

barnetfirst

The council magazine bringing you news and community information

issue 68 December 2016



Celebrating our borough
Barnet prepares for the festive season – page 14

Our primary schools are more popular than ever

Last year every parent who applied on time got a place for their child



Online applications are now open,
closing date is 15 January 2017

www.eadmissions.org.uk

BARNET
LONDON BOROUGH

Leader's column

This year has been filled with so many momentous events I am sure historians will be writing about it for years to come.

While it's important not to lose sight of the bigger picture, 2016 has also been about keeping focused on what matters the most to the borough and our residents' lives.

That means we're continuing to work hard to deliver good quality services whilst maintaining a firm financial footing and planning ahead.

In July, we signed a £4 billion deal for Brent Cross Cricklewood which will lead to the redevelopment of our much-loved shopping centre, as well as the creation of a new town centre with 7,500 homes, 27,000 new jobs, three schools and an additional Thameslink train station.

This historic regeneration scheme (p10 – 11) will provide an economic boost to the borough and create a bustling new community which will become home for generations of Londoners.

As our population grows we continue to invest in the future of the borough. Over the next four years we'll be investing £565 million into our infrastructure and community facilities and we have recently appointed a construction partner to build £150 million worth of new projects including leisure centres, schools and community centres (p9).

Our contract with Capita, which provides customer and back office services for the council, has so far delivered £31 million savings and I'm pleased to see a significant improvement in resident satisfaction (p5).

While we're doing our bit to help the borough thrive, our residents are busy playing their part. With thousands of residents supporting 1,200 voluntary and community sector organisations across Barnet, you'll be joining an active group of like-minded residents if you decide to take up volunteering.

Whether you tag volunteering onto a hobby like Dorian Levy or become a trustee like Meg Kirk, there are plenty of opportunities for you in Barnet.

And if volunteering is not for you, you can still make a valued contribution by recycling more or checking in on a neighbour.

May I wish you all a happy and peaceful festive season.

Yours,



Richard Cornelius



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Contact us

Barnet First is a magazine filled with local news and community information for the borough of Barnet – issue 68 December 2016.

Alternative formats of Barnet First are available only upon request. If you would like a copy in large print or on tape, please email: barnet.first@barnet.gov.uk

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Barnet First is produced by the London Borough of Barnet, Corporate Communications Team.

To contact the editorial team, email: barnet.first@barnet.gov.uk or tel: 020 8359 5519.

When you have finished reading our magazine, please recycle.



news

Nominate your community champion for our 2017 Civic Awards



2016 Civic Award winners

Do you know someone who works tirelessly for the community and deserves recognition for their hard work? If yes, then we want to hear from you.

With the deadline for Barnet’s 2017 Civic Awards drawing near, residents are being urged not to forget to nominate their unsung hero of the year.

Now in its 17th year, Barnet’s Civic Awards recognise the hard work and commitment of our residents, who help to make our borough special, and give them their well-deserved moment in the spotlight.

Winners will be announced at an awards ceremony held in March 2017, hosted by the Mayor of Barnet, Councillor David Longstaff.

Why it’s important to nominate: The words of a past winner

Every night of the year, churches and synagogues across Barnet come together to provide a safe place for homeless people to have a hot meal. This collaborative approach to helping those in need started over 13 years ago when Patrick Lyons and a group of like-minded people came together to set up the borough’s night shelter scheme, ‘Together in Barnet’.



In recognition of his hard work, Patrick was one of the well-deserved winners of the 2016 Civic Awards.

Patrick said: “I was really proud when I won a Civic Award as it represented a lot of hard work from me and the other volunteers.

“The awards are a great opportunity to showcase some of the fantastic work that is done across the borough. If you know someone who would be eligible for Barnet’s 2017 Civic Awards, please do nominate them.”
If you have time to volunteer in Barnet, turn to pages 18 and 19 to find out more ways you can help.

Award nominations close 31 December

Nomination forms for Barnet’s 2017 Civic Awards are available from Hendon Town Hall, all of the borough’s libraries, at North London Business Park (building 2 reception), or by downloading a form from the council’s website: www.barnet.gov.uk/civicawards2017

hidden gems 

Barnet is full of fantastic hidden gems and we are keen to find out yours. As a way of celebrating our wonderful borough, we are asking residents about the favourite spots they enjoy visiting with family and friends. This month, we asked the Mayor of Barnet, Councillor David Longstaff, who said: “My hidden gem is the blue plaque to William Wilberforce on Highwood Hill. It is the site of his Hendon Park residence from 1826 to 1831.

“He was a voice in Parliament and a leader of the movement for the abolition of the slave trade. Each time I cycle or drive past the plaque it is a good reminder that such a great man lived in Barnet.”

Please share your hidden gems with us at: barnet.first@barnet.gov.uk and we will share them in our future editions.



Night Tube comes to Barnet

Night Tube Services on the Northern Line began operating on Friday and Saturday nights on Friday 18 November.

The change to 24-hours on Friday and Saturday nights are between Morden and High Barnet/Edgware.



Please note there will be no Night Tube services on either the Mill Hill East or Bank branches.

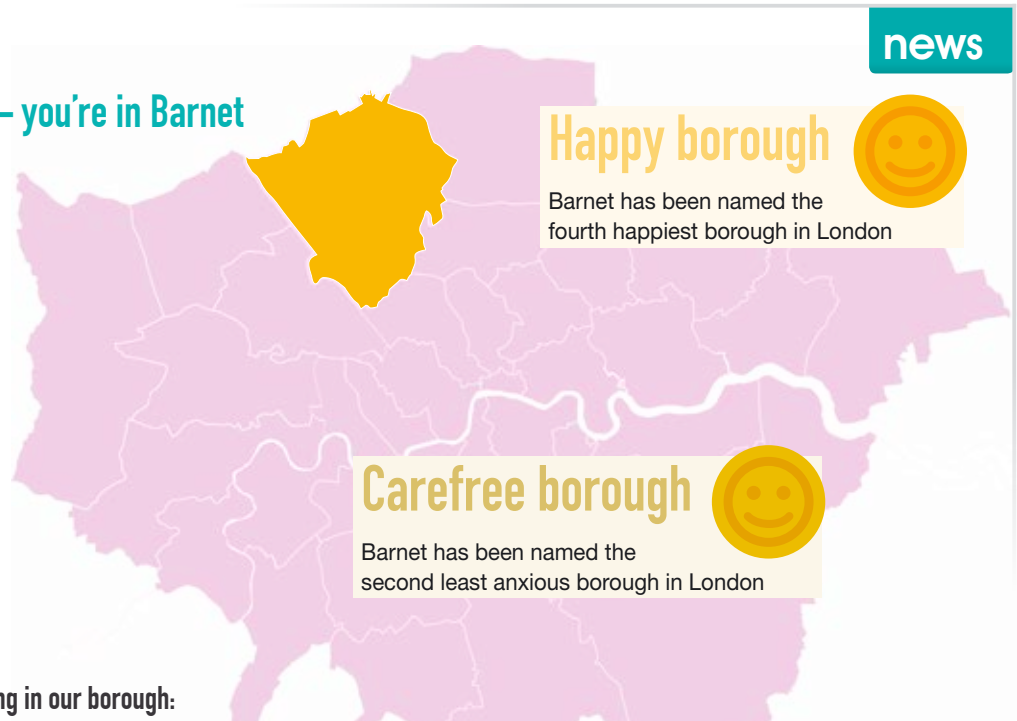
Full service details are available on the TfL website: www.tfl.gov.uk

If you're happy and you know it – you're in Barnet

We love our borough and so are thrilled that we officially have lots to smile about. Barnet has been named one of the happiest boroughs in London, according to data collected by the Office for National Statistics (ONS).

