visiting Wembley market, going to Neasden Temple, helping in the kitchen and watching TV.

Since becoming an adult carer Mrs Burton says she

has never looked back. "The most rewarding part of being a carer is knowing that you are providing a service to someone else."

Barnet Council is looking for more carers who can offer short term care to people with learning disabilities either for a few hours, an over night stay or a longer break in their home.

All carers receive support from the scheme's co-ordinator who visits them frequently and links them with other carers. They also receive training on disability awareness, health and safety and financial issues.

Adult carers are paid between £5 and £8 an hour depending on the needs of the person they are looking after. For an overnight stay carers are paid between £25 and £30.

If you are interested in becoming an adult carer and would like to find out more please contact Jane, Barnet Council's Community Living and Support Co-ordinator on 020 8359 5475/5490.



First up the aisle... Robin Woods and Claudia Martinez from Golders Green.

## COME TO THE FAIR ON COMMUNITY CARE

The Community Care Fair will be on 12 October at the RAF Museum in Colindale.

Admission is free and includes free entry to the Museum from 12 noon to 7 pm.

This will be the fourth time Barnet Council has organised this unique event. It brings together under one roof all those concerned with care in the community.

Residents can find out what is on offer from the council and how they

can go about getting the services they require.

This year there will be some 75 stalls ranging from Barnet Council's Physical Disabilities and Sensory Impairment to private organisations such as Mind in Barnet and Age Concern. There will also be dance and singing groups and an added bonus will be the free inspection of the magnificent flying machines at the RAF Museum! The Fair will be opened by the Mayor, Councillor Gill Sargeant.

## All done up for the big day

The register office at 182 Burnt Oak Broadway, Edgware, has been completely re-built.

Happy couples now have even more to be happy about, with a modern, light and spacious marriage room and music system - so you can choose your own music. There's a connecting enclosed garden and even the waiting area is completely new and fully equipped with toilets, phone and baby-change area.

There is much extended car parking for guests, and the whole suite is fully accessible to disabled people and designed to be child-friendly. All this is still at the standard registry office charge.

The refurbished office was opened by Cllr Ansuya Soda, the Deputy Mayor, on September 1.

## Better transport to hospitals

WHEN 79-year-old Rose fell recently and broke her hip, the agony she felt was not only the pain of her injuries, but also concern that her husband Frank, two years her senior, would find it difficult to visit her at Barnet Hospital.

Barnet Hospital, in Wellhouse Lane, is placed on the north east extremity of the borough and for those unaccustomed to using public transport or who cannot drive, it can prove difficult to get to. Similarly, it can be a problem for day patients and hospital staff travelling to work.

But Barnet Health Authority and Barnet Council have been working in partnership to make it easier to visit.

We are working to identify ways of improving transport for hospital users.

The partnership has developed

a travel leaflet of all the hospitals in Barnet. The leaflet will be available this September and widely distributed.

The project team is also looking at the need for community transport in Barnet to increase public access to health and social services.

Many patients in Barnet are cared for at Chase Farm, in Enfield, which can also prove difficult to get to. We will be reviewing travel to the hospital from a number of different areas across and beyond the borough.

A new shuttle service has already been introduced to improve the transport links between Chase Farm and Barnet hospitals. We are also reviewing the quality and performance of mini cab firms working in the council, health and voluntary sectors.

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## A Bloomin' good win!

**B**ARNET in Bloom winners June and Reg Stark give a celebratory wave from their balcony after picking up the best display in their category.

They were among 100 green-fingered residents who helped brighten up the borough with flourishing displays for the tenth Barnet in Bloom competition.

The finalists, listed below, go through to the London in Bloom competition which covers all 33 of London's boroughs.

Best Front Garden - Mr and Mrs E Down, Grove Court, Barnet; Best Balcony Display - Mrs J Stark, The Highland, Barnet; Best Container Garden - Mr and Mrs

C.J. Smith, Hutton Grove N12; Best Floral Display - Mr and Mrs C Hill, Brunswick Park Road; Best Bloomin' Pub - The Windsor Castle Public House; Best Town Centre - The Spires Shopping Centre; Hampstead Garden Suburb Category - Miss S Ambrose, Denman Drive North; Best School Environment Garden - Underhill Infant School; The Patton Trust School Garden - Dollis Junior School.