We were named the fourth happiest borough in London, just beneath Redbridge, Richmond and Newham. Even more happily, Barnet came in second in the top five least anxious boroughs in the London list. The figures collected by the ONS refer to estimates of personal well-being for UK local authorities from April 2012 to April 2016.

Now that's something to be happy about!



Happy borough

Barnet has been named the fourth happiest borough in London

Carefree borough

Barnet has been named the second least anxious borough in London

We asked Barnet residents why they like living in our borough:

Lucia Zak
Central Barnet



I love living in Barnet as it's easy to get around and easy to commute in the borough, and also a great place to work in.

Michael Savage
Whetstone



I like all the borough's green spaces, especially Dame Alice Owens Grounds, near where I work. There are good cycle routes as well and nice restaurants for after work.

Virginia Yombi
Brent Cross



Barnet is a nice, quiet place and is very safe. The people are friendly, and respect each other, which is very important.

Bahadur Khan
Barnet



I've lived in Barnet for 30 years because there's good shopping centres and everything you need here – and the transport is good to get around.

Lucille Rosemary Masters
Whetstone



I've lived here all my life because it's a beautiful borough, with lovely clean streets and parks. I live in a nice quiet area – it's marvellous.

Rebeka Marschalko
Whetstone



I like living in Whetstone as it is safe, quiet and clean. It's a very good area to raise kids, with good schools and nurseries.

Barnet and Capita working together to deliver savings to the community

Three years in to our contract with Capita that provides customer and back office services, it has delivered £31 million savings and increased resident satisfaction.

A review of the contract has shown that 76 per cent of residents were satisfied with our outward-facing customer services (face-to-face customer contact, telephone call centre and website), up from 52 per cent

before the contract started. Face-to-face services have seen the biggest improvement, with 96 per cent of residents satisfied, compared with 35 per cent before.

The review also highlights areas for improvement, such as IT and estates services, and identifies potential opportunities to make further savings of £2 million.

96%

of residents who engaged with the council through face-to-face services said they were satisfied compared with a previous 35%.

For more information visit:
<http://barnet.gov.uk/Capita-contract>

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CHILDREN LOCAL

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EMAIL: FOSTERING@BARNET.GOV.UK

VISIT: WWW.BARNET.GOV.UK/FOSTERING



news

Remembering the past, looking to the future

The 2017 Holocaust Memorial Day will be on Sunday 29 January.

The theme for 2017 is, 'How can life go on?', is based on the challenging questions which continue to be raised for individuals, communities and nations who experienced the Holocaust and subsequent genocides. The service will ask those in attendance to consider what our own responsibilities are in the wake of these events.

Barnet's commemoration will be at the Rickett Quadrangle within Middlesex University in The Burroughs, Hendon. The memorial service begins at 1pm with attendees asked to arrive and be seated by 12.45pm.

Speakers for the event are still to be confirmed. The full programme will be made available on the council's website at: www.barnet.gov.uk in early January 2017.



Recognising the sacrifices



Barnet commemorated the 100th anniversary of the end of the Battle of the Somme in November with a service at the RAF museum in Hendon.

A whistle blast marked the start of the service, symbolising the trench whistles used to co-ordinate an advance.

During the ceremony a rolling visual display highlighted the sacrifice made by so many, with the names of 419 local men who are known to have been killed during this First World War battle.

Traineeships

ENTER TRAINEESHIPS Q INTO THE COURSE SEARCH ON THE COLLEGE WEBSITE

**Are you work ready?
Do you have the skills employers want?**

Traineeships are for 16-24 year olds and will help you gain the skills needed to prepare for and secure employment in an apprenticeship or other form of work.

The programme helps you to develop skills through work preparation training, work placements and by improving English and maths skills. By equipping you with the skills you will need in employment and providing work experience, traineeships help you get to where you want to go next.

We offer traineeships in:

- Business
- Digital Media
- Hairdressing & Beauty
- ICT
- Construction
- Electrical Installations
- Health & Social Care
- Sport

Training & Development Courses

We have a wide range of training and development courses available including:

- 17th Edition Wiring Regulations
 - CACHE Level 3 Childminding
 - CAVA and CELTA Qualifications
 - Diploma in Beauty Therapy Level 2
 - Diploma in Plumbing Level 2
 - CompTIA Network+
 - Emergency Lighting & Fire Alarm Systems Training
 - Certificate in Women's Hairdressing Level 2
 - Java Programming Introduction
- and many more

CHECK OUT OUR TRAINING & DEVELOPMENT COURSES GUIDE FOR MORE INFORMATION

#BePartOfOurStory



020 8266 4000
info@barnetsouthgate.ac.uk
www.barnetsouthgate.ac.uk



SMOKING SHISHA

COULD DOUBLE YOUR RISK OF CANCER



FOR INFORMATION ABOUT THE DANGERS OF SHISHA
 VISIT: WWW.BARNET.GOV.UK/SHISHA
 OR CALL THE SMOKEFREE NATIONAL FREEPHONE
 HELPLINE 0300 123 1044

Putting down the pipe: The truth about the smoke

Smoking shisha, or hookah, can damage your health and the health of those around you. Many people still think that shisha smoking is the healthy alternative to smoking cigarettes but this is simply not true. To help understand more about the dangers of smoking shisha, a group of budding Barnet film makers have enjoyed a productive half term break and created a short film to help bust some myths. The purpose of the film is to get other young people to understand the negative health effects of smoking shisha.

One of the biggest facts that our young people discovered was that smoking shisha is just as bad as smoking cigarettes.

The short film will be available online and in schools as part of an education programme across the borough.

Sanchia Farmer-Moruthoane, aged 12, said: "It was a fantastic experience being able to create a film. It really taught me the effects of smoking shisha and will prevent me from trying it."

Stacey Williams, from Cut Films, said: "The film concept was created by the young people and is based on what happens inside your body when you smoke tobacco products, specifically shisha. The idea is that if you were to see the damage you would make a better choice not to smoke."

For more information about the dangers of Shisha, visit: www.barnet.gov.uk/shisha



DID YOU KNOW?

The water in the shisha pipe does not filter out harmful chemicals and you are still exposing yourself and those around you to them.

DID YOU KNOW?

Smoking shisha is just as damaging to your health as smoking cigarettes.



future

The beginning of a new chapter for Barnet's libraries

We know our residents value the library service in our borough. That's why we will be keeping all 14 library sites open, including the home, mobile and digital library resources. To keep all 14 libraries open whilst making savings, the service is going through some changes.

What's changing

From 1 April 2017 we are introducing Self-Service Opening to more libraries which will increase the total overall opening hours at 10 library sites and we will be reducing staffed hours. We will be working with residents, volunteers and community groups to run four partnership libraries.

As part of our plans to generate income from buildings, we will be reducing the size of our libraries to provide space for businesses and community groups to rent. We recently held a series of drop-in information sessions in all our libraries so that residents and library users could give us feedback on the proposed changes before planning applications are submitted. The proposals, complete with this feedback, are now being sent through for planning approval. If you didn't get a chance to attend one of these sessions, you can find out more at: barnet.gov.uk/libraries.

We are also consulting separately on our proposal to move the East Barnet library, which is becoming a partnership library from April next year, to a new premises at Victoria Recreation Ground in early 2019. You can find out more and respond to the consultation through: engage.barnet.gov.uk.

New libraries

Our brand new Colindale library opened its doors on 5 September 2016. It replaces the Grahame Park library and is stocked with books and computers, as well as study space and activities for children. It will be the second library to use Self-Service Opening following Edgware library. Read more about how to register for Self-Service Opening and how it will work at: www.barnet.gov.uk/barnet-libraries-changing.

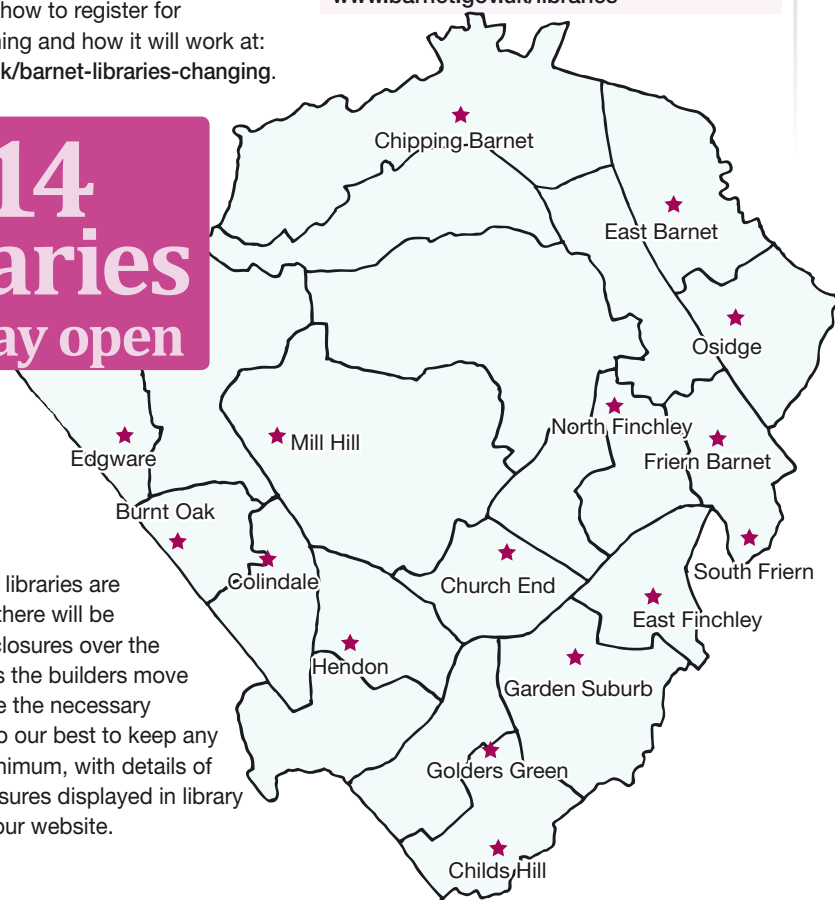
Temporary closures

Chipping Barnet Library will be closing temporarily from 5 December 2016 until the week of 6 February 2017. The Mill Hill library will be closing temporarily from 5 December 2016 until the week of 9 January 2017. For more details of temporary closures visit: www.barnet.gov.uk/libraries

All 14 libraries will stay open

Building work

While all 14 of our libraries are being kept open, there will be some temporary closures over the coming months as the builders move in so we can make the necessary change. We will do our best to keep any disruption to a minimum, with details of any upcoming closures displayed in library buildings and on our website.



Council commits to £565 million of investment over the next four years

More people live in Barnet than any other London borough, and as our numbers continue to grow, so does the need to provide more housing, school places, leisure centres and community facilities for residents.

Over the next four years we will be investing £565 million in new and improved infrastructure around the borough. As part of this investment, the council has recently signed a contract with developer Graham

Construction to build an estimated £150 million of major projects. These include two new leisure centres at Copthall and New Barnet, the Tarling Road Community Centre in East Finchley, and school expansion projects.

While we continue to reduce our running costs, it is important we invest in these major projects. This investment will in turn see income generated for the council.



Artist impression of New Barnet Leisure Centre

future

Delivering for Barnet: Spotlight on the Brent Cross Cricklewood development

Transforming areas that are most in need of renewal, like Cricklewood and Colindale, has been a long held priority for the council and the Greater London Authority.

The £4.5 billion Brent Cross Cricklewood development is set to deliver the most significant programme of regeneration and renewal seen in the borough for decades.

Extending to around 370 acres, the scheme will bring a wide range of benefits to the area, the local community and Londoners for many generations to come.



Our vision for the Brent Cross Cricklewood development



The collective vision is to create a thriving town centre with attractive and high quality houses and green spaces. Alongside a modernised shopping centre, the development will be served by an additional train station, and a new high street providing local shops, restaurants and offices. We want the area to be a vibrant place to live, work and socialise.

Brent Cross Job Shop helped Amanda find employment

Regeneration isn't just about building homes and creating great places. It is also about providing work opportunities and helping people into work.

As part of the Brent Cross Cricklewood development, we are working with our development partners Hammerson and Standard Life Investments to support local residents of all ages to help them get back into employment, through the Brent Cross Job Shop.

Since opening two years ago, the Job Shop has helped more than 200 residents into retail and hospitality work within the Brent Cross Shopping Centre.

Barnet resident, Amanda Denny, recently found employment through the Job Shop after she was put forward for the role of personal assistant (PA) to the General Manager.

Amanda said: "The Job Shop team were incredible. I came to realise that being in your fifties is sometimes not easy when you are trying to find work, despite having a wealth of experience.

"I've now been working as a PA for six months and I feel confident and valued once again. My experience has been so positive."

Tom Nathan, General Manager of Brent Cross Shopping Centre, was also delighted with the recruitment matching service.

He said: "Congratulations to the Job Shop Team, who found us Amanda within 24 hours of our request."

The Job Shop, which was set up in partnership with Barnet Council, Re and the Jobcentre Plus in October 2014, is run by recruitment specialists employed by Jobcentre Plus.

This is just one of the initiatives taking place across the borough. As our regeneration programme continues to develop, there will be many more opportunities for residents ranging from apprenticeships, work experience placements and pre-employability training.

If you're currently unemployed and you would like more information about retail or hospitality work, you can speak to your local Jobcentre Plus Work Coach, or check online: www.brentcross.co.uk/jobs



Amanda Denny and Tom Nathan

future

The development will bring new homes, better places and more jobs

Modern shopping facilities



- modernising and developing the Brent Cross London shopping centre to provide additional retail and leisure space and a food court



Improved roads/highways



- major improvements to junctions including the M1/A406/A5, Brent Cross A406, A406/A41 and two junctions on Cricklewood Lane
- building a replacement Tempelhof Bridge over the A406 including segregated pedestrian and cycle access

More jobs and employment



- providing a significant number of new jobs alongside employment, training and skills development opportunities
- new commercial and retail opportunities will also be available

New town centre



- creating the Brent Cross Main Square on the north side of the A406 and the 'Market Square' town centre and new High Street to the south, which will see a mix of cafes, restaurants, bars, leisure and community uses, residential properties and office space
- the new squares will be linked by a pedestrian bridge, making it easy to walk between the two and access the shopping centre on foot

Better school buildings



- significantly improving education facilities in the area

High quality new homes



- building around **7,500** new homes, including replacement homes for the existing Whitefield Estate

Enhanced transport links



- building an additional Thameslink station and transport interchange that will link the development to King's Cross St Pancras in under 15 minutes
- building a new and enlarged bus station to serve the shopping centre and local area
- making improvements to Brent Cross Underground station

Improved parks/public spaces



- improving the existing Clitterhouse Playing Fields and the Claremont Park, and providing a number of new parks and urban spaces
- creating acres of new open space and walkways, and building a new landscaped pedestrian bridge
- re-routing and re-naturalising the River Brent and creating a new pedestrian walkway alongside the river

Innovative work spaces



- potential to create millions more square feet of commercial space

New community facilities



- providing new healthcare and community facilities

Better walking/cycling routes



- improving walking and cycling connections to and from Brent Cross underground station and across the development
- building a pedestrianised 'Living Bridge' to provide pedestrian and cycle connection over the A406 between the north and south parts of the new town centre

How to find out more

Over the coming year, local residents, businesses, community groups and visitors will have several opportunities to find out more about the plans for the first phases of the Brent Cross South and Station Quarter projects.