This year's sponsors were: Newsquest North London, JC Decaux, Fileris, Earth Anchors Ltd, Wyevale Garden Centres, Granville Garden Centre, Sampson & Partners Fencing, Clifton Nurseries Ltd, Gardens and Beyond, Greenhouse.



# £2.5 million the richer!

## Grahame Park gets a welcome boost from the government

**L**ONDON Mayor Ken Livingstone has announced a £2.5m boost for one of Barnet's most deprived council estates.

Grahame Park is to receive the cash injection from the Single Regeneration Budget (SRB) to help fund the council's £5.6m plans to rejuvenate the Colindale estate.

The SRB funds, will be used to set up a youth and community centre, one-stop shop, sports facilities, a resource centre and school breakfasts on the Estate in Colindale.

The award, to be spread over five years from April 2001, represents 94% of the total funding requested by the council-led partnership. It follows a separate grant of £14,800 allocated to Barnet Council last month by the Home Office to help reduce burglary on the Grahame Park Estate.

The bid addresses the needs of the community under the main headings of Health, One Stop Shop Access to Services, Children and Young People and Employment.

It includes plans for advice,

counselling and support for children and young people, drug/alcohol and relationship counselling, a childminding network of local residents, education and exercise projects and improving access to cheaper good quality food.

Councillor Monroe Palmer, Cabinet Member for Development and Regeneration, said: "This is excellent news for Barnet, especially the residents of Grahame Park. The project is about responding to the needs of people and helping to solve some of the problems which exist on the estate.

"It will help tackle the root causes of inequality and focus on the needs of younger residents, build long-term partnerships to regenerate the estate and create sustainable, local training and employment opportunities."

The bid was prepared by Barnet Council with partner organisations, including Barnet Health Authority, Notting Hill Housing Trust, Barnet Education Business Partnership and Hendon College. It was submitted after consulting with residents and organisations.



## Get in on the act

**C**ast of 2000 promises to be the biggest art in the community event ever.

It takes place at Brent Cross over the weekend beginning October 20.

Part of Barnet Council's Millennium celebrations, it will involve up to 200 performers from all walks of life and different skill levels in a multi-media show.

The audience may become part of the performance and to encourage them they will be standing throughout.

The event will take place at in a specially constructed arena (pictured) with several stages.

Artistic director Ivor Benjamin, told Barnet Life: 'Performers will range from professionals to a six-year-old doing the Charleston. They will mostly be Barnet arts groups, artists and local schools.'

Mr Benjamin describes the three

day show as 'fast moving and freewheeling'. Each act will last only three or four minutes.

Community performers will be assisted by professionals. Mr Benjamin, said: 'Even the six year old dancing the Charleston will have a professional choreographer.'

The multi-media approach is typified by a collaboration between a poet and karate expert to produce a pop song. And the backdrop in the arena will be a giant picture of 1,000 footprints collected from local schoolchildren at Cophall Stadium.

Meanwhile, Middlesex University is contributing a piece which won the National Student Drama Festival Award.

Cast of 2000 begins with a preview for local schoolchildren on Friday 20, followed by two shows on Saturday 21 and a gala performance in front of Mayor on Sunday 22.

For further information call: (020) 8559 3152.

## Through the keyhole



### LONDON OPEN HOUSE

Hampstead Garden Suburb Free Church; Phoenix Cinema; St Jude on the Hill; The Town Hall, The Burroughs, Hendon; Tudor Hall, Barnet; University of London Observatory, Mill Hill Circus.

An Open House directory published by the Guardian can be obtained by sending a stamped addressed envelope (41p stamp) to PO Box 25361, London, NW5 1GY with stamps or a cheque payable to Open House for £1.50p. An information hotline is available on 09001 600 061, calls cost 60p a minute, or on the website [www.londonopenhouse.org](http://www.londonopenhouse.org).

**E**VER wondered what is behind the closed doors of some of Barnet's finest and grandest buildings?

Now you have the chance to find out because Barnet is participating in the London Open House 2000 project on September 23 and 24.

Open House allows you completely free entrance into buildings previously closed to the public in a celebration of London's wealth of fine architecture.

Buildings in Barnet participating this year are: St Mary's Church, Hendon; Church Farmhouse Museum; East Finchley LUL Station; Friends Meeting House;