Contacts

The development is made up of three separate but connected projects delivered by different partners:

Brent Cross London

Modernising Brent Cross shopping centre, improving road, cycling and pedestrian access and building 800 homes. Delivered by Hammerson Standard Life Investments. Visit: www.brentcrosslondon.co.uk

Brent Cross South

Creating a new town centre, building 6,700 homes and improving public spaces. Delivered by a Joint Venture between Barnet Council and Argent Related. Visit: www.brentcrosssouth.co.uk

Station Quarter

Building an additional Thameslink station and replacing outdated waste and freight facilities. Delivered by Barnet Council with Network Rail. Visit: www.barnet.gov.uk/brentcross



Are you cold in your home?

Do you know someone who is?

Each year hundreds of our residents suffer from preventable illnesses and hospital admissions because of the cold weather

Working together to keep
Barnet warm and well
this winter

There are simple things you can do to keep warm and well this winter such as:

- **Priority Services Register:** contact your energy and water suppliers to see if you can get extra help and support. Sign up if you're a pensioner, disabled, chronically sick or have a hearing or visual impairment
- **Get a flu jab:** if you're over 65, have longstanding health problems, or regularly come into contact with someone who is vulnerable, make sure you get a flu jab every year
- **Have regular hot drinks and soups:** join Age UK Barnet's coffee mornings or use their befriending service to have someone over for a hot drink and a chat
- **Switch your energy supplier:** over the internet or by contacting the Big London Energy Switch on tel: 0800 389 5225 find out how much you can save
- **Electricity bill discount:** enquire to the Warm Homes Discount Team on tel: 0345 603 9439 to see if you're eligible for a discount
- **Outside safety:** place grit or cat litter on paths and driveways to minimise the risk of slipping on icy pathways and drives
- **Gas leaks:** if you smell gas call the National Grid Gas Emergencies line on tel: 0800 111 999
- **Barnet Council's Social Care Direct:** if you are vulnerable and the heating breaks in the night and you have no temporary heating call Social Care Direct on tel: 020 8359 2000
- **Grants:** if you have a long term health condition or are over 65, look for grants that are available from Barnet Council and the National Energy Action by calling the Winter well helpline
- **Check on neighbours:** if there's someone you're worried about, who wouldn't be able to access the internet, print an A4 Keep Warm and Well factsheet from our website for them.

For more information visit www.barnet.gov.uk/winterwell
or call the Winter well helpline tel: 020 8359 7441

people

Get involved with Altogether Better

Altogether Better is a local networking initiative for people of all ages in our neighbourhood. It is about joining up the activities in the community and building relationships.

This is achieved by supporting local people to start up and run activities which they feel would benefit the area, as well as provide by offering services for those who might need a bit of support.

By getting involved, you can help create or join up activities in the community and build relationships which help foster a vibrant, safe place to live, work and play.

We currently have programmes running in the Burnt Oak, Edgware and Stonegrove, East Finchley and High Barnet and Underhill areas of Barnet. We would love to hear from you if you can volunteer your time or if you would like to take part in any of the activities.



We want to hear your ideas

Do you have an idea for an activity which would benefit your local community?
For more information tel: 020 3778 0228.

Altogether Better Edgware and Stonegrove:
www.a-best.org.uk

Altogether Better Burnt Oak:
www.betterburntoak.org.uk

Altogether Better East Finchley:
www.efab.org.uk

Altogether Better High Barnet:
www.hiab.org.uk

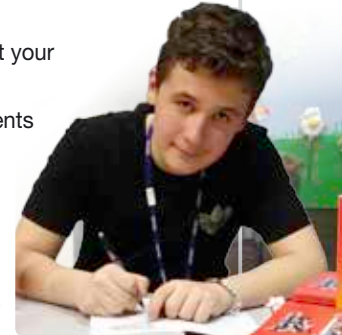
To view more opportunities turn to page 23.

Harrison inspires kids to get into creative writing

Harrison Sansostri isn't your ordinary teenager.

With help from his parents and school, at the age of 14, he became a published author and already has two books under his belt. School can sometimes be a challenging time for our youngsters but Harrison has positively channelled his school experience by writing a school survival guide to help other teens.

Harrison, from Barnet, has also voluntarily visited more than 60 schools across the capital, inspiring teenagers to look to creative writing as a way of expressing themselves through what can be a turbulent time. Has Harrison's story inspired you to make a positive difference in Barnet? For more information about how you can volunteer, go to page 18 or visit: www.barnet.gov.uk/make-a-difference



Does your rented property need a licence?

Barnet Council now operates a Mandatory and an Additional Licensing Scheme for Houses in Multiple Occupation (HMOs).

If you are a landlord you must licence your licensable properties.

To find out more, and to see if your property needs a licence, use our HMO Licensing tool on:

www.barnet.gov.uk/hmos

or call us on tel: 020 8359 5355

or email: HMOs@barnet.gov.uk



Fun Festive Activities!

Santa's Little Helpers

When visiting The Broadwalk Centre this festive season, you may spot some of Santa's Little Helpers making what can be a stressful shopping experience that little bit easier. Elves will be bringing the season of goodwill to the centre by helping carry shoppers' bags to their cars, handing out free gifts and providing some much-needed sustenance in the form of some tasty festive treats.

Where: The Broadwalk Centre, HA8 7BD

When: 3 – 4 and 10 – 11 December

Cost: Free

Whetstone Ladies Choir

Join the Whetstone Ladies Choir as they host a Christmas lunch and a carol concert. Booking is essential and to find out more, call Age UK Barnet on tel: 020 8432 1415.

Where: Anne Owens Centre, East Finchley, London N2 8LT.

When: Tuesday 13 December

Time: Lunch at 12.15pm, choir at 1.30pm

Cost: Lunch (£5) and choir (£3)

Magical world of Neverland

Join the Warren's new show and step into the magical world of Neverland this festive season. Peter Pan will be there along with all your favourite characters including, Wendy Darling, Tinkerbell and the Lost Boys. All money made from the performances is donated to local charities. For more information, call the box office on tel: 079 8246 2668.

Where: The Bull Theatre, 68 High Street, Barnet, EN5 5SJ

When: Thursday 12 January – Sunday 15 January

Cost: Adults £13, Children £8.50

Santa Claus is coming to town

Santa himself will be taking some time out from preparing for the big day by visiting The Broadwalk Centre. Shoppers are also invited to take a picture with a giant Santa model at the centre from Monday 12 December.

Where: The Broadwalk Centre, HA8 7BD

When: Monday 12 December – Wednesday 21 December and Thursday 22 December – Saturday 24 December

Cost: Free

Family-owned nursery grows into a success



The nursery will stock 1,500 trees for the Christmas period

Small businesses play an important role in our community. In the lead up to Small Business Saturday on 3 December, and to encourage people to shop locally, we asked Finchley Nurseries Garden Centre to give us an insight into their business. Managing Director, Philip Colman, described the best things about having a family-owned business and the preparation they undertake for the holiday season.

Q Tell us about your business?

A The business was formed in 1929 and run by my grandfather and then by his son (my father). It started as a nursery selling flowers (particularly chrysanthemums) and vegetables to Covent Garden Market, but is now run as a Retail Garden Centre.

It moved to its present site in 1933 off the Ridgeway in Mill Hill. I took over the business from my family and have worked for the nursery for over 40 years. I now run it with my sister and two sons who have recently joined the family company.



Q What has been the biggest challenge as a small business?

A In running your own business there are many challenges, but the main thing that affects our business is the one thing we can't control, the weather.



Vintage Christmas and Homewares Shop is open for the festive season

Christmas is a time for giving

The Salvation Army Christmas Present Appeal






The Salvation Army needs your help to make Christmas special for children, families and others who have little or nothing under the tree on Christmas morning.

To find out how you can make a donation of toys and gifts tel: 020 8275 0287.

Do you need some warm winter woollies?

Barnardo's stores in North Finchley, Whetstone, Edgware and Golders Green are now fully stocked with a range of winter woollies to keep you warm over the next few months – please visit your local shop to see what takes your fancy. Barnardo's are also asking residents to donate any unloved children's toys and games which could help fill a stocking this festive season.

Top tips for safe festivities

-  Don't leave fairy lights or candles unattended
-  Beware of trailing wires from newly plugged in gadgets
-  Watch out for small items that could be a choking hazard
-  Supervise small children
-  Lock up securely and keep a light on.

Council contact centre open between Christmas and New Year

If you need to contact the council over the festive period, our customer contact centre will be open as usual between Christmas and New Year (apart from on 26-27 December and 2 January 2017, which are Bank Holidays). However, the out of hours service will still be answered 24 hours a day for emergencies. For details of your festive waste and recycling collections turn to page 16.

For any enquiries, contact the council on tel: 020 8359 2000. Adult Social Care Direct can be reached on tel: 020 8359 5000 or after hours on tel: 020 8359 2000.

Q How is the Christmas period different?

A December is one of our busiest months, when the Garden Centre is full of top quality Christmas trees. We will stock 1,500 Christmas trees. During this time, we offer a unique service by trimming and cutting the trees to fit customer stands.

All our trees are unwrapped and we find customers like this as they can choose a tree to suit their room or style. We also have Vintage Christmas and Homewares Shop.

Small Business Saturday is on Saturday 3 December 2016

We love our local businesses and want to encourage you to support Small Business Saturday on 3 December.

Small Business Saturday is a grassroots, non-commercial campaign, which highlights small business success and encourages consumers to 'shop local' and support small businesses in their communities.

To find out more about business and Small Business Saturday, visit: barnet.gov.uk/business

Whether you are thinking of starting a new business from scratch, expanding your existing business, or relocating to Barnet, we can give you targeted support.

If you would like your business featured in an upcoming edition of Barnet First, email: barnet.first@barnet.gov.uk

Tree care tips



Looking after your Christmas tree

To look after Christmas trees the tip is to keep them as cool as possible, for as long as possible. Keep them away from radiators, and if possible keep them in a bit of water.

Q What tip would you give someone planning to start their own business?

A Be prepared to work long hours and sometimes unsociable hours, but enjoy what you are doing.

Q What is the best thing about small businesses?

A As a small family business, with many long term staff, we offer more advice and assistance to our customers than they might receive in large retail stores.

Tree-mendous

After Christmas place your tree next to your green bin so it can be collected



Tis the season to recycle!

The festive season brings lots of fun and cheer. In the midst of all the festivities remember to keep recycling.

Here's 12 tips for a jolly recycling Christmas:

1. Ordering gifts online? Remember cardboard boxes go in your recycling bin
2. When you have finished with the cranberry sauce, don't forget to empty glass bottles and jars. They feel most at home in your recycling bin
3. Food glorious food – there are plenty of top recipe ideas and tips to help you make the most of your leftover Christmas food available online – visit our website below
4. Still not keen on sprouts? Put unwanted leftovers in your brown food waste bin
5. Recycle your wrapping paper – paper only please (not foil or plastic)
6. Cans, tins, clean foil and mince pie cases can all be recycled
7. Place plastic bottles, tubs and punnets in your recycling bin
8. Christmas cards can be cut up and reused as present tags next year or placed in your recycling bin
9. If your Christmas tree lights have lost their sparkle take them to an electrical recycling bank
10. Put your real Christmas tree next to your green bin so it can be collected on your next garden waste collection day or take it to the Reuse and Recycling Centre, Summers Lane, North Finchley, N12 0RF – the site is open every day except Christmas Day, Boxing Day and New Years' Day
11. Having a New Year clear out? You can recycle unwanted items such as clothes, shoes and old electrical items at the Reuse and Recycling Centre
12. Unwanted clothes, shoes and textiles can also be taken to a number of textile recycling banks across the borough.

www.barnet.gov.uk/christmasbincollections

Christmas Bin Collection Schedule

Please note, collections scheduled for Monday 26 December will take place two days earlier on Saturday 24 December.

Usual collection day	Revised collection days
	Recycling and Refuse (blue, brown and black bins)
Monday 26 December	Saturday 24 December
Tuesday 27 December	Normal collection
Wednesday 28 December	Normal collection
Thursday 29 December	Normal collection
Friday 30 December	Normal collection
Saturday 31 December	No collection
Monday 2 January	Normal collection

Garden waste collections will pause for two weeks during the Christmas period and the last garden waste collection will be on Friday 23 December 2016. Garden waste collections will resume from Saturday 7 January 2017.

Recycle, and not just at Christmas!

Cut out and keep schedule



neighbourhoods

Winter weather – keeping you safe on the roads this winter



We are responsible for over 770km (478miles) of roads, from busy roads to single track lanes. Our winter service is a crucial part of our maintenance work that includes salting the roads, clearing snow and reacting to floods and fallen trees.

Top tips for staying safe on the roads this winter:

- Prepare your vehicle:
 - check your tyres
 - make sure you have a full tank of fuel
 - clear your car windows, mirrors and lights completely of snow and ice
- Plan your journey:
 - avoid driving in severe weather if you can, but if you can't avoid it, make sure you take an emergency kit with you.

Driving in ice and snow

- drive with care even on treated roads
- watch out for cyclists, pedestrians and motorbikes
- allow extra time for your journey.

Driving in fog

- when visibility is poor due to rain, fog and snow, use dipped headlights
- be able to stop within the distance you can see clearly
- use your windscreen wipers and demisters
- beware of other drivers not using headlights.

Emergency snow kit checklist

We have created a handy checklist of items that you should consider keeping in your car – are you prepared in case of an emergency?

For your car we recommend you have:

- | | |
|---|---|
| <input type="checkbox"/> jump leads | <input type="checkbox"/> cat litter or sand |
| <input type="checkbox"/> warm clothes | <input type="checkbox"/> food and water |
| <input type="checkbox"/> sturdy boots | <input type="checkbox"/> mobile phone |
| <input type="checkbox"/> shovel and torch | <input type="checkbox"/> reflective jacket |
| <input type="checkbox"/> ice scraper | <input type="checkbox"/> warning triangle. |

A total of 1,460 tonnes of salt is in our salt barn and a further 900 tonnes is on order

Season's Greetings



Our winter salting programme ensures that roads are safe and that the 240km of our busiest roads are treated with salt in advance of any forecasted frost or snow. Follow us on Twitter @barnetcouncil for regular gritting updates. Please visit our website for more information: www.barnet.gov.uk/wintergritting

Helpful contact details

Travelline tel: 087 1200 2233
 Roads and Transport tel: 084 5155 1004
 Environment Agency Floodline tel: 084 5988 1188
 Or visit our website for more information: www.barnet.gov.uk/wintergritting

Let it snow



The chances of a white Christmas are just 1 in 10 for England and Wales, and 1 in 6 for Scotland and Northern Ireland

people

Make a difference in your local community today

Have you ever thought about ways to get more involved in your local community?

Local residents are the backbone of our community and with about 1,200 voluntary and community sector organisations currently operating in Barnet, there are a number of ways you can get involved.

Using data from the Barnet Residents' Perception Survey, it is estimated that thousands of our residents volunteer in their local area every year, and there are many more ways you can get involved too.

We spoke to a number of our local residents who are volunteering across Barnet to find out more.

For those who have a bit of time to make a big difference

Dorian Levy volunteers for GoodGym Barnet

Q Why did you decide to attend GoodGym Barnet?

A I recently decided to try to start running regularly as a way to improve my general fitness as well as lose some weight.

Q How did you hear about it?

A A friend suggested I join GoodGym. He said it was a good way to commit to running weekly and meet new people, with

a fun and charitable aspect not normally present on a run.

Q Would you go back again in the future?

A Definitely – I've signed up to go along next week.

To get involved, or to find out more, visit: www.goodgym.org



Dorian combines keeping fit with doing good

For those who would like to get 'stuck in'

Spencer Devine is a lead volunteer for Volunteering Barnet



Volunteers clean up Mill Hill Bridleway

Q Why do you volunteer?

A I enjoy seeing the positive effects volunteering can have on young people and how it can change their lives for the better.

Q Have you done anything like this before?

A I have previously been involved with Martial Arts groups, which exposed me to the benefits of giving time to community projects which is what led me to approaching Volunteering Barnet with the idea to clean up the Mill Hill Bridleway.

Q How did you get involved?

A I approached Volunteering Barnet with a social action idea to clean up the Mill Hill Bridleway, a spot I regularly jog through with my wife and two children. Volunteering Barnet helped me turn this idea into reality by supporting me with recruiting volunteers and delivering the litter pick.

Q Would you recommend it to others?

A Yes, definitely. It's good for inclusion and engagement as well as doing it for you – it's really rewarding.

Find out more about Volunteering Barnet on page 19.

For those who would like to shape their area!

Meg Kirk is a Trustee with Barnet Mencap

Q Have you done anything like this before?

A As a student I volunteered in a companionship role, befriending an older man. I have also been a part of many one-off projects such as the Barnet survey on the needs of disabled people in the borough.

Q What do you enjoy most about your role?

A My colleagues – the whole thing is such fun and engaging with the service users.



Meg enjoys supporting and encouraging others

Q What inspired you to be a Trustee?

A Once I retired, I had more time on my hands. I found an advert on: www.reachskills.org.uk (a website connecting charities and non-profit-organisations with skilled volunteers) and filled out the application form.

Q Would you recommend this kind of thing to other people?

A Absolutely I would. It is very rewarding and interesting. It seems stupid not to use the skills you have, for the benefit of those around you, if you have the time.

people

Find out how you can get involved

Whether you can only spare a few minutes or a few hours, there are lots of council-led opportunities, charities and local community groups who need people like you to give your time and help out. If volunteering is not for you, there's more ways you can do your bit. See our lists of opportunities below for inspiration on how you can get involved.

For more information on how you can make a difference and for links to each of the opportunities listed below visit: www.barnet.gov.uk/make-a-difference

If you have a spare hour, you could...



- take part in a consultation
- donate old furniture and clothing to charity
- waste less food and recycle more
- join a neighbourhood watch/residents' association.



If you have a couple of hours, you could...



- sign up to the Volunteering Barnet service
- sign up to Age UK Barnet's befriending service
- offer to check on vulnerable people in extreme weather or emergency situations
- volunteer for a community litter pick.



If you have more than a couple of hours, you could...



- volunteer as a parent champion with your local children's centre
- adopt a place or green space
- become a school governor
- set up a residents' association.



Landlords!

We will **PAY YOU** to rent your property

This is a free service and is available to all landlords and agents.

If we match tenants to your property, you may receive a payment of £3,000 or more subject to terms and conditions.

Follow us on
Twitter

@let2barnet

let  2
barnet
let your property the easy way


barnet
homes
working together

Call: 020 8359 4761

Email: info@let2barnet.co.uk

Web: let2barnet.co.uk

neighbourhoods

Furnishing your future life

For more than five years the Barnet Furniture Centre (BFC) has helped make a difference to the lives of people by offering low-cost furniture and homewares to our residents. The BFC is open to the public six days a week and offers low cost furniture. The centre works closely with The Barnet Group and supports local projects by providing furniture to Barnet Homes tenants, as well as refugees, Women’s Refuge Centres, sheltered housing, people suffering financial hardship and those who have been housed in temporary accommodation.

BFC has multiple volunteering opportunities, offering training and development in areas such as customer service, administration, driving, carpentry and DIY skills. Their latest recruit, Gary, has started as a work placement and is now a staff member.

The Centre’s Manager, Brigid Casey, said: “Gary is thriving in his new position at the centre. We hope that the skills all our volunteers learn at the BFC will help them along in their future careers.”



Gary, former work placement, now employee



BFC is thriving due to the generosity of residents

For more information on the BFC, you can visit the Facebook page, email them at: info@barnetfurniturecentre.org, tel: 020 8361 6802 or find the store at 4 Queens Parade Close, N11 3FY.

Your local Pest Control service

Rats, mice and other pests need shelter, warmth and food at this time of year, **make sure its not your home or business.**

We offer a cost effective pest monitoring and treatment service for residential and commercial premises of any size across the borough. Monitoring contracts with regular visits enable us to spot changes in pest activity, treat accordingly and keep pests under control. Whether you are a homeowner seeking advice on unfamiliar insects or a local business owner that wants to keep up to date on current issues contact us today.

Working closely with the Council we ensure we get results across the whole area affected. We know its not enough just to eradicate the problem, we want to avoid it coming back.

With a **combined experience of over 45 years**, we have helped **over 1,000 local residents and business** in 2016

All of our staff are **fully trained and vetted**



Contact us today for a free quote:
020 8359 7799
pestcontrol@barnet.gov.uk



RE (Regional Enterprise) Limited is a joint venture between Capita plc and London Borough of Barnet.

Are you a **local** small or medium sized **business owner** in **Barnet**?

Re offer business advice services across a wide range of regulatory areas.

We support local businesses with Environmental Health, Trading Standards, Licensing and Planning matters.

We can provide you with:

- Tailored advice suited to your business
- Support and assistance with your licence applications
- Assistance with your planning application needs
- Food Hygiene Rating scheme re-assessment
- Risk Assessment and Management
- Staff training



A range of free and paid for services available. For more information or a quote, please contact us:

Phone: 020 8359 3334

Or go to www.re-limited.co.uk/get-in-touch

Re

RE (Regional Enterprise) Limited is a joint venture between Capita plc and London Borough of Barnet.

Do you own an **empty property** in **Barnet**?

Why not convert your empty property into regular income

Ask us about grants

that are available to bring your property back into use and how you can rent it back to the council.

For more information: tel: 020 8359 4359

email: empty.properties@barnet.gov.uk or visit www.barnet.gov.uk/empty_properties

BARNET
LONDON BOROUGH

Volunteering opportunities

Volunteering Barnet

Volunteering Barnet is your local Volunteer Centre. It supports organisations to promote their opportunities and match them to volunteers. These are just some of the fantastic opportunities available through Volunteering Barnet.

Family services

Noah's Ark Children's Hospice Home Support Volunteer

Home Support volunteers aim to provide emotional, social and practical support to family members of children with life-limiting illnesses.

Retail

Noah's Ark Children's Hospice Retail Assistant

If you have a few hours to spare each week, enjoy working with the public and love being surrounded by clothes, books and toys then come and support us and help to raise funds.

Health

Crohn's and Colitis UK

Awareness & Activities Volunteer

Join a team of like-minded people where you'll be part of a team of event organisers, fundraisers, campaigners to raise awareness of Crohn's Disease and Ulcerative Colitis.

Administration

Age UK Barnet

Administration Volunteer

Support the smooth running of Age UK Barnet's office and support our services. Looking for a reliable team member, with experience using a computer.

Community support

Age UK Barnet

Eat Well – Community Support

Set up or assist at events, talks, workshops and cookery classes to promote healthy eating and good food choices. Looking for people with a good sense of humour, patience and understanding.

How to apply

To apply for one of the roles above, visit: www.volunteeringbarnet.org.uk and search for the role title. For more information tel: 0300 365 9960

Altogether Better

Altogether Better works together to activate the full potential of Community Health Champions to improve the health and well-being of their communities.

Health

Talk and Walk

Walk leaders

We need more walk leaders to act as 'meet and greeters' for our healthy walks and lead others in a local 30 minute to one hour walk on a weekly basis.

Who can apply: **Everyone**

Computing

Computers and a Cuppa

Computer Savvy Helpers

Could you help others get online? We need computer savvy helpers to assist new starters or those who want to move forward in their learning. We currently have sessions in Burnt Oak, East Finchley, Edgware and High Barnet.

Who can apply: **Everyone**

Administration

Altogether Better Barnet

Street Champions

The Altogether Better programme aims to increase activity and reduce isolation in the community, and we publish bi-monthly newsletters to help spread the word about our various groups and activities, from exercise groups to meditation, cooking to singing.

Who can apply: **Everyone**

How to apply

These are just some of the many volunteering opportunities available through Altogether Better. To apply for one of these roles, tel: 020 3778 0228

Inspiring and supporting volunteering

Would you like to volunteer?

How to apply

Find out more about volunteering or register your interest today by visiting: www.volunteeringbarnet.org.uk or email: enquiry@volunteeringbarnet.org.uk or call 0300 365 9960

what's on

Christmas lights switch on



North Finchley Christmas Lights

This year's Christmas lights switch on will take place on 1 December. The mayor will switch on the lights to the Christmas Tree at about 4.15pm at the Love Whetstone event, with alternative switch on times taking place throughout the borough to coincide with other festive events.

Where: Love Whetstone High Road

When: 1 December

Time: 4pm

Cost: Free

Holiday at Home

A fun-filled 'Holiday at Home' event for anyone over 55. The Altogether Better Burnt Oak event includes music, dancing, bingo, a raffle draw and lots more. For more information tel: 020 8952 8629 or tel: 020 8952 3357

Where: Wood Court, South Road HA8 0BF

When: Thursday 8 and Friday 9 December, 11am – 3pm

Cost: £5 (includes a meal, tea and coffee)

North Finchley Library Lego Club

Creatively explore STEM subjects (Science, Technology, Engineering and Mathematics) through our Lego building club. Tel: 020 8359 3845 for more information.

Where: North Finchley Library, Ravensdale Avenue, North Finchley, N12 9HP

When: Saturday 3 December (every fortnight)

Time: 2 – 3pm

Cost: Free

Barnet Christmas Fayre

Join the Barnet Society for this year's Christmas Fayre. Join the procession along the High Street, visit the stalls, indoor craft market and meet Santa. The Fayre will finish with carols at 4.30pm. For more information visit: www.barnetsociety.org.uk/events

Where: Barnet High Street, EN5 5XY

When: Sunday 4 December

Time: 12 – 5pm

Cost: Free

Charity Carol Concert

Everyone is welcome to join the London Pro Arte Choir in a charity carol concert in aid of the North London Hospice. For more information visit: www.lpac.org.uk/concerts/

Where: St Michael's Church, Flower Lane, Mill Hill, NW7 2JA

When: Saturday 10 December

Time: 5pm

Cost: £10 (free for under 18s)

Carols on the Green

Join St Barnabas for a free community event with hot chocolate, mince pies and other festive goodies. For more information contact Rev. Helen Shannon on tel: 078 6650 7609 or email: helenshannon@stbarnabas.co.uk

Where: East Finchley, N2 9RD

When: Sunday 11 December

Time: 5 – 6pm

Cost: Free

Basketball

A three on three basketball tournament for 14 to 19-year-olds.

Where: St James School

When: Tuesday 13 December

Time: 6 – 9pm

Cost: Free

East Finchley Late Night Christmas Extravaganza

Late night shopping along East Finchley High Road. Festive fun, treats, freebies, food, mulled wine, music, drama, carols, and a festive trail for children.

Where: East Finchley High Road

When: Thursday 15 December

Time: Until 8pm

Cost: Free

In A Pickle

Created by Oily Cart, In A Pickle is a multi-sensory show for children aged three to five, their families and friends. For more information contact the Arts Depot box office on tel: 020 8369 5454.

Where: 5 Nether Street, Tally Ho Corner, North Finchley, N12 0GA

When: Tuesday 13 – Saturday 31 December

Cost: £10 and schools £8

Osidge Library Craft Morning

Learn a new skill and make new friends. Sessions take place on a Wednesday morning. For more information tel: 020 8359 3920.

Where: Osidge Library, Brunswick Park Road, London N11 1EY

When: Thursdays

Time: 10am – 12pm

Cost: Free

Street Dance Winter Showcase



The Street Dance crew will be hosting a Winter Showcase on 17 December

It may be cold outside but don't let that put you off keeping active this winter.

With a full timetable of activities for young people aged 14-19, the SHAPE programme offers something for everyone to enjoy, including football, street dance, basketball, gym sessions and more.

Working with the Evolution Platform Academy, 30 young people took part in a Street Dance camp over the summer which saw them develop their own music video and perform at Grahame Park Urban Gamez and the Burnt Oak Multi Cultural Festival. Following the success of the summer, weekly Street Dance sessions continue to take place, providing young people with the opportunity to brush up on their Hip Hop moves, improve their self-esteem and most importantly, have fun. The Street Dance crew will be hosting a Winter Showcase in December and invite you to be part of the action.

For more information on the Street Dance sessions, Winter Showcase and other SHAPE sport sessions on offer, visit: www.barnet.gov.uk/shape or contact: shape@barnet.gov.uk and tel: 07960 078 440.

Where: The Orion Primary School

When: Saturday 17 December

Time: 1pm

Cost: £2.50, children under five are free

Parkrun

A weekly timed 5km run. For more information visit: www.parkrun.org.uk/oak-hill

Where: Oak Hill Park

When: Every Saturday

Time: 9am

Cost: Free

Marked and measured routes

1km, 2.5km and 5km walking routes. For more information visit:

www.barnet.gov.uk/exercise-routes

Where: Nine marked and measured routes throughout the borough

When: Every day

Cost: Free

Hendon Library Conversation Cafe

An opportunity to practice speaking English in a relaxed coffee shop environment. This session is for adults with English as a second language (term time only).

For more information tel: 020 8359 2628.

Where: Hendon Library, The Burroughs, Hendon, London, NW4 4BQ

When: Thursdays

Time: 11am – noon

Cost: Free

East Barnet Library over 55s IT session with Age UK

Age UK offer drop-in IT sessions for the over 55s. Pop in and ask about basic IT skills, help with email or surfing the web.

For more information tel: 020 8432 1420.

Where: East Barnet Library, 85 Brookhill Road, East Barnet, EN4 8SG

When: Thursdays

Cost: Free

Health walks

Trained instructors lead seven hour-long health walks a week. The walks are available to people aged 18 and over. There is no need to book, just turn up. For more information visit: www.barnet.gov.uk/onthemove

Where: At local beauty spots including Friary Park and Woodside Park

When: Every day

Cost: £2.80

Outdoor Gyms

You don't need any experience to use the equipment at the Barnet gyms. For more information visit: www.barnet.gov.uk/outdoor-gyms

Where: Barnet has 11 free outdoor gyms located in selected parks

When: Every day

Cost: Free

Skate Park

The skate park includes a range of quarter pipes, rails and jumps

Where: Friary Park

When: Every day



Tell us what's on in Barnet

We want to hear about local events, community services or activities. To feature your event in Barnet First, email your event details to: whatson@barnet.gov.uk.

Submission does not guarantee inclusion in Barnet First but will be taken into consideration for future editions of the magazine. Submissions due by 3 February for our March edition.

your views

Have your say on the council's 2017/18 budget



Subject to Policy and Resources Committee approval, on 5 December, we'll be launching a consultation on our annual budget for 2017/18.

We want to:

- let you know about changes we think we can make – which will achieve the necessary savings
- ask your views on our overall budget for 2017/18 including:
 - saving proposals for 2017/18
 - our proposals for Council Tax in 2017/18

Our savings target for 2017/18 is £21.9 million, some of these proposed savings are to services we currently provide, some are efficiency savings, while others will generate income. Not all the proposals will impact on residents.

This consultation does not replace separate consultations on service changes that will affect residents in 2017/18. Where appropriate service specific consultations have already happened or are currently taking place, giving you an opportunity to comment on these specific proposals in detail. You can find more information about live consultations at: engage.barnet.gov.uk

Subject to Policy and Resources Committee approval, the consultation will start on Monday 5 December and run until 19 January 2017. You can respond by completing an online questionnaire at engage.barnet.gov.uk, or tel: 020 8359 7016 for a paper questionnaire.

How does this link to our financial strategy?

The council faces an estimated budget gap of £61.5 million which we need to meet by 2020. This is a result of reduced funding from central Government, as well as increasing pressure and demand for our services as a result of things like a growing and ageing population.

Our savings targets for 2017/18 are part of our wider plan for 2017 – 2020, called our Medium Term Financial Strategy (MTFS). That's why some of the proposals in the 2017/18 budget consultation are set to save money, or generate income over a number of years. Making changes gradually over several years is how we have already successfully saved £112 million between 2011 and 2016. It also gives us time to fully explore the options for savings required to 2020, and monitor how the changes may affect residents, particularly more vulnerable people.

We want to meet the budget gap while still delivering the commitments for the borough set out in our Corporate Plan and continuing

to invest in the things that matter most. This includes delivering valued local services, as well as essential infrastructure, like new schools, better roads and pavements and more housing.

Although some services will have to change as a necessity, we also want to use this as an opportunity to do things differently and better, for example by making services more joined up and easier for residents to access.

We are taking a planned approach to closing the £61.5 million budget gap between now and 2020. The 2017/18 savings:

- have been agreed by Council Committees responsible for the different service areas
- are due to be presented to Policy and Resources Committee on 1 December, where approval will be sought to consult on the options for Council Tax and the saving proposals for 2017/18
- will then go to Policy and Resources Committee on 23 February and Full Council in March 2017, for final approval.

For each subsequent annual budget you will be able to have your say.

We want your views to inform the final decision on our 2017/18 annual budget.

Tell us your views on the future of Streetscene services

We'd like to know your views on the way we deliver our Streetscene services in the future.

Our Streetscene services currently provide waste and recycling collection, street cleaning, litter bin emptying as well as looking after nearly 200 parks and open spaces.

We are consulting on four shortlisted options which could see potential changes to the way street scene services are delivered in Barnet as well as helping us to increase recycling, keep Barnet clean and green and invest in our parks.

The consultation runs until 15 January 2017, with a final recommendation going to Environment Committee in March 2017. Visit: engage.barnet.gov.uk

contact your councillors

Brunswick Park

-  Cllr Andreas Ioannidis
cllr.a.ioannidis@barnet.gov.uk
-  Cllr Kathy Levine
cllr.k.levine@barnet.gov.uk
-  Cllr Lisa Rutter
cllr.l.rutter@barnet.gov.uk

Burnt Oak

-  Cllr Claire Farrier
cllr.c.farrier@barnet.gov.uk
-  Cllr Ammar Naqvi
cllr.a.naqvi@barnet.gov.uk
-  Cllr Charlie O-Macauley
cllr.c.omacauley@barnet.gov.uk




Childs Hill

-  Cllr Shimon Ryde
cllr.s.ryde@barnet.gov.uk
-  Cllr Peter Zinkin
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-  Cllr Jack Cohen
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Colindale

-  Cllr Gillian Sargeant
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-  Cllr Zakia Zubairi
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-  Cllr Nagus Narenthira
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Coppetts

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-  Cllr Reema Patel
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-  Cllr Barry Rawlings
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East Barnet

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-  Cllr Laurie Williams
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-  Cllr Alon Or-Bach
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Edgware

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-  Cllr Helena Hart
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-  Cllr Joan Scannell
cllr.j.scannell@barnet.gov.uk



Finchley Church End

-  Cllr Eva Greenspan
cllr.e.greenspan@barnet.gov.uk
-  Cllr Graham Old
cllr.g.old@barnet.gov.uk
-  Cllr Daniel Thomas
cllr.d.thomas@barnet.gov.uk

Garden Suburb

-  Cllr Rohit Grover
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-  Cllr John Marshall
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-  Cllr Alan Schneiderman
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Full Council meetings

Tuesday 13 December, 7pm
Hendon Town Hall, The Burroughs, NW4

Residents Forums

Chipping Barnet Residents Forum
Tuesday 24 January, 6.30pm, Hendon Town Hall,
The Burroughs, NW4

Finchley and Golders Green Residents Forum
Tuesday 24 January, 6.30pm

Hendon Residents Forum
Tuesday 24 January, 6.30pm, Hendon Town Hall,
The Burroughs, NW4.

To ensure the times of the meeting have not changed or to submit an issue relevant to your local area visit: barnet.gov.uk/residentsforums

For details of surgeries

tel: 020 8359 2000
email: first.contact@barnet.gov.uk
or write to us: Members' Room, Hendon Town Hall,
The Burroughs, Hendon NW4 4BG

Free festive parking



You will be able to park for free in all
pay-to-park bays and in the council's
car parks on:

3 – 4 December

10 – 11 December

17 – 18 December

24 – 27 December

31 December

1 – 2 January

Please note that free parking only applies to council operated 'paid-for' parking areas. It does not apply to permit bays or private car parks.
Valid permits will still be required at these locations.

www.barnet.gov.uk/parking